


# Journal App User Testing Feedback Form

Thank you for helping test this journaling app! Your feedback is incredibly valuable.

 **Tip:** You can save this as a `.md` file and convert to PDF using tools like Typora, Marked, or online converters.

**Tester Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Device Used:** \_\_\_\_\_

**Browser:** \_\_\_\_\_

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## Part 1: First Impressions (Before You Start)

### Initial Setup

☐ **Account Creation:** Was it easy to sign up?

- Any confusion? \_\_\_\_\_
- How long did it take? \_\_\_\_\_

☐ **First Login:** Did logging in work smoothly?

- Any issues? \_\_\_\_\_

☐ **First Look:** What was your immediate reaction to the app?

• \_\_\_\_\_

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## Part 2: Core Features Testing

### Daily Journaling Flow

Please try to create a complete journal entry and note any issues:

☐ **Gratitude Questions:** Were the questions clear and engaging?

- Any confusing questions? \_\_\_\_\_
- Would you add/change anything? \_\_\_\_\_

☐ **Emotion Selection:** Was it easy to find and select your emotion?

- Missing emotions you'd want? \_\_\_\_\_
- Confusing emotion labels? \_\_\_\_\_

☐ **Emotion Questions:** Were the follow-up questions helpful?

- Questions that didn't make sense? \_\_\_\_\_
- Too many/too few questions? \_\_\_\_\_

☐ **Quotes Feature:** Did you find the inspirational quotes valuable?

- Relevant to your emotion? \_\_\_\_\_

- Would you want more/different quotes? \_\_\_\_\_

## Customization Features

☐ **Visual Customization:** Could you figure out how to change colors/fonts?

- What was confusing? \_\_\_\_\_
- Missing customization options? \_\_\_\_\_

☐ **Stickers/Themes:** Were the visual elements fun to use?

- Suggestions for new stickers/themes? \_\_\_\_\_

## Saving & Data

☐ **Saving Entries:** Did your journal entry save properly?

- Any errors or lost data? \_\_\_\_\_

☐ **Viewing Past Entries:** Could you see your previous entries?

- Easy to navigate? \_\_\_\_\_
  - Missing features for viewing history? \_\_\_\_\_
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## Part 3: User Experience

### Navigation & Flow

☐ **Overall Flow:** Did the journaling process feel natural?

- What felt confusing or out of order? \_\_\_\_\_

☐ **Button Placement:** Were buttons easy to find and use?

- Buttons that were hard to find? \_\_\_\_\_

☐ **Instructions:** Was it clear what to do at each step?

- Where did you get stuck? \_\_\_\_\_

### Design & Appearance

☐ **Visual Appeal:** How does the app look overall?

- What do you like? \_\_\_\_\_
- What looks unprofessional or could be improved? \_\_\_\_\_

☐ **Text Readability:** Could you read everything clearly?

- Any text too small/large/hard to read? \_\_\_\_\_

☐ **Loading Speed:** Did pages load quickly enough?

- Any slow or frustrating waits? \_\_\_\_\_
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## Part 4: Mobile Testing (If using phone/tablet)

### Mobile Experience

☐ **Touch Interactions:** Were buttons easy to tap?

- Buttons too small or close together? \_\_\_\_\_
  - ☐ **Screen Layout:** Did everything fit well on your screen?
    - Text cut off or overlapping? \_\_\_\_\_
  - ☐ **Typing Experience:** Was it easy to enter text on mobile?
    - Keyboard issues? \_\_\_\_\_
  - ☐ **Orientation:** Did the app work in both portrait and landscape?
    - Layout problems? \_\_\_\_\_
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## Part 5: Advanced Testing

### Account Management

- ☐ **Logout/Login:** Try logging out and back in - does your data remain?
  - Any issues? \_\_\_\_\_
- ☐ **Multiple Sessions:** Try opening the app in a second browser tab
  - Any strange behavior? \_\_\_\_\_

### Error Handling

- ☐ **Internet Issues:** Try using with slow/bad internet connection
    - How does the app handle connection problems? \_\_\_\_\_
  - ☐ **Invalid Actions:** Try clicking things rapidly or in wrong order
    - Any crashes or confusing error messages? \_\_\_\_\_
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## Part 6: Overall Feedback

### What You Loved ❤️

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

### What Frustrated You 🙄

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

### What's Missing 🤔

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

## Suggestions for Improvement 💡

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

## Part 7: Usage Intent

### Daily Use Potential

☐ **Would you use this daily?** Yes / No / Maybe

- Why or why not? \_\_\_\_\_

☐ **What would motivate you to journal daily?** \_\_\_\_\_

- \_\_\_\_\_

☐ **What would stop you from using this regularly?** \_\_\_\_\_

- \_\_\_\_\_

### Recommendation

☐ **Would you recommend this to friends?** Yes / No / Maybe

- What would make you more likely to recommend it? \_\_\_\_\_

## Part 8: Technical Issues Log

### Bugs Found 🐛

Please describe any errors, crashes, or things that didn't work:

1. **Issue:** \_\_\_\_\_ **When it happened:** \_\_\_\_\_  
**How to reproduce:** \_\_\_\_\_
2. **Issue:** \_\_\_\_\_ **When it happened:** \_\_\_\_\_  
**How to reproduce:** \_\_\_\_\_
3. **Issue:** \_\_\_\_\_ **When it happened:** \_\_\_\_\_  
**How to reproduce:** \_\_\_\_\_

### Browser/Device Specific Issues

- **Operating System:** \_\_\_\_\_
- **Browser Version:** \_\_\_\_\_
- **Screen Size:** \_\_\_\_\_
- **Any specific technical problems:** \_\_\_\_\_

## Final Comments

What's the ONE thing that would make this app significantly better?

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Any other thoughts or feedback?

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Thank you so much for your detailed feedback! 🙏

*Please return this form or email your responses to: [your-email]*