

# Christie Warren

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## EXPERIENCE

### Alma

July 2023–present

### Product Designer

- The sole designer for 2–3 squads: partnering with product, 10+ engineers, and stakeholders to propose and design solutions, conduct user interviews, diagram and document processes, and support implementation.
- Designed 7+ workflows and features for correcting insurance claims efficiently, enabling more coverage for mental health care. For one feature, a week of work now takes 5 mins.
- Designed the end to end experience for providers to [request authorization](#) for psych. testing and internal staff to record complex results. Estimated to save ~40 hours of work per week and lays the foundation for further efficiency gains.

### KiwiCo

June 2021–July 2023

### UX Designer

- Led projects from research to final designs and engineering handoff, conducted user tests, presented to stakeholders, and monitored A/B test performance with PMs.
- Designed a [sitewide search](#) feature to consolidate browsing for six types of products and content, resulting in ~4x the number of searches.
- Designed a quiz to recommend products to users based on age and interests, resulting in ~11% completed order for participants.

### Appian

June 2020–Aug 2020

### UX Design Intern

### West Arete

June 2019–June 2020

### UI/UX Design Intern

- Redesigned MIT's [Living Wage Calculator](#) to improve readability and branding.

### NittanyAI Alliance

March 2019–May 2020

### UI/UX Designer

- Designed a new Transfer Credit Tool for Penn State and implemented prototypes (HTML/CSS) alongside engineers to present to university stakeholders.

### Pfizer

June 2018–Aug 2018

### UI Design Intern

## PROJECTS

[Re/Form](#) (2021) / [Synthesis](#) (2020)

- Led teams of 3 designers to design and build exhibition websites. Taught HTML/CSS and created interactive web experiences with JavaScript, WebGL, and Processing graphics.

[Revu](#) (2019) / [LionPlanner](#) (2018)

- Collaborated with full-stack engineers on 9-month ML projects from ideation to MVP.
- Led all UX decisions, designed mockups, and wrote JSX and HTML/CSS. Created and presented pitches, demos, and documentation to receive funding.

## EDUCATION

### Bachelor of Design in Graphic Design

Penn State University

GPA: 3.95

## AWARDS

**Penn State College of Arts & Architecture Creative Achievement Award (2020)**

[NittanyAI Challenge](#)

**1st Place**

Projects: LionPlanner (2018), Revu (2019)

## SKILLS

Interaction design

UI & UX design

Prototyping

Usability testing

Wireframing

UX research

Diagramming

Design QA

Public speaking

Figma

HTML & CSS

Javascript

React

GitHub

Adobe CC