

CHRISTIE CHANG

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EDUCATION

Carnegie Mellon University

Pittsburgh, PA | August 2019

B.S. in **Information Systems**

Minors: **Human-Computer Interaction**
and **Engineering** Studies

GPA: 3.72 / 4.0

SKILLS

Programming

Java, Python, HTML5, CSS,
JavaScript, Arduino

Tools

Photoshop, Illustrator, InDesign,
Dreamweaver, SolidWorks,
Sketching/Drawing

COURSEWORK (current*)

Mobile Web Design and Development*,
Intro to Data Structures*, Accessibility:
Building Future User Interfaces*,
Organizational Intelligence in the
Information Age*, Fundamentals of
Programming & C.S., Interaction Design
Overview, Rapid Prototype Design,
Humanoids

INVOLVEMENT

University Leadership Student Advisory Council

Fall 2017 - Present

- Advising senior leadership in transforming the CMU student experience

Chief Officer of Collaboration

Student Body Cabinet | Fall 2017 - Present

- Focusing on increasing interdisciplinary collaboration and student project ventures

Vice President of Communications

Delta Gamma Fraternity | Jan 2017 - Present

- Managing weekly chapter meetings, emails and communication both inside and outside the chapter

Orientation Leader

August 2017

- Help with coordination of staff and first-years during orientation week

Design and PR Manager

Jan 2016 - Dec 2016 | Soundbytes A Cappella

- Designed posters and FB covers for upcoming concerts

EXPERIENCE

Web Development & UX Design Intern, ComYoot

Competitive Analysis, User Studies, UX Design | September 2017 - Present

- Working to improve website, including interface design, layout, images, and overall message the company aims to convey
- Conducting competitive analysis and user studies to collect benchmark research

HCI Research Intern, Human-Computer Interaction Institute

Java, Data Analysis, User Studies | April - August 2016

- Worked in Java to analyze and organize data files that show aggressive and non-aggressive driving habits. Files are used in driving simulation app that depicts these behaviors.
- Ran user-studies with app and analyzed results to see if users can distinguish aggressive from non-aggressive driving

PROJECTS

Collaboration Website, Mobile Web Design Course

HTML5, CSS, Wireframing, Photoshop | Fall 2017

- Designed and built a collaboration website compiling hackathons events and programs related to startups and entrepreneurship

Designing Mobile Information Systems, Interaction Design Course

Illustrator, InDesign, InVision, Wireframing, Prototyping, Research, UX Design | Fall 2016

- Designed a mobile app interface that facilitates communication between customers and home-service providers (i.e. technicians)
- Conducted interviews for both home-service customers and technicians as well as usability testing for the app

Dashboard Design, Interaction Design Course

Illustrator, After-Effects | Fall 2016

- Designed a dashboard (single, non-scrolling interface with simple animations allowing viewer to process and understand information at a glance) that displays critical road signs for PennDOT officials

Capture & Create: Sketch Editing Program, 15-112 Course

Python, Open-Source Computer Vision | Spring 2016

- Created a program that allows users to capture drawings via webcam as well as edit and add to their drawings. With the computer vision technology, users have the capability of combining sketches that were originally drawn separately
- Link: <https://www.youtube.com/watch?v=PwKq9FdEJ1M&t=8s>

ACHIEVEMENTS

Published Academic Paper

Co-author of "Leveraging Human Routine Models to Detect and Generate Human Behaviors." Published in *Proceedings of the 2017 CHI Conference on Human Factors in Computing Systems* (CHI '17). [25% acceptance rate]

Dean's List

Spring 2017, Fall 2016