

Speech-based emotion recognition: Application of collective decision making concepts

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Outline

- Background and Motivation
 - Some Examples
 - Problem Definition
 - Corpora Description
- Conventional models
 - Experiment Conducted
 - Results Obtained
 - Inferences #1
- Collective decision making in emotion recognition
 - Main Concepts
 - Results Obtained
 - Inferences #2
- Conclusions and Future work

Example #1

Human-Human Communication

First 30 min

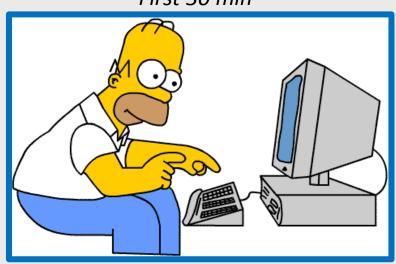


After a while

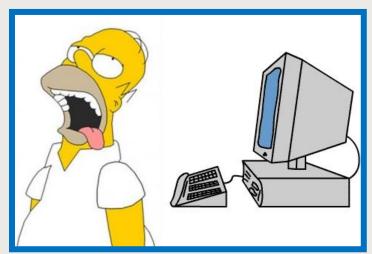


Human-Machine Communication

First 30 min



After a while



To show regret

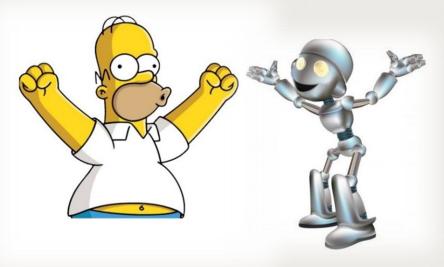






To express happiness



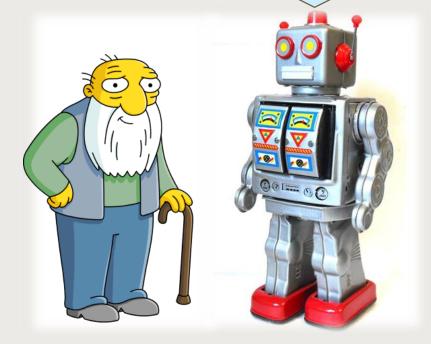


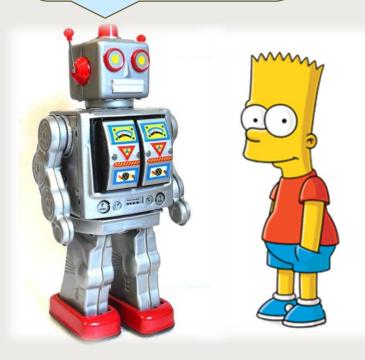
Example #2

To personalize a response

Good morning, Mister! Can I help you?

Hey, guy! What's up?





Example #3

Quality monitoring of call centres

Please, wait a minute, Sir!



An agent

Are you kidding?
I've been waiting for two hours!

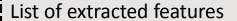


..okay



Speech-based emotion recognition:
Application of collective decision making concepts

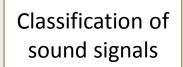
Speech-based Emotion Recognition Problem



- General features: Power, Mean, Root mean square, Jitter, Shimmer
- Mel-frequency cepstral coefficients (MFCCs):12 MFCCs
- •Formants: 5 Formants
- Pitch, Intensity and harmonicity based features: Mean, Minimum, Maximum, Range, Deviation
- •Etc.



Extraction of numerical characteristics



The **emotion** is detected

Sample						
<i>x</i> _{1,1}	<i>x</i> _{1,2}	•••	$x_{1,m}$	y_1		
$x_{2,1}$	$x_{2,2}$	•••	$x_{2,m}$	y_2		
$x_{3,1}$	$x_{3,2}$		$x_{3,m}$	y_3		
Xn 1	Xn 2		X _n m	v_n		

 \overline{x}_i – independent variable, y_i – dependent variable, $i = \overline{1,n}$, $y_i \in C$, where $C = \{c_1, c_2, ..., c_r\}$ – finite set, r – the number of classes.

New examples

<i>x</i> _{1,1}	<i>x</i> _{1,2}	•••	$x_{1,m}$?
$x_{l,1}$	$x_{l,2}$	•••	$x_{l,m}$?

Goal:

To classify new objects based on the sample (supervised learning).

To get the conventional feature set introduced at INTERSPEECH 2009, the following systems might be used

Praat

http://www.fon.hum.uva.nl/praat/

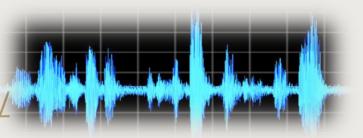
University of Amsterdam



OpenSMILE

http://sourceforge.net/projects/opensmile/

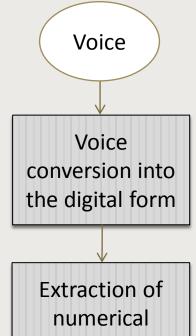
Technical University of Munich



Speech-based Emotion Recognition Problem

List of extracted features

- General features: Power, Mean, Root mean square, Jitter, Shimmer
- Mel-frequency cepstral coefficients (MFCCs):12 MFCCs
- Formants: 5 Formants
- Pitch, Intensity and harmonicity based features: Mean, Minimum, Maximum, Range, Deviation
- •Etc.



characteristics

Classification of sound signals

> The emotion is detected

Sample						
<i>x</i> _{1,1}	$x_{1,2}$	•••	$x_{1,m}$	y_1		
$x_{2,1}$	$x_{2,2}$	•••	$x_{2,m}$	y_2		
<i>x</i> _{3,1}	<i>x</i> _{3,2}	•••	$x_{3,m}$	y_3		
$\overline{x_{n,1}}$	$x_{n,2}$	•••	$x_{n,m}$	y_n		

 x_i – independent variable,

 y_i – dependent variable, $i = \overline{1, n}$,

 $y_i \in C$, where $C = \{c_1, c_2, ..., c_r\}$ – finite set,

r – the number of classes.

New examples

	<i>x</i> _{1,1}	<i>x</i> _{1,2}	 $x_{1,m}$?
-	$x_{l,1}$	$x_{l,2}$	 $x_{l,m}$?

Goal:

To classify new objects based on the sample (supervised learning).

12

emotions

5

4

4

4

Speech-based emotion recognition:

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Mean (sec.)

2.7

3.8

1.6

3.02

6.26

1.4

Std. (sec.)

1.02

1.07

1.4

2.1

5.17

1.7

Notes

Acted

Acted

Non-acted

Non-acted

Non-acted

Non-acted

13

	orpor	a o	lesc	ription
				File level duration

	C	orpor	a desc	ription	
Database	Language	Full length	Number of	File level	dı
Database	Language	/			

(min.)

24.7

30.7

118.2

47.8

278.5

113.4

EMO-DB

SAVEE

LEGO

VAM

RadioS

UUDB

German

English

English

German

German

Japanese

Conventional classification models used

- * Multilayer Perceptron (MLP)
- * Support Vector Machine (SVM)
- Linear Logistic Regression (Logit)
- * Radial Basis Function network (RBF)
- Naive Bayes
- Decision trees (J48)
- * Random Forest
- * Bagging
- * Additive Logistic Regression (LogitBoost)
- One Rule (OneR)

Experiment conducted

For each classifier the *F-score* metric was evaluated to estimate the results of the <u>6-fold cross-validation procedure</u>:

the more effective the classifier that we used, the higher F-score value we obtained.

$$F_score = 2 \cdot \frac{Re\,call \cdot Precision}{Re\,call + Precision}$$

F-score definition

		True_class				
		Class ₁	Class ₂	•••	Class _N	
class	Class ₁	a ₁₁	a ₁₂	•••	a _{1N}	
	Class ₂	a ₂₁	a ₂₂	•••	a _{2N}	
Predicted_		•••	•••	•••		
Pre	Class _N	a _{1N}	a _{2N}	•••	a _{NN}	

$$precision_{l} = \frac{a_{ll}}{\sum_{j} a_{lj}},$$

$$recall_l = \frac{a_{ll}}{\sum_{i} a_{il}},$$

$$F_score = 2 \cdot \frac{Re\,call \cdot Precision}{Re\,call + Precision}, \quad Pr\,ecision = \sum_{l} precision, \\ Re\,call = \sum_{l} recall.$$

Experimental results for conventional classifiers, F-score, %

	Emo-DB	SAVEE	LEGO	VAM	RadioS	UUDB
MLP	<u>82.87</u>	<u>61.72</u>	67.53	41.08	<u>34.81</u>	25.48
SVM	81.71	59.22	<u>70.81</u>	43.57	27.26	35.59
Logit	80.04	57.20	70.75	36.88	31.91	36.72
RBF	68.93	43.27	52.61	37.87	23.14	26.75
Naive Bayes	66.91	43.64	57.00	40.86	34.02	36.52
J48	50.15	42.46	57.55	36.20	29.81	38.70
Random Forest	54.69	38.60	65.47	<u>45.66</u>	30.31	40.11
Bagging	60.60	42.99	67.53	37.24	26.37	40.94
Logit Boost	66.66	49.08	67.66	40.06	31.24	41.28
OneR	29.20	30.41	59.01	33.34	23.94	<u>41.92</u>

Inferences #1

 There is no particular model that is equally effective for all of the databases.

 The random choice of the classifier may lead to significant performance deterioration.

 For the used corpora Multilayer Perceptron (MLP), Support Vector Machine (SVM) and Linear Logistic Regression (Logit) demonstrated rather high performance.

Collective decision making

Concente decision maxing				
Concept	Detailed information			
Scheme 1.	1. For each test example it is determine k-nearest neighbours from			
For each test example:	data set.			
Choose a model that classifies correctly	2. The prediction of the model that c			
I was a second and a label and the control of the c	The second of th			

data set.

it is necessary to rs from the training I that classifies these k-nearest neighbours correctly is used as the final k-nearest neighbours from the training decision. (If several models demonstrate equal effectiveness, choose one of them randomly).

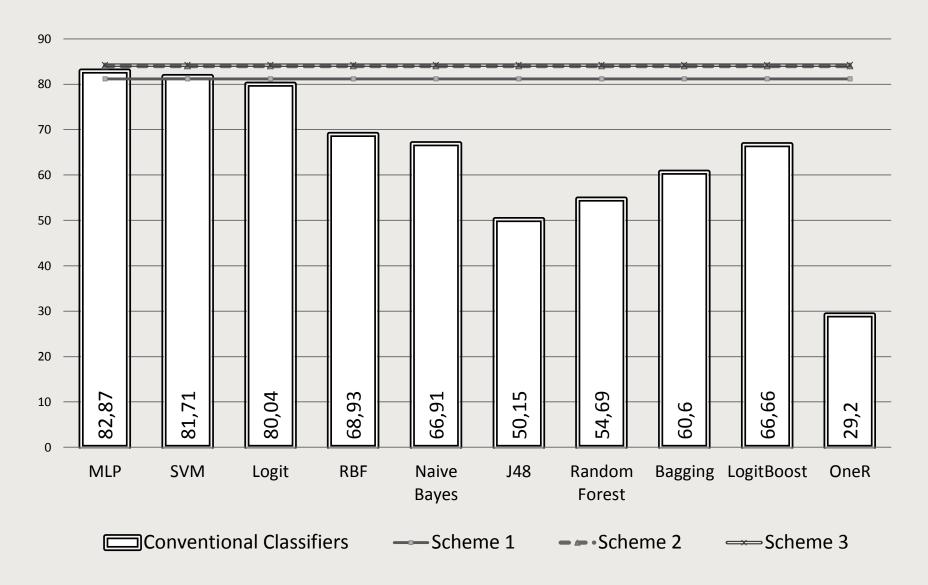
Scheme 2. 1. For each test example the engaged models vote for different classes according to their own *Voting procedure is realized with the* predictions. usage of the majority rule. 2. The final decision is defined as a collective choice based on the majority rule. Scheme 3.

Combine Schemes 1 and 2 in the following way: - fulfil the voting procedure as it is described in Combination of Scheme 1 and Scheme 2. Scheme 2; - if several classes have the maximum number of votes, apply Scheme 1.

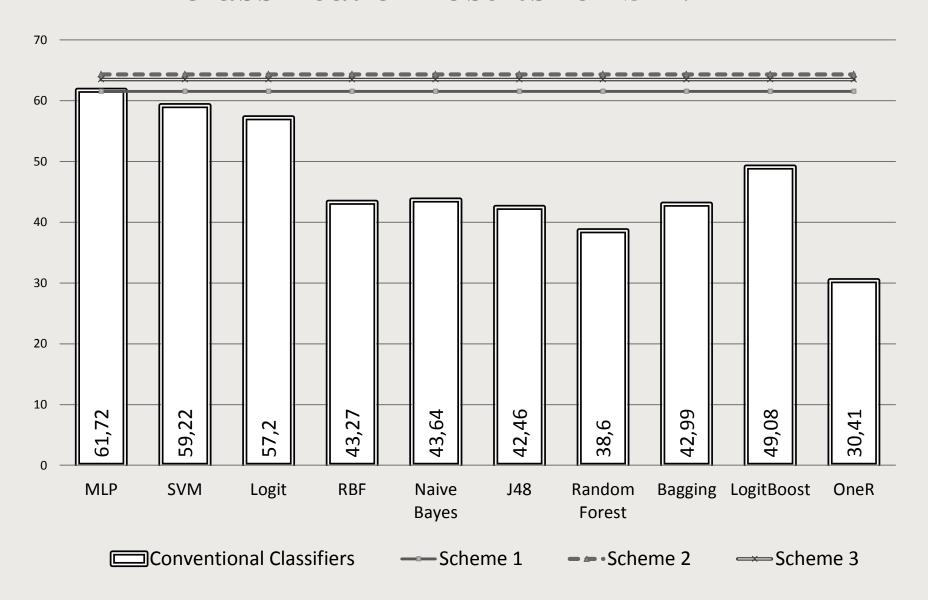
Experimental results for collective decision making schemes

	Scheme 1	Scheme 2	Scheme 3
Berlin	81.18	84.01	<u>84.23</u>
SAVEE	61.52	<u>64.33</u>	63.50
LEGO	70.52	<u>71.19</u>	71.13
VAM	42.29	<u>50.19</u>	43.69
RadioS	<u>30.68</u>	26.39	26.39
UUDB	37.96	36.41	<u>39.78</u>

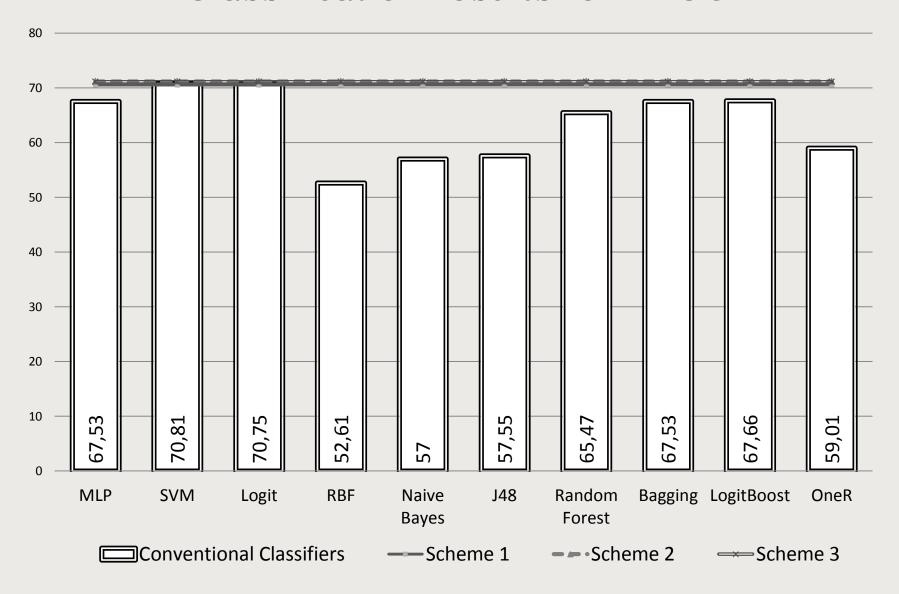
Classification results for Emo-DB



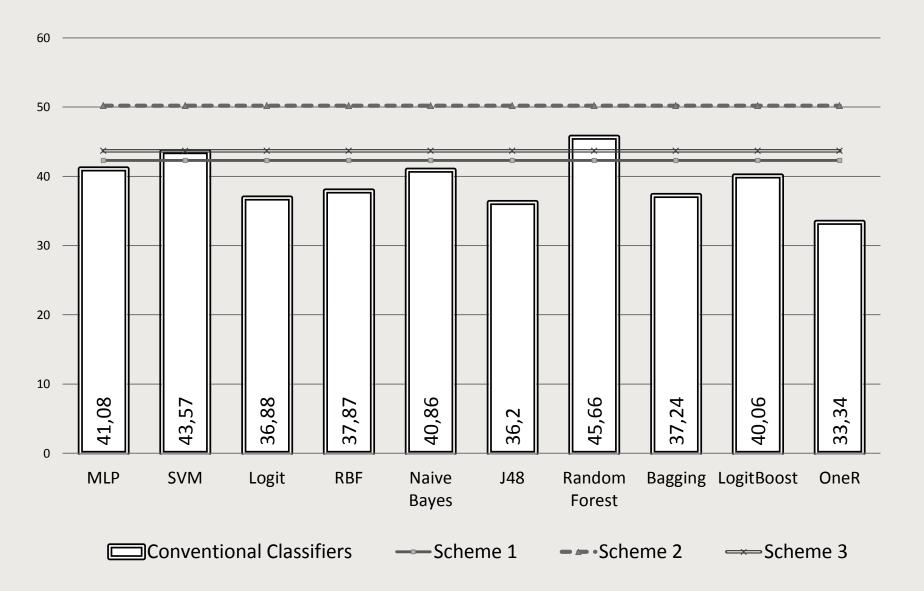
Classification results for SAVEE



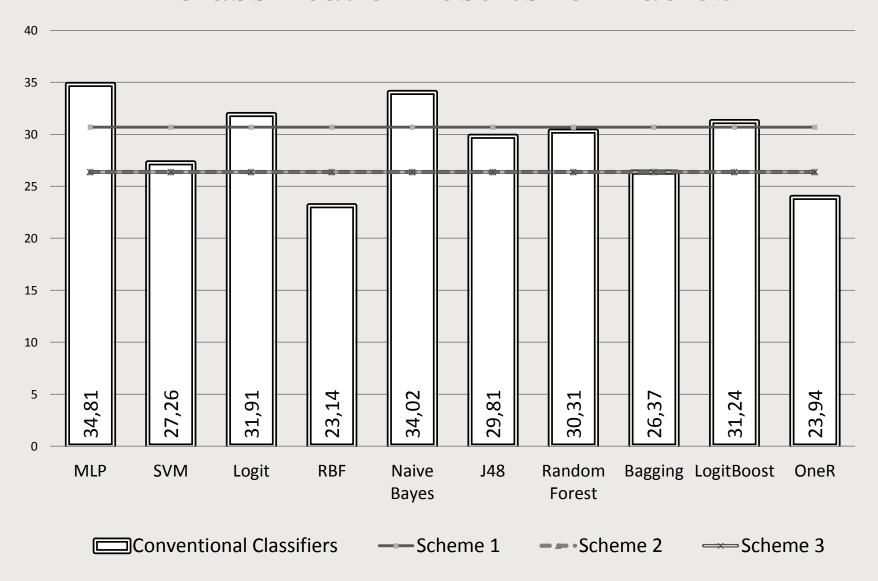
Classification results for LEGO



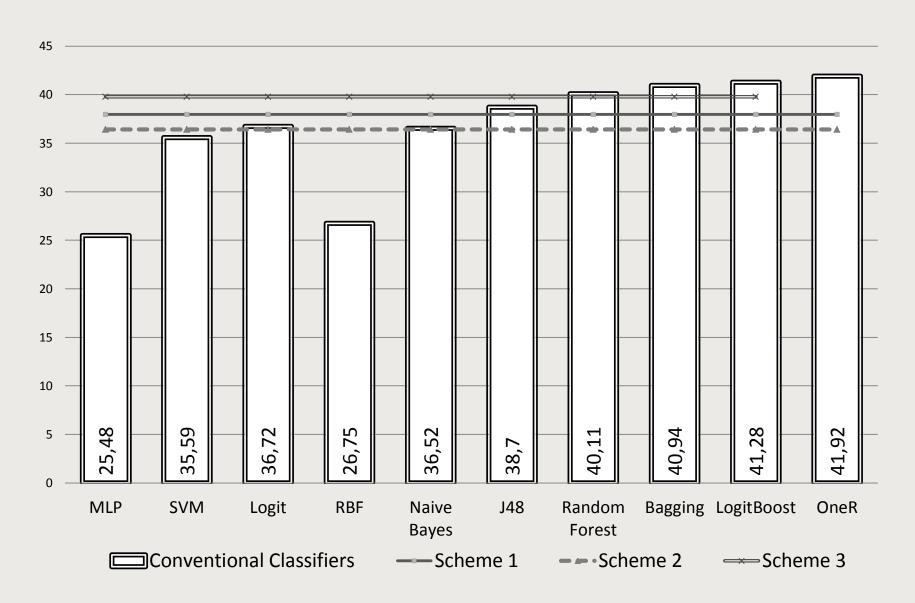
Classification results for VAM



Classification results for RadioS



Classification results for UUDB



Inferences #2

 Due to the usage of the proposed techniques it became possible to improve the classification results for most of the corpora.

(In some cases even by up to 9.93% relative improvement)

 On the set of the presented databases Scheme 2 was the most effective for the collective classification process.

Conclusions and Future work

- 1. Although we managed to achieve some good results, there are a number of questions:
- How many classifiers should we use to provide the most reliable scheme? What kind of models should it be compulsory to include in the ensemble of classifiers?
- 2. There are some other aspects related to recognition of qualities of the user such as **gender** and **speaker identification**. Consequently, the proposed schemes might be applied to solve these problems.

Thanks a lot