

CHRISTINA BURGOS - SOFTWARE DEVELOPER

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Full Stack Engineer with a background in System Administration and Microsoft OS management for 70+ employees at iNRCORE LLC. Currently dedicated to developing software solutions for clients, including the likes of Temple Law, while continuing to serve as a Dynamics Admin Consultant at iNRCORE LLC.

SKILLS

HTML5 • CSS3 • Bootstrap • TailwindCSS • Javascript • React.js • Node.js • ReactNative.js • Rest APIs • JSON • MongoDB • Wordpress • CMS • Figma • Version Control/Git • Azure • Microsoft 365 Power Apps • Project Management

PROFESSIONAL EXPERIENCE

CBTALIA DESIGNS

Philadelphia, PA

Web & App Developer, Designer | IT Consultant

June 2023-Present

- Exemplifying dynamic leadership, I adeptly navigate the domains of app development, UX design, and tech maintenance, crafting tailored solutions that intricately align with the diverse needs of clientele, ultimately driving project success.
- Concurrently consult as Dynamics Admin at iNRCORE LLC, where I've decreased downtime by 20% through proactive platform maintenance, efficient troubleshooting of user and instance issues, regular documentation, and process automation.

TEMPLE LAW & UNIVERSITY OF PENN

Philadelphia, PA

Website Designer & Developer

June 2023-Dec 2023

Temple Law Career Platform - Central hub designed for the Public Interest Tech (P.I.T) department

- Single-handedly designed, branded, and spearheaded the development process in close coordination with the executive director of the Temple School of Law to launch an informational hub for the Temple Public Interest Tech Career Fair. Explore the finished product at explorepitlaw.com
- Delivered web app in 1 month timeline, led client and team directly through research, design, development, and test phases in weekly sprints, engaging 472 visitors upon launch and roughly 40 active users a month.
- **Tech leveraged:** wordpress, figma, and elementor

University of Penn ATJ Tech Fellows Program - Optimization of a non-profit's online presence

- Structured and integrated large sets of data collections into Webflow's CMS for a nonprofit's website.
- Successfully met client objectives by instituting design consistency through the implementation of a comprehensive style guide and reusable components, resulting in streamlined workflow and elevated UX.

RESILIENT CODERS & RC ASCEND

Philadelphia, PA

Web Developer

Feb 2023-Present

- Completed 100% of my tickets within 1 week SLA, integrating JEST into application for end to end API testing and created documentation for helping engineers learn best practices for testing.
- Designed and developed a comprehensive full-stack fitness application leveraging OpenAI's REST API and a Node.js backend, dynamically customizing workout plans based on in-depth user health profiles and feedback.
- Designed and developed a full-stack community pinboard application using OpenAI's REST API and Node.js, empowering students to share and leverage ChatGPT responses, promoting a collaborative learning environment.

FREELANCE UX DESIGNER

Philadelphia, PA

UX Designer

Feb 2021- June 2021

- Transformed client proposals into deliverable web and mobile designs utilizing Figma.
- Conducted comprehensive user research via SurveyMonkey with over 80 participants to identify and address key user needs effectively.
- Prototyped 40+ original web and mobile pages, providing clients with interactive flows to visualize wireframe progression.

INRCORE LLC

Bristol, PA

IT Generalist | System Admin

June 2020-Feb 2023

- Managed and maintained IT systems including ERP programs, Microsoft Office Applications, Azure AD, and Dynamics CRM for 100+ employees across 5+ company branches
- Enhanced cybersecurity by addressing software vulnerabilities in compliance with ITAR regulations.
- Conducted cybersecurity training sessions, leading to a 45% reduction in phishing-related incidents based on simulated tests and generated statistics.

EDUCATION & VOLUNTEER WORK

PENN STATE UNIVERSITY *major in accounting*

2017-2019

GOOGLE'S CERTIFICATE *Foundations of User Experience (UX) March 2021 • Technical Support Fundamentals Oct 2020*

BIG BROTHERS BIG SISTERS (BBBS) *provide guidance and support to mentees 2022 - Present*