Christina Louie

UX/UI Designer I Business Analyst

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About Me

I'm a UX/UI Designer with experience working in the IT industry. I'm skilled at empathizing with people and creating user-centric design solutions. I've worked on a variety of apps as the liason between the client and development team. I'm passionate about designing for users, and my background as a Senior Business Analyst helps me to curate the perfect blend to ensure the designs meets the clients' needs.

Skills

- User Research
- User Flows
- User Personas
- Wireframes
- Style Guides
- Mockups
- Usability Testing
- Prototyping

Tools

- Figma
- Sketch
- Adobe XD
- Marvel

Education

- **UI Design with Frontend Development** at CareerFoundry (2019-2023)
- **Management Information Systems** at University of Houston (2007-2011)

Work Experience

HCLTech — Remote, USA

Senior Business Analyst — 2019-Present

Application Development & Enhancements

- Conducted design thinking sessions to develop user flows, user personas, wireframes, mockups, and prototypes.
- Consulted with 5-6 clients quarterly to understand existing workflows processes and systems to identify pain points.
- Developed relationships with 6 team leads to prioritize and plan deliverables.
- Implemented dashboard views to provide metrics, reducing 80% manual reporting.

Black Knight, Inc. — Houston, TX, USA

Lead Systems Business Analyst — 2011-2019

Product Development

- Developed 4 real estate products with complex customizations and solutions for a major banking company
- Collaborated with 2-3 product management stakeholders to understand client requirements
- Participated in product design sessions to define user personas, create user flows, wireframes, and data mappings