CHRISTINA NGUYEN

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EDUCATION

The University of Texas at Austin	Bachelor of Science, Biochemistry	May 2024
	Certificate: Elements of Computing and Scientific Computation and Data Sciences	
	Overall GPA: 3.72	

EXPERIENCE

Kestra Financial – *IT Support Intern;* Austin, TX   Summer 2023
- Provide technical assistance and support to users regarding the use of hardware, software, and other technology resources.
- Assist with the setup and imaging of peripherals and troubleshooting common hardware issues.
- record and document all support requests and their resolutions in a help desk ticketing system or a knowledge base.

OnRamp – *Course Grader;* Austin, TX   December 2021 – May 2023
- Evaluate college-level mathematics course submissions from accelerated students and reinforce course concepts
- Report student performance levels to faculties of Office of Strategy and Policy to support student improvement
- Collaborate with faculty members and colleagues to determine efficient and accurate grades for submissions

Baylor Scott and White – *Front Desk Assistant*; Austin, TX   May 2022 – December 2022
- Greet patients and visitors, serving as a communication link between patients and hospital staff
- Assemble and prepare patient packets, answering client calls, and transferring calls to the appropriate department
- Assisting staff members with tasks that help units run smoothly and allow staff to focus on patient care

LAITS Computer Support –*Student Technology Assistant;* Austin, TX   June 2022 – October 2022
- Provide computer hardware and software support to faculty and staff on campus
- Maintain and update customer support interactions and resolutions using established ticketing system and procedures.
- Assist and transport of equipment for special projects

PROJECTS

Website - christinanguyen.vercel.app   Spring 2022
- Constructed and developed a personal website using React, JSS, and CSS to allow for an interactive and dynamic website.
- Designed and manage the website to show traditional paper resume on an online format that allows for projects and activities to be shown and updated.

HackTX *-TradeZ*   Fall 2021
- Developed a website that monitors and advises cryptocurrency trades for a younger investing audience
- Designed and implemented the frontend for a full stack web application using React, JSS, and HTML/CSS

LEADERSHIP EXPERIENCE AND ACTIVITIES

Sigma Phi Omega Sorority Inc. – *Web Mistress*   Spring 2023 - Present
- Organize and update the details and information of the website to show the organization, active members, philanthropy.
- Design and build a functional website that properly displays information in an easy way. Optimize security, debug, and fix broken links and images.

Longhorn Gaming – *Co-Events Coordinator and Treasurer*   Fall 2021 – Fall 2022
- Coordinated 5+ events every semester with peers resulting in building teamwork, community, and new member orientation.
- Compiled budget reports of financial situations available to be used and served as direct communication link between other officers for social events within set budgets. Directly managed incoming and outgoing expenses for the organizations budget.

ADDITIONAL INFORMATION

Computer Skills: Python, PyMol, Bootstrap, JSX, HTML, CSS, React, SQL, jQuery, Linux, PHP, Word, Microsoft, Canva, React, Bootstrap, JSS, Javascript, Processing, Unix, Git, MangoDB
Relevant Coursework: Biostatistics, Calculus I and II, College Algebra, Biochemistry, Organic Chemistry I and II, Genetics, Elements of Software Design, Elements of Computers and Programming
Languages: Fluent in Vietnamese
Interests: Tennis, Calligraphy, Arts & Crafts, Cooking, Bullet Journal,
Work Eligibility: Eligible to work in the U.S. with no restrictions