

# Christina Mekheil

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## CERTIFICATIONS

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### Network Pro

Dec. 2023 – Present

*TestOut Corporation*

- Adept at network configuration, optimization, troubleshooting, and security principles
- Acquired hands-on experience with configuring and managing network devices such as routers, switches, and firewalls
- Efficient with managing networking protocols such as TCP/IP, DHCP, DNS, etc.

### Office Pro

Nov. 2023 – Present

*TestOut Corporation*

- Mastery of Microsoft Office applications including Word, Excel, PowerPoint, and Access
- Worked on advanced features and functionalities for efficient document creation, data analysis, presentations, email management, and database operations

### IT Support Professional

Dec. 2023 – Present

*Google*

- Completed comprehensive training program covering fundamental IT concepts, troubleshooting techniques, and customer service skills
- Experienced in hardware and software upkeep and working with peripheral devices such as printers
- Developed soft skills to provide effective technical support and assistance to end-users

## PROJECTS

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### Home Server Administration

- Installed and configured a home server environment utilizing Docker for containerization and service management
  - Managed Docker containers using Docker Compose for various services including Plex, Home Assistant, and Nextcloud
  - Implemented Pi-hole for network-wide ad blocking, malware protection, and DNS resolution
  - Performed routine maintenance tasks such as software updates, backup management, and security enhancements
  - Resolved issues related to server performance, network connectivity, and service availability

## SKILLS

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- **Operating Systems** // Linux, macOS, Windows, iOS, Android, DSM
- **Windows** // Group Policy, Active Directory, PowerShell, Remote Desktop Services
- **Container Management** // Docker, Docker Compose
- **Network Troubleshooting & Security** // Wireshark, Tcpdump, Nmap, pfSense
- **Microsoft Office** // Word, Excel, PowerPoint, Access

## EDUCATION

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### Central Piedmont Community College

2023 – 2025

*A.A.S in Information Technology - Full-Stack Programming*

*Charlotte, NC*

- 4.0 /4.0 GPA; President's List 2023
- Member of Phi Theta Kappa Honor Society