# Homework 6

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### 1

a. The model requires:

sources: one source, which represents applicants arriving at the facility.

servers: five servers, representing one check in desk, two testing desks, and two check out computers.

sinks: one sink, representing applicants leaving the facility.

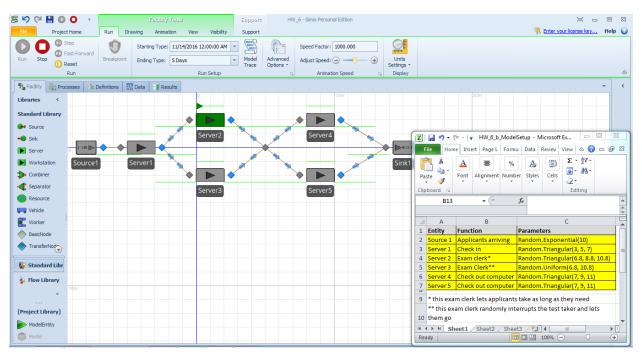


Figure 1: Simio screenshot 1

b.

c. I chose a model runtime of 8 hours to represent one working day. It is necissary to reset the model at the end of each day to simulate a closing time - it is unrealistic to assume the facility can just run continuously 24 hours a day for multiple days. The queues must be cleared and restarted.

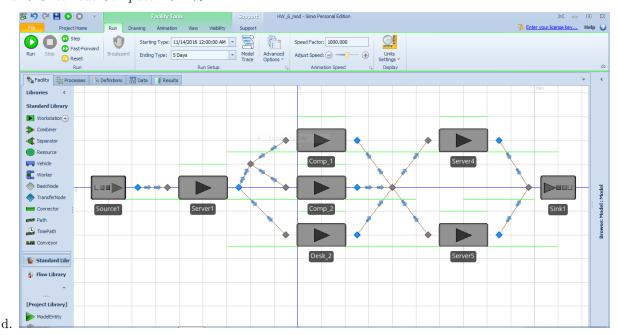
#### Results

Average time in system: 1.3 hrs Maximum time in system: 2.0 hours Number entered in system: 58

Number exited: 49

This indicates some applicants were left over at closing time.

Precent Utilizations: Server 1 Check in: 98.9% Server 2 Exam Clerk: 43.9% Server 3 Exam Clerk: 46.0% Server 4 Check-out Computer: 57.0% Server 5 Check-out Computer: 32.2%



2

a. Simio Output

```
Utilization (p): 0.5985
     Customers in queue (L_Q): 0.93
     Expected system time (W): 0.29
  b.
iter <- 1000
int.arr <- rexp(1000, 1/10) %>% round()
ser.time <- rexp(1000, 1/7) %>% round()
t.arr <- int.arr[1]</pre>
for(i in 2:iter){
  t.arr[i] <- t.arr[i-1] + int.arr[i]
t.finish <- t.arr[1] + ser.time[1]</pre>
for(i in 2:iter){
  t.finish[i] <- max(t.arr[i] + ser.time[i], t.finish[i-1] + ser.time[i])</pre>
}
total.time <- t.finish - t.arr</pre>
sys.time <- cumsum(total.time)</pre>
wait.time <- total.time - ser.time</pre>
```

```
sim.output <- cbind(int.arr, ser.time, t.arr, t.finish, total.time, sys.time, wait.time) %>% as.data.fr
lm = 1/10
u = 1/7
(utilization <- lm / u)
## [1] 0.7
(L <- lm / u - lm)
## [1] 0.6
(w <- 1 / (u - lm))
## [1] 23.33333
c. Calculated</pre>
```

### 6.1

## [1] 29.29375 One attendant cost

System: a tool crib that services a large group of mechanics Interarrival times: exponential distribution Service times: exponential distribution Mean time between arrivals: 4 minutes Average service time: 3 minutes Attendant pay: \$10 per hour Mechanic pay: \$15 per hour

Would it be advisable to have a second tool-crib attendant?

```
PO.calc <- function(c, p, n){
  frnt <- sum(((c*p)^n)/factorial(n))</pre>
  bck <- ((c*p)^c*(1/(factorial(c)))*(1/(1-p)))^(-1)
  PO <- frnt + bck
  return(P0)
}
p \leftarrow (1/4)/(2*(1/3))
PO \leftarrow PO.calc(2, p, c(0,1))
calc.L <- function(c, p, P0){</pre>
  frnt <- c * p
  top <- (c*p)^(c+1) * P0
  bot <- c*(factorial(c)*(1-p))^2
  L <- frnt + (top / bot)
  return(L)
L <- calc.L(2, p, P0)
Two attendant cost
L * 15 + 10
```

```
P0.2 <- P0.calc(1, p, c(0,1))
L.2 <- calc.L(1, p, P0)
L.2 * 15 + 10
```

## [1] 37.075

It makes sense to add another attendant.

## 6.2

A two-runway (one for landing, one for take off) airport is being designed. The time to land an airplan is exponentially distributed, with a mean of 1.5 minutes. If airplane arrivals occur at random, what arrival rate can be tolerated if the average wait in the sky is not to exceed 3 minutes? The highest arrival rate possible is 4/9.

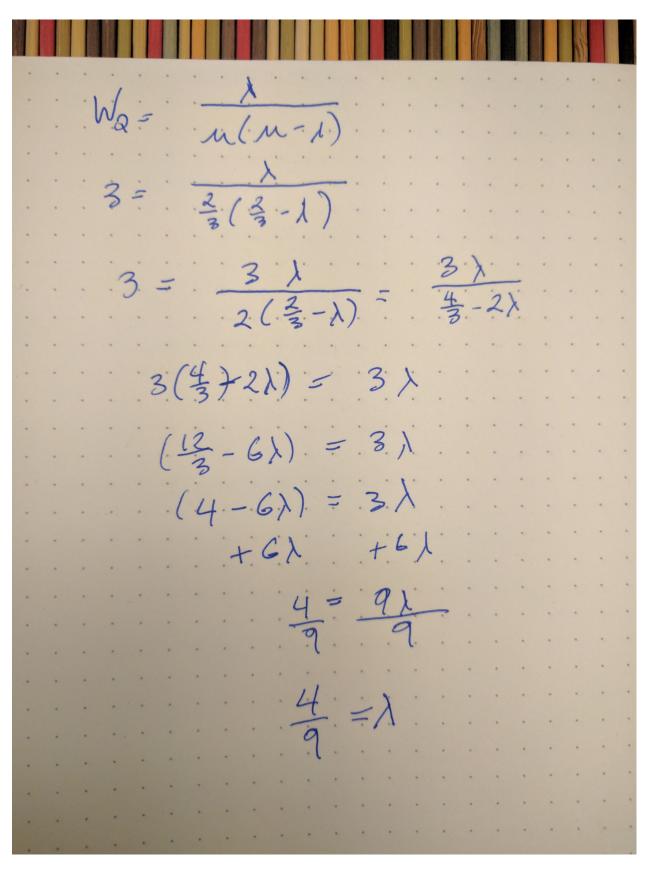


Figure 2: