



Age 51

Occupation Cardiologist

Location Nashville, TN

Gender Male

Charles Walker

Bio

Charles is a Cardiologist at the Vanderbilt hospital and has been a doctor for more than 20 years. He loves living in Tennessee and the mix of country and city life. Charles is an avid reader and likes to jog with his German Shephard in his spare time.

Motivations

Charles remembers when patient files and documentation were all handwritten. He finds that it was easier to find all the important information on the patient before the implementation of the electronic medical record system. He wants to continue to practice medicine for another 20 years if possible and hopes that new technology won't be too confusing for him in the future.

Goals

- Spend time treating patients as effectively and efficiently as possible
- Share files with other medical staff to help with documentation and entering data
- Find pertinent patient data quickly

Frustrations

- Finds the hospital's electronic medical record system confusing and not helpful
- Rather keep handwritten notes on patients
- Doesn't have time to take classes provided by the hospital on the best way to utilize the electronic medical record system

“ New technology should make your job easier and improve the healthcare process”