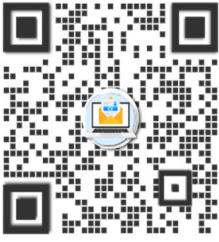


# Christine Baxter

christine.d.baxter@live.com | 913.209.7112 | Linwood, KS | [LinkedIn](#)

## Professional Summary:



Scan to View ePortfolio

A seasoned pharmaceutical professional, recent MBA graduate, and recent graduate of Springboard's data analytics certification program that brings extensive experience in business intelligence and data analytics, leveraging tools like MS Excel, SQL, Power BI, and R language to drive business performance. Known for effective project leadership and fostering synergistic team relationships, their strategic insights have consistently propelled business growth. Their commitment to continuous learning is reflected in their MBA, a Big Data and Analytics Graduate Certificate, and Lean Six Sigma White and Yellow Belt Certificates.

## Education:

<b>Data Analytics Certification</b> Springboard & Amazon Career Choice	Nov. 2023 Remote	<b>Graduate Cert., Big Data &amp; Analytics</b> Keller Graduate School, DeVry Univ.	Aug. 2021 Naperville, IL
<b>M.B.A., Bus. Intel. &amp; Analytics Mgmt.</b> Keller Graduate School, DeVry Univ.	Apr. 2023 Naperville, IL	<b>B.S., Computer Info. Systems</b> DeVry Institute of Technology	Feb. 2003 Kansas City, MO

## Technical Skills:

- Excel
- Power BI / Tableau
- Python / R
- SQL / NoSQL
- VSCode
- HTML / CSS / JavaScript

## Soft Skills:

- Teamwork
- Multitasking
- Critical Thinking
- Detail Orientation
- Analytical/Reasoning Skills
- Structured Problem Solving

## Specialty Skills:

- Business Intelligence
- Project Management
- Business Process Creation
- Automation Project Lead
- Business Strategy
- Consulting

## Projects:

### Chief Marketing Officer, MBA Capstone Project, Chester Corporation

#### Summary:

- Guided the competitive MBA Capstone Project marketing strategy for a manufacturing business, Chester Corporation, ranking thrice in the top decile out of 2,095 participating teams.
- Collaborated with a three-member team to expand the company's ROS and ROA over eight years.
- Managed company's leverage strategically, illustrating effective financial management skills.
- Applied marketing principles effectively in a highly competitive, simulated business environment.

#### Outcome:

- Increased the company's ROS from 4.1% to 15.3% and the ROA from 4.4% to 16.8% over eight years.
- Boosted sales from approximately \$101 million in 2023 to nearly \$638 million in 2031.
- Successfully reduced the company's peak leverage from 2.7 in the second year to 2.0 by the end of year 8.
- Demonstrated strong ability in managing financial metrics and fostering significant business growth.

### Data Visualizations for General Manager's Presentation Deck

#### Summary:

- Developed data visualizations for the General Manager's presentation deck using Power BI.
- Enabled effective communication of the business unit's expertise to corporate leaders and potential clients.

#### Outcome:

- The initiative triggered additional requests for data visualizations from other leaders.
- Enhanced the organization's data-driven decision-making capabilities.

### Vendor Collaboration for Completion of OQ Activities

#### Summary:

- Collaborated successfully with vendor to complete OQ activities for a significant software upgrade.
- Delivered the upgrade under budget and on schedule, adhering to QA and CSV guidelines.

#### Outcome:

- Achieved cost savings upwards of \$150k.
- Significantly increased departmental functionality and efficiency.

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## Employment:

### Springboard & Amazon Career Choice

Remote

*Data Analytics Certification Student*

Mar. 2023 to Nov. 2023

340+ hours of hands-on course material, with 1:1 industry expert mentor oversight, and completion of an in-depth capstone project. Mastered the ability to investigate problems using proven structured thinking frameworks, conduct systematic data analysis, identify insights, and translate insights into actionable business recommendations. Including the use of industry-standard tools such as Excel, SQL, Python, Power B.I., and Tableau.

### Amazon Fulfillment MCI7

New Century, KS

*Problem Solver/Customer Returns Processor*

Jan. 2022 to Current

**Problem Solver:** Swiftly rectify process errors, safeguard customer data, provide actionable feedback, & expedite issue resolution, thereby driving productivity and maintaining a high standard of customer service.

**Customer Returns Processor:** Execute physical tasks, collaborate with teammates, ensure meticulous product handling, and maintain a safe workspace to boost productivity and minimize errors.

### Parker Dewey Internship

Remote

*Independent Consultant*

Aug. 2022 to Sept. 2022

Collaborated with a global CRO, ensuring data integrity and compliance via thorough verification of assay packets across various studies.

### Baxter's LLC

Linwood, KS

*Owner/Senior Consultant*

Oct. 2020 to Current

Steer financial management, business process establishment, strategy formulation, and customer/vendor relationship management, while streamlining operational systems.

### Cardinal Health Regulatory Sciences

Remote

*Senior Consultant, Business Technology*

Jan. 2018 to Jul. 2020

As a Senior Consultant at CHRS, I automated project tracking tasks using the Power platform, converting over 100,000 paper records into digital files. Through MS Planner, Power Automate, and Power BI, I efficiently managed teams and maintained real-time project updates, enhancing communication. Utilizing my data visualization skills with Power BI, I enriched presentation materials for leaders. I directed platform upgrades, managed budgets, analyzed vendor release notes, and led cross-functional teams while promoting Office 365 adoption.

*Manager*

Jan. 2010 to Dec. 2017

Led critical platform upgrade and validation projects, notably earning the High Impact Award in 2016. Recognized with the Inspiration Award in 2011, I demonstrated effective client interaction and project management, successfully steering high-profile client projects to completion under tight deadlines. I served as a subject matter expert, offering troubleshooting solutions and advisory for complex projects, while also actively contributing to business development activities. My roles further included creating and implementing internal training programs to enhance staff proficiency.

*Document Publishing Manager*

Jan. 2005 to Dec. 2009

In my role as Document Publishing Manager at CHRS, I played a crucial role in building the electronic publishing department, growing it from a single-person operation to a team of ten. I facilitated the selection, validation, and implementation of an electronic publishing software program, leading to a broader customer base and an expanded service offering. I consistently exceeded goals, showcasing a strong work ethic and an ability to thrive in a fast-paced environment. My commitment to continuous improvement, problem-solving, and outstanding service delivery were key assets, as was my respectful, friendly, and helpful approach to teamwork.