

# christine lee

User Experience Designer

phone 510-305-4702

email christine.hj.lee@gmail.com

website [www.christinelee.design](http://www.christinelee.design)

## Experience

### Freelance UI/UX Designer at christinelee.design

June 2016–Present

I am here to help you execute any part of the design process.

Visit [www.christinelee.design](http://www.christinelee.design) for examples of deliverables and final products.

### Product Designer at Yesware

Jan 2015–May 2016

- Lead Designer for the Manager Initiatives project, which culminated in 3 new reports used by all Yesware Premier managers
- Led 9 cross-functional sketch sessions with designers, engineers, Product Managers, and other internal stakeholders to brainstorm potential solutions for addressing users' pain points
- Conducted user research with Product Managers to understand users' pain points and business goals
- Continually tested, validated, and iterated on new and existing solutions to ensure that the proposed changes would help users achieve their goals

### Customer Confidence Advocate at Yesware

June 2013–Dec 2015

- Onboarded, trained, supported, and continuously delivered value to 83 Enterprise accounts
- Served as a liaison between customers and the Product/Engineering teams to relay feedback, ensuring that the customer had a voice

## Education

### Bloc, UI/UX Track

May 2015–Sep 2015

Wellesley College, B.A. Architecture

### Skills

User Experience (UX)

User Interface (UI)

Interaction Design

User Research

User-Centered Design

Usability Testing

Rapid Prototyping

Wireframing

HTML

CSS

jQuery

### Toolbox

Sketch

InVision

Illustrator

Photoshop

Niice

Pen

Paper

### Organizations

UX Boston