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Identifier: F12CHEMENG

Amanda

1

History with the Library

First use was freshman year, using reserves section to check out textbooks. Not aware of new textbook app.

2

Domain Experience and Knowledge

Power User.

Uses a couple of times a month. Last semester used more because doing research--articles for I ue-chem, fluid mechanics, fuel cell. Request many through MyILL.

Gets articles to read from advisor, but not complete citations, usually just an author, maybe part of a title. Finds the article in SciFinder, then uses the "citings" function to find other articles that have cited that item.

Gets to SciFinder through the databases page. Starts with an author search. If the author is prolific, she will use the title stub she has. May Google the author first, and the Google Scholar references generally come up.

3

Uses a lot of journal articles

Also uses JSTOR and ASP for humanities classes.

Gets started with Google: "it's probably just habit." Good place to start, simple list of results. You can go to Wikipedia and get the 'dumbed down' version, and then go find the scholarly articles with the details."

Our site: Finds pretty easy. Initially confused by IIT, I-Share and MyILL accounts. Once or twice a semester or so will just search for leisure reading. Types a topic that she's interested into the OPAC search [How to search holdings? Maybe make a JS page that hides items based on the location?]

4

Most recent visit: check out book on Welfare system to learn more about watching a debate. Went to website from IIT.edu / quicklink, searched for "welfare reform" filtered by IIT location. Then picked up at the library. Wanted a book, not just an article "there's so much online." thinks of a book as an intro start-to-finish.

Has only asked for help at Circulation (directional?)

Would like a map. Didn't understand LC classification

Wants suggestions a "titles like" for leisure reading.

She uses Google when she's first starting research, or for non-scholarly topics "like a philosophy class" but expounds to say that philosophy and humanities interests tend to be more open source.

5

describing our site: "Practical. There's not a lot of doo-dads and random things that you don't need. And it's a lot of information and functionality crammed into a small space." Tiny print, difficult to navigate. Hard to learn the differences between i-Share and ILL.

Has had to explain to friends that they have to sign up for a SciFinder account before you can use it.

Other changes: would also like a "recently visited" section.

Has never used research guides

always have in sidebar: hours, sign-ins to i-share ill

fix: explaining the difference between i-share and ill

USABILITY TEST: have one page that has explanations in hover and one page that has a hidden box with a “what’s the difference” link between them.

6

Goals and Behaviors

Searches for an article in SciFinder, then uses the citations to do additional reading.

Attitudes and Motivators

Opportunities