

Experience

JAN 2017 - PRESENT UX Content Strategist, SnagR

**UX/UI** Designed B2B mobile app "SnagR Home"

Designed & developed corporate website Developed brand identity & design system

**CONTENT** Produced all digital & offline marketing materials

Incl. corporate website, blog, social media, presentation deck, etc.

STRATEGY Created campaigns for lead generation, on-boarding & engagement

Conducted customer research & experiments for product design

MAY 2014 - DEC 2016 Executive Officer, HKSARG

FINANCE Monitored public funds of over \$250M/annum

**MANAGEMENT** Managed district works, community projects, IT system revamp, etc.

Re-engineered the operation procedures of the department

Managed a team of 10

Education

2010 - 2013 Bachelor's Degree in Business Administration (Minor in Journalism &

Communication), The Chinese University of Hong Kong

Stack

UX/ UI/ DESIGN Sketch, InVision, Adobe Photoshop, Illustrator, InDesign, JIRA

FRONT-END HTML, CSS, JavaScript, WordPress

ANALYTICS Google Analytics, Google Tag Manager

ENGAGEMENT Intercom, MailChimp, Buffer, HelpJuice