4/16/2017 Details - Critical Brain

RMA #: 5



## 1. Contact

Contacted by Phone: **Contact Date:** Contacted by E-Mail: Correspondent: CB

NO

04/16/2017 YES C.O.D.

C.O.D. Product: NO C.O.D. Money: NO

Customer Information

Current In Quickbooks:

First Name / Company: Indiana Customer Last Name: Jones Shop Name: The Ark

Phone Number: 7757204057 E-Mail: chris13ryant@gmail.com

Address: x

City: Reno State: nv **ZipCode**: 89511

Warranty Status

Product in Quickbooks: NO

Date of Purchase: Purchased From:

Covered Under Warranty: NO

Product Info

Product Model: CX-1

Product Serial Number: 1X20000

<u>Services</u>

Warranty Repair: NO Replace / Repackage: NO Referbish Package: NO Amount Paid for Repair:

Return Label: Shipment Type:

2. Receive

Date Received: Received By:

**Product Received** Did Received Product: NO

Product Model: CX-1

Product Serial Number: 1X20000

Other items received

Other Received:

Physical defects / blemishes on product(s) received.

Other Received:

3. Repair

Serial #: 1X20000 Product Model: CX-1

Customer Complaint: Shits broke

Special Instructions:

Repair Notes:

Repaired: NO Replaced: NO

Repair Notes:

Repair Done By: Repair Date: Serial# Sent Out:

First Tester: Second Tester:

Notes:

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