

Personal Information

Name: Christophe MAZIMPAKA

Gender: Male

Marital Status: Single

Date of Birth: May 19, 2003

Current Address: Kicukiro, Kigarama, Rwanda

Nationality: Rwandan

Phone Number: +250 789 306 249

Email: mazimpakachristopher@gmail.com

Education Background

ACADEMIC YEAR	SCHOOL/COLLAGE	CERTIFICATE/DIPLOMA
Present	Adventist University of Central Africa (AUCA)	Bachelor
2021-2024	Ecole Secondaire Technique de Gisenyi	A2
2018-2021	Groupe Scolaire Saint Dominique Savio Ruragwe	OLEVEL
2006-2017	Ecole Rubengera II Adventiste Primary School	Nursery & Primary

Personal Profile

I am a highly motivated and results-driven professional, with a strong foundation in customer service, marketing operation, and giving web development skills and ICT professional course . With excellent communication skills and a strong sense of responsibility, I am confident in my ability to contribute positively to any organization. I am always eager to learn and adapt to new challenges in my career. My goal is to leverage my experience and education to achieve both personal and organizational growth.

Professional Experience.

Relation ship Officer at SALTEL October 2024-present.

Oversee the marketing operations of the company, requesting memorandum of understanding(MOU) in technical secondary school(TSS) and university.

Coordinated day-to-day saltel abroad connection (SABLOCON) operations, including requesting paternship education instition and jobs and traineeships, European , Asian ,African and American institutions.

Coordinate day-to day website mentenance of Dream Tax academy, Training SALTEL professional Trainees in software development and web design, IOT, And AI project.

Oversee the Training operations of the company including supervising training center team ensuring excellent service and resolution of customer complaints.

Developing training programs for students and professional course in software devevelopment to improve their skills.

Marketing assistant-saltel march 2024-june 2024

Coordinated day-to-day saltel training center operations, including requesting paternship education instition including assist training center team ensuring excellent service and resolution of customer complaints.

Profesional course in backend at ALX Rwanda November 2024-December 2024

Certificate in software devevelopment at saltel april 2024-may2024

Certificate in software devevelopment at saltel april 2023-may2023

Rwanda- international Driving licence Permit category B

Languages Spoken

Language	Writing	Reading	Speaking	Understanding
Kinyarwanda:	Excellent	Excellent	Excellent	Excellent
French:	Good	Good	Good	Good
English:	Very Good	Very Good	Very Good	Very Good

Swahili: Fair Fair Fair Fair

Skills and Competencies.

Leadership and Team Management: Skilled in supervising and motivating teams to achieve organizational goals.

Customer Service Excellence: Strong ability to handle customer complaints, inquiries, and deliver superior service.

Problem-Solving: Excellent at resolving operational and financial issues efficiently.

Multilingual Communication: Fluent in Kinyarwanda, English, and French, with a basic understanding of Swahili.

Adaptability and Learning: Quick to learn new skills and adapt to changing environments.

Interests and Values

Contribution to Organizational Success: Committed to achieving organizational goals and fostering a collaborative, positive work environment.

Professional Development: Actively seeking opportunities for growth and continuous learning.

Social Responsibility: Interested in community engagement and promoting solidarity within the workplace.

References

BYIRINGIRO François Regis

CEO SALTEL

(+250788 308 402)

Email: byiringirofregis@gmail.com

DUSHIMIMANA François Xavier

Academic coordinator DREAM TAX ACADEMY

+25088 581 712)

NDAHIRIWE Muke Fidele

SCHOOL MANAGER Ecole Secondaire Technique de Gisenyi

(+250788 852 859)

Email: ndahiriwefidele@hotmail.com

MAZIMPAKA Christophe