

From: support@megabus.com
Subject: From megabus.com: Your reservations have been made
Date: 19 January 2016 at 17:55
To: chukwudiezekwesili@windowslive.com

S

megabus.com
megabusplus.com megatrain.com

THIS IS AN AUTOMATED EMAIL, PLEASE DO NOT REPLY DIRECTLY TO THIS.

WE CAN BE CONTACTED FROM THE CONTACT US SECTION OF OUR WEBSITE

Valued **megabus.com** Customer,

Thank you for making a reservation with **megabus.com**. This email confirms your reservation. The reservation number provided below must be presented to our driver when you board the vehicle.

For journeys to and from France, Belgium, Germany and The Netherlands, you must print this e-mail, as this is your ticket in terms of EU passenger rules, and must be carried during your journey.

Note: All prices are shown in British Pounds. All times shown are local time in that city.

Reservation summary for order ACOYWIA

Journey 1

Reservation Number

35-9649-300116-M11-1915-GBP14.00-ABE-LON

Date: January 30, 2016

From: Aberdeen, Bus Station (7:15 PM)

To: London, Victoria Coach Station (6:45 AM)

Passengers: 1 Standard

Price: £14.00

Journey 2

Reservation Number

30-9431-050216-M11-1030-GBP10.00-LON-ABE

Date: February 5, 2016

From: London, Victoria Coach Station (10:30 AM)

To: Aberdeen, Bus Station (10:20 PM)

Passengers: 1 Standard

Price: £10.00

Cost and Payment Summary

Ticket Price: £24.00

Booking Fee: £ 0.50

Total Paid: £24.50

IMPORTANT INFORMATION

megabus European Services

If you are not a citizen or national of an EU country you may require a visa to travel on megabus.com European services. More information on visa requirements can be obtained from the relevant border agency of the country to which you plan to travel or transit. Some countries require proof of travel for all passengers travelling to or transiting through that country. This can be obtained by contacting us on +44 141 352 4444. Passengers should be at departure point at least 30 minutes before departure time (except London Victoria where you are required to arrive 60 minutes before departure), In London, passengers should "Check In" at the International Check In Desk located at the rear of Gate number 19 where you will be asked all relevant documentation prior to travel. "Check in" will close 15 minutes prior to departure to ensure all documentation is in order for your coach to depart on time. Should you require further information please contact our Customer Care Team on 0871 266 3333 (Calls cost 10p per minute from a BT landline, calls from mobiles and some other networks may be higher).

Contacting megabus.com

For the most up-to-date information relating to service cancellations or delays over 30 minutes, please contact our Customer Services

Contact Us

Connected Trips

The service number for your journey is shown within your reservation number, after the date and before the departure time. If the service number is preceded by the letter 'C' you will be required to change onto another service en route. Details of this change are shown in the trip information on your e-mail confirmation.

Reservation Confirmation

You must have your reservation number to board our vehicle, so please take it with you. This reservation number entitles you to a seat on the trip you selected.

Luggage Policy

Passengers can only bring one reasonable sized suitcase (or other sealed equivalent) per booked seat. Any further luggage will be carried at the Operators discretion depending on space availability. Strollers and Medical items are excluded from this policy and can be carried in addition to the suitcase.

Check in Time

Passengers are required to be at their departure point at least 15 minutes before their trip is scheduled to depart. Passengers travelling on our European Services are required to be at their departure point at least 30 minutes before their trip is scheduled to depart (except London Victoria where you are required to arrive 60 minutes before departure).

This allows megabus.com drivers to board passengers in a timely manner avoiding any delays that may impact on the departure of the vehicle. No refunds will be made to customers who were denied travel as a result of this requirement.

Questions?

Should you have any questions regarding the megabus.com service please [contact us](#).

Sincerely,
The megabus.com Team