

Using the Microphone with the MSS Speaking Widget

Step-by-step for Google Chrome

1. Open your test page in Chrome

Open Google Chrome and navigate to your website's page where the widget is embedded. Wait for it to fully load.

2. Check that your page is secure (HTTPS)

Look for a padlock icon and ensure the URL begins with https://. If not, ask your web administrator to enable HTTPS.

3. Allow the microphone for your site

Click the padlock icon → Site settings → Microphone → Allow. Refresh your page and retry recording.

4. Select the correct microphone

Go to Chrome Settings → Privacy and security → Site settings → Microphone. Select the correct device.

5. Test the widget

Click 'Record your response' inside the widget and choose Allow when Chrome prompts for microphone access.

6. If the microphone is still blocked

Reset permissions: Click padlock → Site settings → Reset permissions. Refresh again. If still blocked, contact your IT team to ensure Permissions-Policy allows microphone use in iframes.