

# **Using the Microphone with the MSS Speaking Widget**

## **Step-by-step for Google Chrome**

### ***1. Open your test page in Chrome***

Open Google Chrome and navigate to your website's page where the widget is embedded. Wait for it to fully load.

### ***2. Check that your page is secure (HTTPS)***

Look for a padlock icon and ensure the URL begins with https://. If not, ask your web administrator to enable HTTPS.

### ***3. Allow the microphone for your site***

Click the padlock icon → Site settings → Microphone → Allow. Refresh your page and retry recording.

### ***4. Select the correct microphone***

Go to Chrome Settings → Privacy and security → Site settings → Microphone. Select the correct device.

### ***5. Test the widget***

Click 'Record your response' inside the widget and choose Allow when Chrome prompts for microphone access.

### ***6. If the microphone is still blocked***

Reset permissions: Click padlock → Site settings → Reset permissions. Refresh again. If still blocked, contact your IT team to ensure Permissions-Policy allows microphone use in iframes.