

# C. SCOTT JEWHRST

## FULL STACK WEB DEVELOPER

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Full stack Web Developer with more than 15 years of customer service experience and 3 years in management roles. Known for my calm and focused approach to complex problem solving and meticulous attention to detail. Expertly able to keep deadlines while working independently and collaborate with peers across multiple teams and departments to achieve project goals. Relentlessly curious and passionate about building products and services that delight users.

## WEB DEVELOPMENT PROJECTS

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### MYFLIX REACT APP

2022 - 2023

- Built the client-side of a movie app based on existing REST API.
- Used MERN stack: MongoDB, Express, React, and Node.js.
- Other tools used include Bootstrap, Redux, Parcel, Heroku, Javascript, HTML, and CSS.
- API developed with Postman.

### MEET APP

2022 - 2023

- Created a serverless, progressive web application with React using Test-Driven Development.
- Application used Google Calendar API to fetch upcoming events.
- Built with JavaScript, React, Node, Express, and AWS.
- Tested app with Jest.

## WORK EXPERIENCE

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### COACH OPERATOR

2018 - 2021

Spokane Transit Authority

- Operated 40 foot and 60 foot articulated coaches valued at over one million dollars.
- Trained newly hired drivers on 45+ routes encompassing Spokane County.
- Utilized Computer Aided Driving software to maintain route and schedule accuracy.
- Multi-Tasked to provide first class customer service and trip planning assistance while driving.
- De-escalated hostile customers while managing passenger safety and enforcing rider code of conduct.
- Participated in community outreach, youth events and Special Education class field trips.

### PATIENT ACCESS REP / SURGICAL SCHEDULER

2014 - 2018

MultiCare Health Systems

- Scheduled complex procedures and imaging appointments for 9 hospital departments.
- Provided in person, phone and web-based customer service to patients and medical staff.
- Created electronic medical files and entered all patient demographic data.
- Obtained surgical authorizations, verified insurance benefits and registered patients.
- Calculated patients' financial responsibility based on deductible, network benefits and out-of-pocket limits.
- Executed daily duties by utilizing 9 different software programs and a multi-line phone system.

## WORK EXPERIENCE CONTINUED

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### PERSONAL BANKER / VAULT SUPERVISOR

2012 - 2014

AmericanWest Bank

- Managed, audited and executed all vault transactions for the branch.
- Maintained the highest transaction and balance accuracy rating at the branch.
- Responsible for completing mandatory state and federal compliance reporting and regulatory reviews.
- Completed transactions for bank customers and generated leads for the lending department.

### SHIFT SUPERVISOR / LINE COOK

2009 - 2012

Noodle Express

- Led teams of 7+ people and trained new hires.
- Audited all cash drawers and store vault each night.
- Oversaw store inventory and purchase orders.
- Multi-tasked in a high stress environment to exceed one million dollars in sales annually.

## EDUCATION

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### FULL STACK IMMERSION COURSE | CareerFoundry

Online | 2022 – 2023

500+ hours of Full Stack Web Development study and implementation, resulting in 6 complete applications.

### GENERAL STUDIES | Spokane Falls Community College

Spokane, WA

## SKILLS

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JavaScript

HTML

CSS

Responsive Design

Node.js

Git

React

Angular

Express

Jest

AWS

MongoDB

Postman

Expo

Firebase

## WEBSITE

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scottjewhurst.com