christopher ho

www.christophermho.me

christopher.m.ho@gmail.com

SKILLS

UI/UX & product design,
design sprints, rapid prototyping,
wireframes & mockups

DESIGN

Sketch, Figma, Keynote,
InVision, Origami Studio,
Zeplin

DEVELOPMENT

HTML, CSS, JavaScript,
Java, C++

EDUCATION

University of Waterloo

Candidate for BASc,
Systems Design Engineering
(2017 - 2022)

Relevant Courses:

Introduction to Design
Human Factors in Design

ACHIEVEMENTS

Top 25 of Class, Fall 2017
Bronze Duke of Edinburgh

INTERESTS

Marvel movies & tv shows,
Badminton, K-pop

EXPERIENCE

UX Designer | **Royal Bank of Canada**   Jan 2018 - April 2018 | Toronto, ON

- Redesigned the user experience and interface of a wire transfer application, validated design through usability testing
- Synthesized data from usability testing interviews to produce actionable insights and recommendations
- Conducted design thinking workshops for cross-disciplinary teams by facilitating design sprints and creating prototypes
- Designed and developed the intranet website for Wealth Management's design team

PROJECTS

Digital Portfolios

- Designed and developed responsive websites for myself and a fellow Systems Design Engineering student

PrivatePod

- Built and prototyped a portable workspace to improve productivity for undergraduate students while studying

ACTIVITIES

Business Advisor | **RHHS DECA Chapter**   Sep 2015 - Feb 2017

- Formulated and presented a creative marketing project (30-page report) for the restaurant *Caffe Demetre*
- Integrated user feedback in the ideation process to boost employee engagement
- Proposed several solutions for high employee turnover rates

Toastmaster | **Toastmasters Leadership Program**   Aug 2015 - Jan 2016

- Demonstrated public speaking and presentation skills through impromptu and prepared speeches and debates