

christopher ho

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SKILLS

UI/UX & product design,
design sprints, rapid prototyping,
wireframes & mockups

DESIGN

Sketch, Figma, Keynote,
InVision, Origami Studio,
Zeplin

DEVELOPMENT

HTML, CSS, JavaScript,
jQuery, Java, C++

EDUCATION

University of Waterloo
Candidate for BSc,
Systems Design Engineering
(2017 - 2022)

Relevant Courses:

Introduction to Design
Human Factors in Design

ACHIEVEMENTS

Top 25 of Class, Fall 2017
Bronze Duke of Edinburgh

INTERESTS

Marvel movies & tv shows,
Badminton, K-pop

EXPERIENCE

UX Designer | **Royal Bank of Canada** Jan 2018 - April 2018 | Toronto, ON

- Redesigned the user experience and interface of a wire transfer application, validated through usability testing of minimum viable product with 14 end-users
- Synthesized data from usability testing interviews to produce actionable insights and recommendations; implemented in subsequent iterations, resulting in a 35% increase in task efficiency
- Trained 350+ Wealth Management employees in design thinking methodologies by facilitating design sprints, completed over the span of 6 design workshops and conferences
- Transformed 5 cross-disciplinary teams' solution sketches into Sketch mockups and InVision prototypes, presented to workshop and conference sponsors/stakeholders to determine viability
- Rapidly prototyped, designed, and developed the intranet website for Wealth Management's design team within 3 weeks using HTML and CSS

PROJECTS

Digital Portfolios

- Designed and developed responsive websites for myself and a fellow Systems Design Engineering student

PrivatePod

- Built and prototyped a portable workspace to improve productivity for undergraduate students while studying

ACTIVITIES

Business Advisor | **RHHS DECA Chapter** Sep 2015 - Feb 2017

- Formulated and presented a creative marketing project (30-page report) for the restaurant *Caffe Demetre*
- Integrated user feedback in the ideation process to boost employee engagement

Toastmaster | **Toastmasters Leadership Program** Aug 2015 - Jan 2016

- Demonstrated public speaking and presentation skills through impromptu and prepared speeches and debates