# **Christopher Ho**

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#### **WORK EXPERIENCE**

**UX Design Intern • AMD** 

Sep 2019 - Dec 2019 | Markham, ON

Designed a high fidelity prototype for Radeon Software (Adrenaline 2020 Edition), AMD's core device driver and utility software package for graphics cards and advanced processing units

Conducted usability testing of Radeon Software prototype, ensuring intuitive information architecture and navigation

Started Radeon Software's first design system and created relevant desktop and mobile design assets

Product Design Intern • TD Lab

Sep 2018 - Dec 2018 | Kitchener, ON

Led the design, product strategy, and research of a mobile app that assists Canadian newcomers with the immigration process by teaching them about cultural differences between their home country and Canada

Conducted user and usability (A/B) testing interviews with end-users to inform design decisions

UI/UX Design Intern • Royal Bank of Canada

Jan 2018 - Apr 2018 | Toronto, ON

Redesigned and launched an internal wire transfer app, resulted in a 35% increase in task efficiency

Organized and facilitated design thinking workshops and conferences for multidisciplinary teams and project stakeholders

## **EXTRACURRICULAR**

**Top Laner** • Waterloo Warriors LoL A Sep 2020 – Apr 2021 | Waterloo, ON

Competed in University of Waterloo's highest tier collegiate League of Legends esports team in CLOL and OPSE championship circuits

#### **SKILLS**

## Design

UI/UX & Product Design
Product Strategy
User Research
User Flows
Wireframing
Prototyping
Usability Testing

#### Tools

Figma
Adobe XD
Sketch
InVision
SurveyMonkey
Zeplin
HTML/CSS

### **EDUCATION**

University of Waterloo Candidate for BA, Interaction Design & Business Sep 2020 – Present 3.8/4.0 GPA

University of Waterloo Systems Design Engineering Sep 2017 – Dec 2019

# **Relevant Courses**

User Experience Design
Customer Experience Design
Design in Engineering
Teams & Project Management