

Christopher Ho

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WORK EXPERIENCE

UX Design Intern • AMD

Sep 2019 – Dec 2019 | Markham, ON

Designed a high fidelity prototype for Radeon Software (Adrenaline 2020 Edition), AMD's core device driver and utility software package for graphics cards and advanced processing units

Conducted usability testing of Radeon Software prototype, ensuring intuitive information architecture and navigation

Started Radeon Software's first design system and created relevant desktop and mobile design assets

Product Design Intern • TD Lab

Sep 2018 – Dec 2018 | Kitchener, ON

Led the design, product strategy, and research of a mobile app that assists Canadian newcomers with the immigration process by teaching them about cultural differences between their home country and Canada

Conducted user and usability (A/B) testing interviews with end-users to inform design decisions

UI/UX Design Intern • Royal Bank of Canada

Jan 2018 – Apr 2018 | Toronto, ON

Redesigned and launched an internal wire transfer app, resulted in a 35% increase in task efficiency

Organized and facilitated design thinking workshops and conferences for multidisciplinary teams and project stakeholders

PERSONAL PROJECTS

Waterloo LEARN Redesign

Completely revamped the design and overall experience of UWaterloo's learning management system, improving the way students view and interact with course materials, activities, and assessments

SKILLS

Design

UI/UX & Product Design
Product Strategy
User Research
User Flows
Wireframing
Prototyping
Usability Testing

Tools

Figma
Adobe XD
Sketch
InVision
SurveyMonkey
Zeplin
HTML/CSS/JS

EDUCATION

University of Waterloo
Candidate for BA,
Interaction Design & Business
Sep 2020 – Present

3.8/4.0 GPA

University of Waterloo
Systems Design Engineering
Sep 2017 – Dec 2019

Relevant Courses

User Experience Design
Customer Experience Design
Teams & Project Management
Design in Engineering