

Christopher M. Miller

Woodridge, IL 60517 | cmiller0189@gmail.com | [linkedin.com/in/christophermllr](https://www.linkedin.com/in/christophermllr)

Professional Profile

Chris prides himself on making impactful change for his clients, partnering with them to understand their challenges while guiding the creation of digital solutions to those challenges. He translates business strategy into product vision, requirements, and architecture and is primarily focused on helping electric utilities capture the digital opportunities presented by the clean energy transition. On one of his projects, he designed and led the development of software that has supported many electric utilities with the interconnection of thousands of distributed energy resources such as rooftop solar systems, saving thousands of person-hours for utility employees and cutting approval timelines by more than half.

Experience

Partner, *West Monroe* | Chicago, IL

Mar 2023 — Present

- Accountable for delivery and growth across West Monroe's portfolio of digital product work within the energy & utilities industry
- Led digital product design and build engagements across DER interconnection, utility customer service request management/automation, energy efficiency program portfolio spend and energy savings reporting, utility grid modernization financial tracking, utility asset location data management, and other use cases for utilities coast to coast

Director, *West Monroe* | Chicago, IL

Mar 2021 — Feb 2023

- Led digital product design and build projects across DER interconnection, utility CIS integration, PUC rulemaking requirements' impact to DER interconnection processes, solar/storage rebate intake and processing, solar inspections, automated engineering studies/reports, interconnection data visualization, utility asset location data management, and more
- Led mobile application technical strategy engagement for a leading healthcare benefits administration platform provider and product replatform to Angular for a leading healthcare association

Senior Architect, *West Monroe* | Chicago, IL

Mar 2019 — Feb 2021

- Led implementations of Intellio™ Connect at multiple electric utilities to accelerate distributed energy resource (DER) deployment
- Architected the IT/OT integration strategy for a utility's Advanced Distribution Management System implementation
- Designed a digital product integration strategy and architecture for a perioperative healthcare client
- Designed a future state enterprise architecture/strategy for back-office systems at a large healthcare professional association
- Achieved West Monroe's Sequoia Award for mentorship in 2019

Architect, *West Monroe* | Chicago, IL

Oct 2015 — Feb 2019

Senior Consultant, *West Monroe* | Chicago, IL

Oct 2013 — Oct 2015

Experienced Consultant, *West Monroe* | Chicago, IL

Oct 2012 — Oct 2013

Consultant, *West Monroe* | Chicago, IL

Jun 2011 — Oct 2012

Education

B.S. with Highest Distinction, Computer and Information Technology, *Purdue University* | West Lafayette, IN

Dec 2010

Certificate in Entrepreneurship & Innovation, *Purdue University* | West Lafayette, IN

Dec 2010

Publications

- Chung, Eric, Christopher Miller, and Mike Patelski. *How Digital Products Enable the Energy Transition*. Wiley Climate & Energy. 2024.
- Sheppard, Dennis, Christopher Miller, and A. J. Liptak. *AngularJS for .NET Developers in 24 Hours*. Sams: Indianapolis, IN, 2015.