


CONTACT

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SKILLS

- Full-lifecycle software development leadership experience
Custom Development & SaaS/On-Premise Integrations
- Excellent communication skills in customer-facing roles
Translate technical concepts to non-technical audiences
- Analytical and data-driven
Comfortable with super complex data sets, SQL expert
- Fluent in front-end language (HTML, CSS, & JavaScript)
Can turn wireframes into working prototypes, & grasp existing code
- Organized and detail-oriented
Strong project management skills and experience presenting to leadership
- Willingness to turn chaos into order
Not afraid to take action when there is a need for structure and direction

EDUCATION

Bucknell University - Lewisburg, PA
BS in Electrical Engineering
(Cum Laude)

- GPA: 3.5 /4.0, (In Major: 3.6)
- Activities: IEEE, Student Managed Investment Fund, Club Soccer

COURSEWORK

Product Management

General Assembly - New York, NY
November 2014

- Used lean methodologies and customer development to build and test a viable product.
- Created product roadmaps, wireframes, and prototypes.

Christopher Turney

Former technology consultant with 8 years of client-facing experience on challenging software implementation projects, transitioning to a Product Management role in a high-growth tech company.

Thrives in fast-paced development environments, leading cross-functional technical teams on complex and high-impact projects.

PROFESSIONAL EXPERIENCE

Product Design Student

JUN 2016 – PRESENT

Startup Institute | New York, NY

- Full-time, 8-week program providing skills to make an impact at innovative companies.
 - Studied techniques for User Research, Journey Mapping, and Wire-Framing
 - Became proficient in HTML, CSS, JavaScript, jQuery, Responsive Design
- Freelance work at New York based startups:
 - *Enhatch* - Designed and built functional prototype of data-import product
 - *Bstow* - Conducted user interviews & A/B testing. Redesigned user on-boarding to improve conversion rates

Ernst and Young (formerly UMT Consulting)

OCT 2011 – MAY 2016

Manager | Advisory

Responsible for leading development teams in the end-to-end integration of SaaS and On-Premise products within enterprise organizations (Merck, Johnson & Johnson, Progressive)

Key Accomplishments:

- Recipient of company-wide Innovation Award (UMT, 2015):
 - **Problem:** Client needed a new resource forecasting tool to understand where their workforce was deployed and when new projects could start.
 - **Approach:** As Engagement Manager on \$500k contract, led the product development process by defining user needs, designing UI and navigation, leading dev team, and conducting user testing.
 - **Result:** Successful go-live in an IT Department of over 300 Project Managers and 3000 team members.
- Designer of "Gamification" Prototype:
 - **Problem:** User behavior and lack of high-quality, reliable data in client's Project Management system led to unreliable and inaccurate reporting.
 - **Approach:** Prototyped, then built a 'gamification' solution, giving Project Managers (users) points for updating projects and following correct processes.
 - **Result:** Improved data quality (user participation) by 2x in 2 months, allowing for better decision-making for department leadership.
- Promoted twice (to Senior Consultant, then to Manager) in three years.

Deloitte Consulting LLP

JUL 2008 – SEP 2011

Consultant | Systems Integration Practice

Responsible for the successful execution of custom application development projects throughout entire software development lifecycle

Key Accomplishments:

- Designed and led development of a Business Intelligence Dashboard used by executives in the Pennsylvania's Department of Welfare
 - Designed user interface and ETL logic to extract data from transactional system
 - Created design specifications based on user-research & led user-testing sessions
- Part of 50+ member team on \$20MM project, designed and developed web-application used to determine eligibility of 100,000+ citizens for social service programs in PA.
 - Owner of the eligibility module, which needed to determine eligibility for families based on state and federal laws.
 - Created high-level design documentation, built screen mock-ups, and documented complex business logic for determination of eligibility.
 - Provide guidance and organization to team of 4 engineers during the development phase of the project