Christopher Turney

Technology enthusiast with experience guiding product development & product implementation projects inside complex enterprise environments.

Seeking the opportunity to work with a team to design and build SaaS products.

CONTACT

Email
christopher.p.turney@gmail.com

Linkedin
linkedin.com/in/christurney

Website
www.christopherturney.com

SKILLS

- Experience with full-lifecycle software development methodologies
  Custom Development & SaaS/On-Premise Integrations

- Excellent communication skills in customer-facing roles
  Translate technical concepts to non-technical audiences

- Excels in Client-facing roles
  Able to establish relationships with key clients and stakeholders

- Not afraid to get hands-on with a technical challenge
  Debugging code? Analyze data with SQL queries? No problem.

- Organized and Detail-Oriented
  Strong project management skills (if you need them) and ability to present to leadership

- Strong knowledge of HTML, CSS, & JavaScript
  Can turn wireframes into working prototypes

EDUCATION

Bucknell University - Lewisburg, PA
BS in Electrical Engineering
(Cum Laude) May 2008
- GPA: 3.5 /4.0, (In Major: 3.6)
  Dean's List (College of Engineering), six semesters

COURSEWORK

Startup Institute *(Jun 2016 – Present)*
Eight-week education program providing skills to make an impact at innovative companies
- HTML, CSS, JavaScript, jQuery
- Responsive Design, Wireframing
- User Research & journey mapping

Product Management
General Assembly - New York, NY
November 2014
- Used lean methodologies and customer development to build and test a viable product.
- Created product roadmaps, wireframes, and prototypes.

PROFESSIONAL EXPERIENCE

Ernst and Young (formerly UMT Consulting) OCT 2011 – MAY 2015
Manager | Advisory
Responsible for leading teams in the end-to-end integration of SaaS and On-Premise products within enterprise-scale organizations.

Key Accomplishments:

- Recipient of company-wide **Innovation Award in 2015**:
  - **Problem**: Client needed a new resource forecasting solution, to understand what their workforce is doing and when new work can start.
  - **Approach:** Led the product development process by defining user needs, designing overall solution, managing development team, and running end-user validation sessions.
    - Designed and oversaw development of features such as Availability Search, Skill Search, and Resource Request
  - **Result**: Successful go-live in an IT Department of over 300 Project Managers and 3000 team members.

- Designer of "**Gamification**" MVP:
  - **Problem**: User behavior and lack of high-quality, reliable data caused leadership reporting to be unreliable and inaccurate.
  - **Approach**: Prototyped, then built a 'gamification' solution that gave Project Managers points for keeping their projects up to date and following correct business processes:
  - **Result:** Improved data quality (user participation) by 50% in 2 months, allowing for better decision-making for department leadership.

Deloitte Consulting LLP JUL 2008 – SEP 2011
Consultant – Systems Integration Practice

Responsible for the successful execution of technology custom application development projects throughout entire software development lifecycle

Key Accomplishments:

- Designed and led development of a **Business Intelligence Dashboard** used by executives in the Pennsylvania Department of Welfare to understand trends in the benefits delivered to citizens.
  - Designed user interface and ETL logic to extract data from transactional system and created design specifications based on meetings with future end-users.
- Part of 50+ member team designing and developing **a custom application** used to determine eligibility of 100,000+ citizens for social service programs in Pennsylvania.
  - Designed the eligibility module of the system; created high-level design documentation, built screen mock-ups, and documented complex business logic for determination of eligibility.
  - Led a team of 4 engineers during the development phase of the project

HOBBIES

- **Soccer nut** (the spikes are hung up, now I just watch every Saturday morning… and Sundays)
- **Ever-Aspiring Golfer** (still trying to match my low score from when I was 17)
- **Beginner Tailor** (yes, I can sew)
- **Artist** (my favorite medium is paper and pencil, ask me about my work)
- **Tinkerer & Fixer** (just waiting for the day when I can have a garage of my own to build stuff)