CONTACT

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🖥 **Portfolio**
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SKILLS

- **Full-lifecycle software development experience**
  Custom Development & SaaS/On-Premise Integrations

- **Excellent communication skills in customer-facing roles**
  Translate technical concepts to non-technical audiences

- **Analytical and data-driven**
  Comfortable with super complex data sets, SQL expert

- **Strong working knowledge of HTML, CSS, & JavaScript**
  Can turn wireframes into working prototypes, & grasp existing code

- **Organized and detail-oriented**
  Strong project management skills and experience presenting to leadership

- **Willingness to turn chaos into order**
  Not afraid to take action when there is a need for structure and direction

EDUCATION

Bucknell University - Lewisburg, PA
BS in Electrical Engineering
(Cum Laude) May 2008
- GPA: 3.5 /4.0, (In Major: 3.6)
  Dean's List (College of Engineering), six semesters

COURSEWORK

Startup Institute *(Jun 2016 – Present)*
Eight-week education program providing skills to make an impact at innovative companies
- HTML, CSS, JavaScript, jQuery
- Responsive Design, Wireframing
- User Research & journey mapping

Product Management
General Assembly - New York, NY
November 2014
- Used lean methodologies and customer development to build and test a viable product.
- Created product roadmaps, wireframes, and prototypes.

Christopher Turney

Former technology consultant, seeking to utilize client-facing experience on challenging software implementation projects to a Product Management role in a fast-growing, motivating company.

Thrives in fast-paced development environments tackling complex, technical obstacles head-on.

PROFESSIONAL EXPERIENCE

Ernst and Young (formerly UMT Consulting)   OCT 2011 – MAY 2016
Manager | Advisory

Responsible for leading teams in the end-to-end integration of SaaS and On-Premise products within enterprise-scale organizations.

Key Accomplishments:

- Recipient of company-wide Innovation Award in 2015:
  - **Problem**: Client needed a new resource forecasting tool to understand where their workforce was deployed and when new projects could start.
  - **Approach:** Led the product development process by defining user needs, designing UI and navigation, leading development team, and conducting user testing.
    - Developed "Skill Match" feature that allowed planners to find available resources with the right skills to match a specific need.
  - **Result**: Successful go-live in an IT Department of over 300 Project Managers and 3000 team members.
- Designer of "Gamification" MVP:
  - **Problem**: User behavior and lack of high-quality, reliable data in client's Project Management system led to unreliable and inaccurate reporting.
  - **Approach**: Prototyped, then built a 'gamification' solution, giving Project Managers (users) points for updating projects and following correct processes.
  - **Result:** Improved data quality (user participation) by 50% in 2 months, allowing for better decision-making for department leadership.
- Promoted twice (to Senior Consultant, then to Manager) in three years.

Deloitte Consulting LLP   JUL 2008 – SEP 2011
Consultant | Systems Integration Practice

Responsible for the successful execution of custom application development projects throughout entire software development lifecycle

Key Accomplishments:

- Designed and led development of a Business Intelligence Dashboard used by executives in the Pennsylvania's Department of Welfare
  - Designed user interface and ETL logic to extract data from transactional system
  - Created design specifications based on meetings with future end-users
  - Ensured the functionality allowed users to understand trends in the benefits delivered to citizens by conducting user testing sessions.
- Part of 50+ member team designing and developing an application used to determine eligibility of 100,000+ citizens for social service programs in Pennsylvania.
  - Owner of the eligibility module, which needed to determine eligibility for families based on state and federal laws.
  - Created high-level design documentation, built screen mock-ups, and documented complex business logic for determination of eligibility.
  - Provide guidance and organization to team of 4 engineers during the development phase of the project

HOBBIES

- Soccer, Golf, Painting & Drawing, Tailoring, Home Improvement Projects