# Volunteer & Donation Management System (VCSM)

**User Manual** 

**Group 10** 

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# 1. Login Page



Figure 1: Login Page

- 1. Enter your Username.
- 2. Enter your Password.
- 3. Click the 'Login' button to access the system. If the credentials belong to an Admin, you will be redirected to the Reports Dashboard; otherwise, you will access the Volunteer and Donation modules.
- 4. Takes you to the Create Account page.

## 2. Create an Account

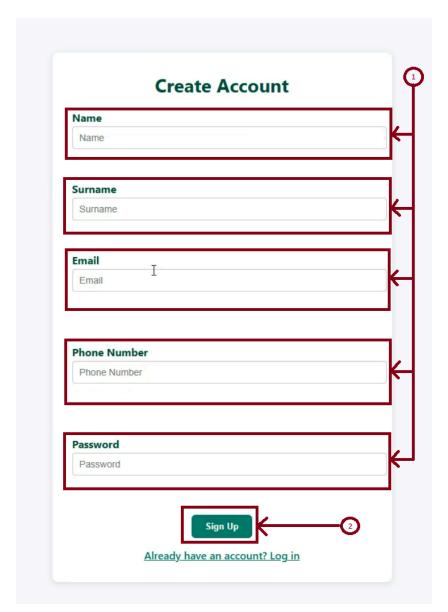


Figure 2: Create Account Page

- 1. Enter your name, surname, email, phone number, and password.
- 2. Click Sign Up to create a new user account.
- 3. You will be redirected to the login page once the account is created successfully.

## 3. Main Dashboard

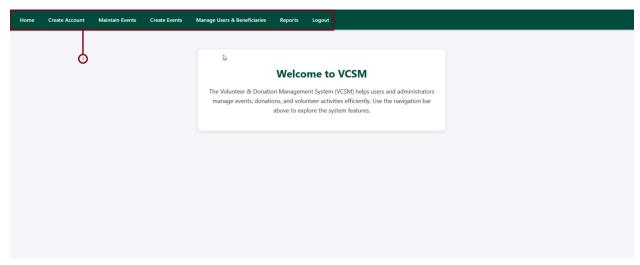


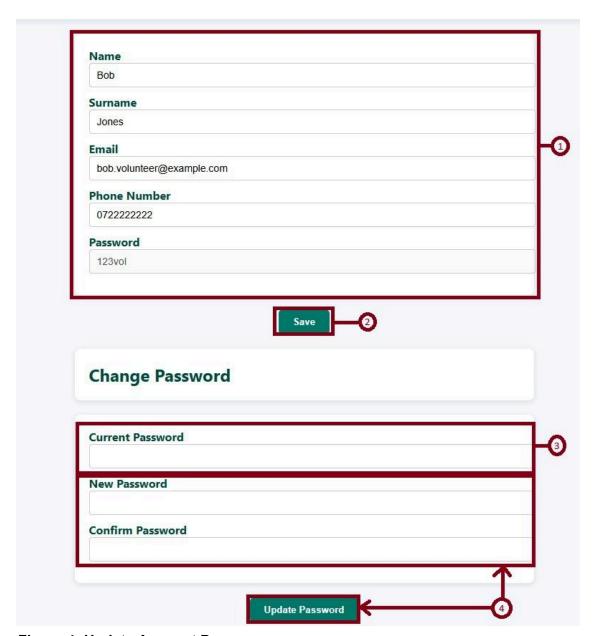
Figure 3: Main Dashboard Page

## **Description:**

1. Access all system modules via navigation buttons. This will appear on all pages and depending on your role it will display the correct buttons eg. admins will have access to Reports & Maintain Events where a normal user would not.

# 4. Update Account

## **Update Account**



**Figure 4: Update Account Page** 

- 1. Enter updated information such as name, surname, email, and phone number.
- 2. Save changes by clicking the save button to confirm changes

- 3. Update password by entering your current password for confirmation.
- 4. Retype the new password to confirm and click *Save Changes*.

## 5. Donation

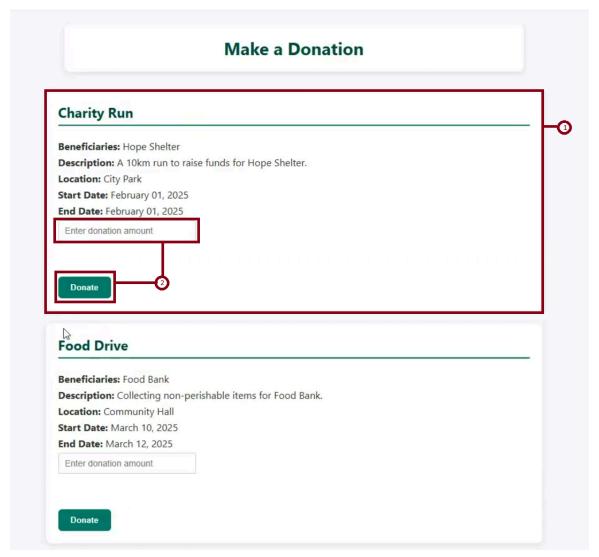
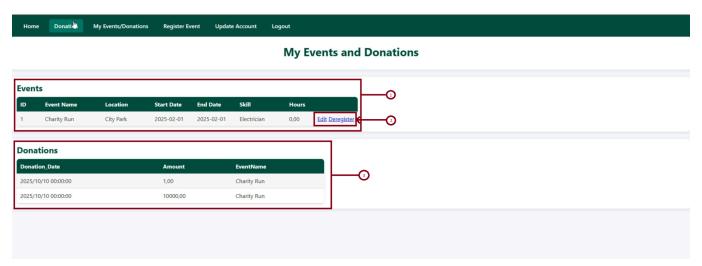


Figure 5: Donation Page

- 1. Select an event to donate to.
- 2. Enter the donation amount and confirm submission.
- 3. Donations are automatically recorded under the selected event.

# 6. Event Participation



**Figure 6: Event Participation Page** 

- 1. View all upcoming events that you are registered for.
- 2. Deregister from event or edit participation role.
- 3. View donations that you've made to any events.

## 7. Create Event

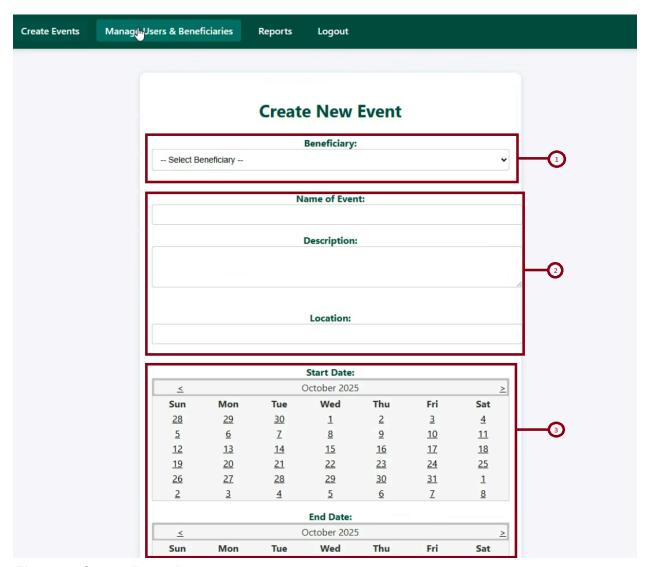


Figure 7: Create Event Page

- 1. Select a beneficiary.
- 2. Enter the event name, description, and location.
- 3. Choose the start and end dates.
- 4. Click Save Event to add it to the system.

## 8. Maintain Events

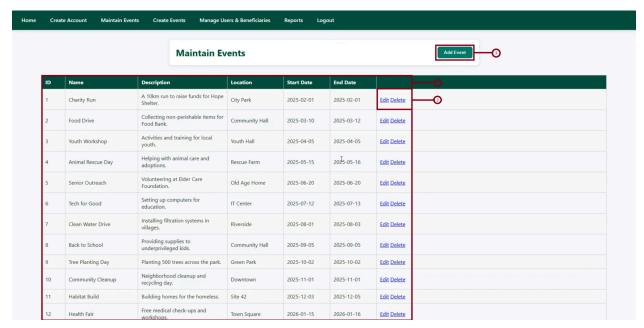


Figure 8: Maintain Events Page

- 1. View, edit, or delete existing events.
- 2. Update event details such as ID, name, description, or dates.
- 3. Click Apply Changes to save edits.

## 9. Manage System Members

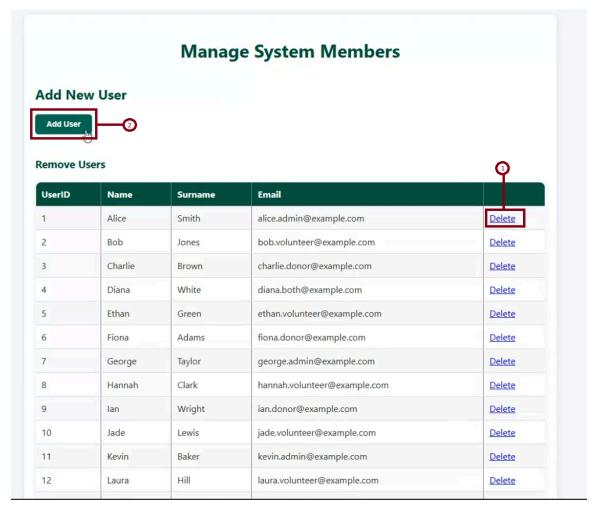


Figure 9: Manage System Members Page

- 1. Remove users from events.
- 2. Navigate to Create user for admin use if users are struggling to create accounts themselves.

# 10. Reports and Analytics

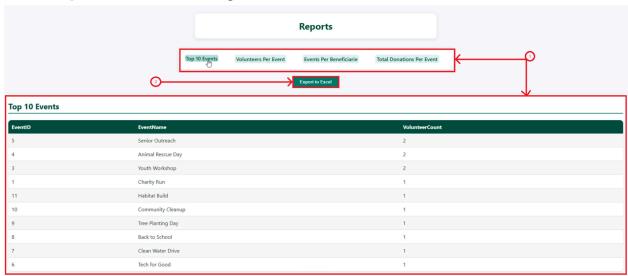


Figure 10: Reports and Analytics Page

- 1. View summaries of top events, donations, volunteers, and beneficiaries.
- 2. Export reports as Excel for record-keeping.
- 3. Access restricted to Admin users only.

# 11. Closing Notes

Thank you for using the **Volunteer & Donation Management System (VCSM)**. This manual covers all key modules, including login, account management, event handling, donations, and reporting.