Christy Tseng

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Summary

- 6 years of software development experience with expertise in RD, PM, strategic and business thinking.
- Successfully managed 10+ projects, conducting user research, evaluating schedules, and monitoring progress with JIRA.
- Led cross-departmental teams, assisting stakeholders, and improving communication, resulting in reduced misunderstandings.
- Proficient in front-end/back-end programming languages (Java, HTML, RWD, JavaScript, CSS, MySQL)
- Known for logically problem-solving skills, displayed strong curiosity and self-learning motivation, regularly staying up-to-date with industry trends.

Work Experience

H2U Corp. - Senior Software Engineer   May.2018 - Nov.2022

- Developed a new brand website using Kanban agile development methods. Collaborated with cross-functional teams to clarify requirements and solve solutions.
- Consolidated development requirements from different departments by creating requirement specification documents, operation manuals, product feature planning, and wireframes.
- Transformed requirements into executable plans and product specification documents.
- Created process and architecture diagrams for internal media library management functionality. Conducted surveys to collect user requirements for project development and improvement.
- Communicated and coordinated with Operations, Marketing, and Sales departments to reduce communication barriers across departments.
- Collaborated with the team to plan project timelines and managed the release schedules for each stage.
- Managed communication, requirements, content, and processes with more than 10 third-party vendors to ensure the quality of deliverables and achieve 100% on-time delivery.
- Assigned tasks using JIRA and monitored project progress. Used the Eisenhower Matrix to set project priorities. Prepared weekly progress reports and conducted daily stand-up meetings to identify project risks.
- Responsible for tracking and fixing bugs. Managed bug tracking using JIRA, identified bug ownership, and coordinated with third-party vendors to fix issues.
- Lead the technical team to understand project objectives, plan and track project schedules, and conduct retrospective inventory to identify areas for improvement.

Institute for Information Industry - Software engineer   Nov.2016 - Apr.2018

- Utilized Microsoft Power BI and Highchart.js to create visually appealing data tables for education analysis and presented these to the government to aid in their evaluation of school performance and teacher education quality.
- Acted as a DIGI+ digital talent planning mentor and effectively led a team of four students in the completion of practical study topics, demonstrating excellent leadership and mentorship skills.

Skills

Project Management : Google Project Management Certificate、Trello / Jira

Software : HTML、Vanilla.js、jQuery、Bootstrap、CSS、RWD、Java Spring MVC、JSP、MySQL

Cloud : experience in using AWS tools (API Gateway、Lambda、Route53、Cloudfront、S3...)

Others : Google Analytic Certificate、SEO、Google Tag Manager、Github/Gitlab、UI/UX concepts

Language : Mandarin、English (TOEIC 815)

Education

Master of Computer Science, National Central University, Taiwan	Sep.2014 - Jun.2016
Bachelor of Computer Science, National Ocean University, Taiwan	Sep.2010 - Jun.2014