Hoiman
Christy Chan
UI/UX Designer in San Francisco

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(510) 598 - 6600

Oakland, CA

PROFILE

UI/UX designer experienced in solving problems and providing solutions with different clients daily. Enthusiastic in curating user-centric solutions and transforming ideas into appealing designs. Great at teamwork, fast learning, and optimizing work processes to enhance user experiences.

EXPERIENCE

UI/UX DESIGNER - INDUSTRIAL PROJECT (NDA)   01/2020 - 05/2020
Springboard

- Worked with the head of the start-up company to perform usability tests with 5 participants on the existing prototype, improved and redesigned user flow, user interface, and the overall product in a total of 24 screens.

- Collaborated with two stakeholders and one design lead daily to achieve the project goal. Adapted with deadlines, timeframes, and different work styles in the team.

PERSONAL BANKER   12/2017 - 08/2020
Wells Fargo Bank - Oakland, CA

- Listened to clients' problems and needs to provide different solutions to solve their problems and help them succeed financially.

- Assisted branch manager to coach other team members on improving customer interactions and educating them with our products and services.

BANK TELLER   06/2016 - 12/2017
Wells Fargo Bank - Oakland, CA

- Assisted service manager with the branch's daily tasks such as vault balancing and other safety measures and ensured they were completed promptly.

UI/UX SKILLS

- DESIGN THINKING
- USER CENTERED DESIGN
- CREATIVE SOLUTION
- USER INTERVIEW
- AFFINITY MAP
- PERSONA
- EMPATHY MAP

- USER JOURNEY MAP
- USABILITY HEURISTIC
- USER FLOW
- USER INTERFACE DESIGN
- LOW-HIGH FIDELITY PROTOTYPE
- USABILITY TEST
- FEEDBACK LOOP

SOFTWARE

- FIGMA
- ADOBE XD
- INVISION
- ADOBE PHOTOSHOP
- HTML
  Beginner
- CSS
  Beginner
- JAVASCRIPT
  Beginner

EDUCATION

UI DESIGN CERTIFICATION
07/2021 - 03/2022
Career Foundry

FRONTEND DEVELOPMENT FOR DESIGNERS
01/2022 - 03/2022
Career Foundry

UX DESIGN CERTIFICATION
08/2019 - 09/2020
Springboard

COMMUNICATION GRAPHICS
09/2012 - 06/2014
Laney College

GRAPHIC DESIGN MAJOR
09/2011 - 06/2012
Pasadena City College

LANGUAGES

CHINESE
- Cantonese
- Mandarin

ENGLISH