

# Chris Villanueva

Extremely organized with years of experience in successful planning and execution of small to large scale events and projects. Proven ability to balance priorities, meet deadlines, and produce top quality work.

## EXPERIENCE

### Aerial Telecommunication Analyst

*Ridgeline Telecom* May 2019 - Aug 2019

- Created new methods and programs to automate data entry work which increased productivity by at least 300%.
- Evaluated telecommunication network problems and constructed efficient solutions.
- Checked the quality of other colleagues' work to ensure accuracy and provided constructive feedback.

### Head Server and Caterer

*Stonefire Grill* Feb 2012 - Jan 2019

- Resolved customer problems by investigating issues and answering questions.
- Ensured a clean, comfortable, and inviting environment.
- Successfully worked under fast paced and high pressure situations.
- Trained and led teams up to twelve people to cater up to 1500 guests.

### Vice President

*Association for Computing Machinery-Women (CSUF Chapter)* Aug 2017 - May 2018

- Built relationships with other clubs and societies on campus to share resources.
- Recruited new members by advertising and engaging with students.
- Designed educational programs to encourage young females to take a career path in technology.

### Lead Coordinator

*CSUF Computer Science Department*

Key Events:

- |                   |                      |
|-------------------|----------------------|
| - ACM-W Code Camp | Feb 2017 - May 2017  |
| - STEM Expo 2017  | July 2017 - Oct 2017 |
| - Creative Coding | Jan 2018 - May 2018  |
- Maintained effective communication between different teams simultaneously.
  - Implemented new systematic structures to improve workflow and efficiency.
  - Prepared various reports of financial status with visual representation.
  - Analyzed budget and tracked purchases.
  - Resolved conflicts while still delivering desired outcome within the deadline.
  - Reached out to professionals to come and provide insight about the technology industry to students

## PROJECTS

### Recipe-X — Team Programmer

- Implemented Use Case workflow by identifying requirements and desired outcomes.
- Used Python and SQL to create a database to record customer inputs.
- Ran unit tests, verified elements, and fixed errors of the application.

### Titan Maps — Scrum Master

- Used Scrum framework such as scheduling and leading sprint meetings.
- Inspected work, evaluated progress, and created objectives.
- Maintained communication between members via video chat.

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## EDUCATION

### Bachelor's in Computer Science

California State University,  
Fullerton

Aug 2016 - May 2018

### Associate's in Computer Languages

Irvine Valley College

Sep 2012 - May 2016

## SKILLS

Data Structures

Project Management

Problem Solver

Critical Thinking

Efficient

Advanced MS Excel

Visual Models

Decision Making

Clarity

Resourceful

Cost Effective

Scrum Workflow

## Technical (IT) Skills

### Software Tools

MS Word, MS Excel, MS  
Powerpoint, MS Visual Studio,  
MS Visio, StarUML

### Operating Systems

Windows 10, Mac, Linux

### Languages

Python, SQL, C++, C#, HTML,  
CSS, Java, UML