

Chris Wilkinson

User Experience Designer

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experience

Redback Technologies | UX/UI Developer

Jan 2018 - Present

- Redback Technologies is a **Microsoft partner** company dedicated to **smart renewable energy** solutions.
- **Part of a \$23.9m project** developing a power grid monitoring interface for **enterprise energy companies**. A planned deployment of **20,000+ devices** with Energy Queensland.
- Working in an **Agile team** under a **SaaS web platform**. Conducting **user interviews**, **usability tests**, and implementing **data visualisation** techniques with TypeScript.
- Producing a **complementary UX thesis**, supervised by Associate Professor Stephen Viller.

Kapiche Inc. | UX Intern

Jun 2017 - Aug 2017

- Kapiche is a high-growth data analytics startup specialising in processing and **visualising qualitative data**.
- **Identified issues** with the user interface through **heuristic evaluations** and **usability tests** with real customers.
- **Developed working solutions** with HTML, CSS and Vue.js.
- Helped Kapiche win a **\$100,000 grant** from the Queensland Government. New clients include **Qantas**, **PwC**, and **Crown Casinos**.

TeleDR | UX Consultant

Nov 2016 - Feb 2017

- UX Research Consultant for a health company seeking to revolutionise the health industry by **taking the General Practitioner referral experience online**.
- Conducted a **competitor analysis**, a **literature review**, and developed **low-fidelity wireframes** to advise the future development of an online marketplace.

The University of Queensland | HCI Tutor

Feb 2017 - Present

- Planning, running and presenting **weekly practical classes on user-centred design** for 50+ undergraduates.
- Received an **overall rating of 4.5/5** from previous student evaluations.

education

The University of Queensland

Feb 2015 - Nov 2019

Bachelor of IT, UX Major,
GPA of 6/7

University of Maryland

College Park, United States
Aug 2017 - Dec 2017

Exchange Semester,
GPA of 3.8/4

awards

UQ Abroad Travel Grant
Aug 2017

UQ Summer Research
Scholarship
Nov 2016

Dean's Commendation for
Academic Excellence
Semester 1, 2016

skills

Programming	Design
HTML5	Photoshop
CSS3	Illustrator
TypeScript	After Effects
Bootstrap 3	Sketch
Java	Invision

projects

Cubits

Utilising physical cubes for
workforce task management

hobbies

Bass guitarist and songwriter
for a heavy metal band

Oct 2015 - Present

Queensland Youth Symphony,
Double Bass
2016