

Chris Dixon

Cloud & AI Architect | DevSecOps | Kubernetes | Federal & Classified Systems

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EXECUTIVE SUMMARY

Senior DevOps Engineer with 20+ years of experience designing, securing, and operating **mission-critical cloud and Kubernetes platforms** for **federal, enterprise, and classified environments**. Proven track record delivering **self-hosted Kubernetes** in **Azure Gov IL5** and **air-gapped IL6**, owning **ATO execution**, and automating infrastructure and compliance using **Terraform, Ansible, and CI/CD pipelines**. Strong focus on reliability, security, and operational excellence in high-risk environments.

PROFESSIONAL EXPERIENCE

02/2023 – 12/2025

Remote

Senior DevOps / Platform Architect – Federal Programs

Digital Data

- **Designed, built, and operated** self-hosted Kubernetes platforms supporting **Azure Gov IL5 and air-gapped IL6** classified workloads.
- **Owned ATO execution** for classified systems, translating RMF and DISA STIG requirements into deployable, repeatable platform patterns.
- Achieved **99.6% DISA STIG compliance** across hardened RHEL baselines using automated validation and enforcement.
- Automated infrastructure provisioning and configuration using **Terraform, Ansible, and Bash**, reducing manual build effort and deployment risk.
- Built **Forge**, an Infrastructure-as-Code–driven compliance automation framework integrating CI/CD pipelines to accelerate ATO readiness and platform delivery.
- Partnered with security, engineering, and leadership to deliver production-ready DevSecOps platforms for high-risk federal environments.

04/2021 – 02/2023

Technical Account Manager / Incident Escalation Lead

WordPress VIP

- Acted as senior technical escalation point for **high-traffic enterprise platforms**, focusing on availability, performance, and incident response.
- Led complex production incidents, implementing structured **incident response, post-mortems, and reliability improvements**.
- Collaborated with DevOps and engineering teams to optimize deployment pipelines, platform scalability, and security posture.
- Built and launched **wvpipstatus.com**  , improving real-time service transparency and reducing customer escalations.
- Guided Fortune 500 clients through platform onboarding and migrations with an emphasis on operational best practices.

04/2019 – 04/2021

Client Engagement Leader / Global Technical Project Manager

amazee.io

- Directed global DevOps-driven implementations for enterprise clients, aligning infrastructure design with business and operational requirements.
- Architected and deployed **JIRA, Zendesk, and Confluence**, streamlining incident workflows and cross-team collaboration.
- Served as primary escalation point for complex platform and delivery issues across distributed teams.

04/2012 – 05/2018

Customer Success Manager & Global Business Project Leader Ixxus (formerly Rothbury)

CCC - Formerly Ixxus and Rothbury

- Built and led a remote **Level 3 escalation team**, bridging DevOps, engineering, and customer success.
- Modernized monitoring and support tooling, significantly reducing **Mean Time to Resolution (MTTR)**.
- Delivered large-scale cloud deployments and migrations on **AWS-based infrastructure**.

2000 – 2015

Earlier DevOps & Systems Engineering Roles (Condensed)

Vignette | Alfresco | Strobe | Consilium1 | 2000 – 2015

- Designed and operated **Linux, VMWare, and HA systems** for enterprise platforms.
- Led global technical teams, production support, and infrastructure modernization initiatives.
- Delivered automation, monitoring, and platform reliability improvements at scale.

CORE EXPERTISE

Kubernetes / Docker

DISA STIGs

Linux, Docker, Postgres, Azure

Infrastructure as Code

Terraform, Ansible, Bash, Terragrunt, Vault

Cloud Providers

Azure, AWS, GCP, VMWare

DevSecOps

ACAS, MS Defender

CERTIFICATIONS

- CompTIA Security+ CE

- Active DoD Secret Security Clearance

EDUCATION

Computer Science

Principia College