

Chris Fernandes

UX Researcher

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Toronto, ON
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Skills

Sketch, Framer, Principle
Microsoft Office, Excel, Powerpoint, Word
HTML, CSS, Coffeescript, Javascript
User Research, Usability Testing
Public Speaking, Delivering speeches,
High level of proficiency in French

Education

Ryerson University / BSc. Computer Science

September 2013 - August 2018, Toronto

- Completed an Undergraduate Thesis in Human Computer Interaction (HCI)
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Experience

Undergraduate Thesis - Human Computer Interaction

September 2017 - August 2018, Ryerson University, Toronto

- Collected data through surveys and recordings about Ryerson's Administrative Management Self Serve (RAMSS) system
 - Conducted Usability testing using different use cases
 - Analysed information gathered in Usability testing sessions
 - Created and proposed a newly redesigned system that addressed the problems found in the previous system
 - Submitted a report describing my process, research, findings and my suggested improvements to the system.
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Ontario Public Service (OPS) / Senior Researcher

November 2017 - April 2018, Treasury Board Secretariat, Toronto

- Researched and developed a UX assessment guide to focus on key usability features in current and future government applications
- Provided feedback to applications in development based on Google and Apple design standards
- Researched current design standards and looked for ways to incorporate them into current government applications.
- Consulted with developers, managers and clients in order to make new changes

Ontario Public Service (OPS) / Web Developer Assistant

May 2017 - August 2017, Treasury Board Secretariat, Toronto

- Developed Front End Angular CLI applications
- Developed and deployed emails to managers for monthly feedback reports
- Maintained an open line of communication with clients to ensure their needs were being met
- Used Sharepoint to store, maintain and manipulate data for client's websites
- Collaborated with developers and managers to create software solutions focusing on client needs and good user interfaces

Hatch Canada / Javascript Coach

January 2017 - March 2017, Toronto

- Coached students, ages of 7-13, to learn how to program in Javascript
- Enabled students to solve problems by asking the right questions
- Updated parents on their child's performance, strengths and areas of improvement

Arc Productions / Render Wrangler

September 2015 -August 2016, Toronto

- Supervised the rendering process of animation jobs
- Communicated with artists, project leads and senior management, ensuring shots were getting rendered
- Prioritized, allocated and distributed rendering jobs on the Render Farm
- Created and ran Python scripts to ensure that shots were getting rendered according to schedule

Royal Canadian Air Cadets / Warrant Officer Second Class (WOII)

December 2007 -December 2014, Toronto

- Oversaw the coordination and execution of multiple events run by the Squadron and Cadets
- Liaised with officers and held many leadership positions to motivate and encourage cadets to accomplish daily tasks
- Promoted to position of Deputy Squadron Warrant Officer
- Second in Command of a Squadron of over 200 Cadets

Awards

Cadet Legion Medal of Excellence - For excellence in service to Veterans and the community

Air Cadet Long Service Medal - Signifying 7 years of service with the RCAirC