Project Delivery System

Area of Concern	ISSUES	FEATURES	BENEFITS	PROOFS	WIN THEME	SHORTCOMINGS	CONTENT PLAN
Short 1-2 word category (i.e., safety, personnel, etc.)	The customer's concerns with regards to the services being procured or problem needing to be solved.	What we are proposing to provide to address each of these concerns? Provide features and/or solutions.	What each feature (or solution) will do for the customer in eliminating or taking care of the issue.	Examples and metrics that provide validation and substantiation that we have done it for other clients in similar situations.	Sentences / paragraph encapsulating IFBP information.	Any Red Flags, missing qualifications, shortcomings in fully addressing the Issue?	What section will this win theme go in? What backup material is necessary? Who should writer contact for more information? Etc.