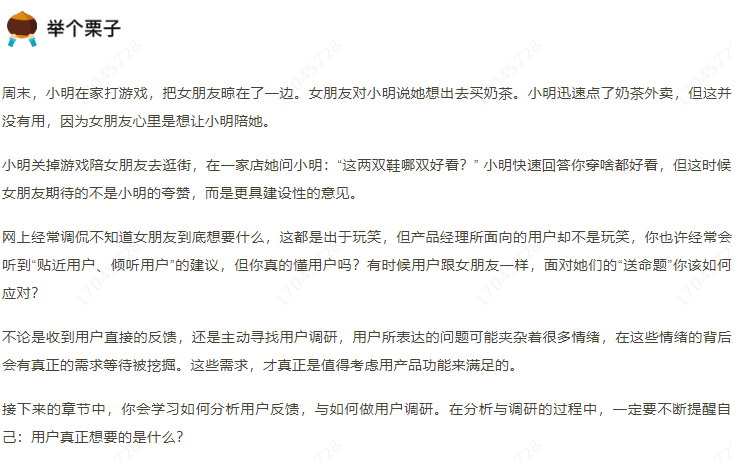


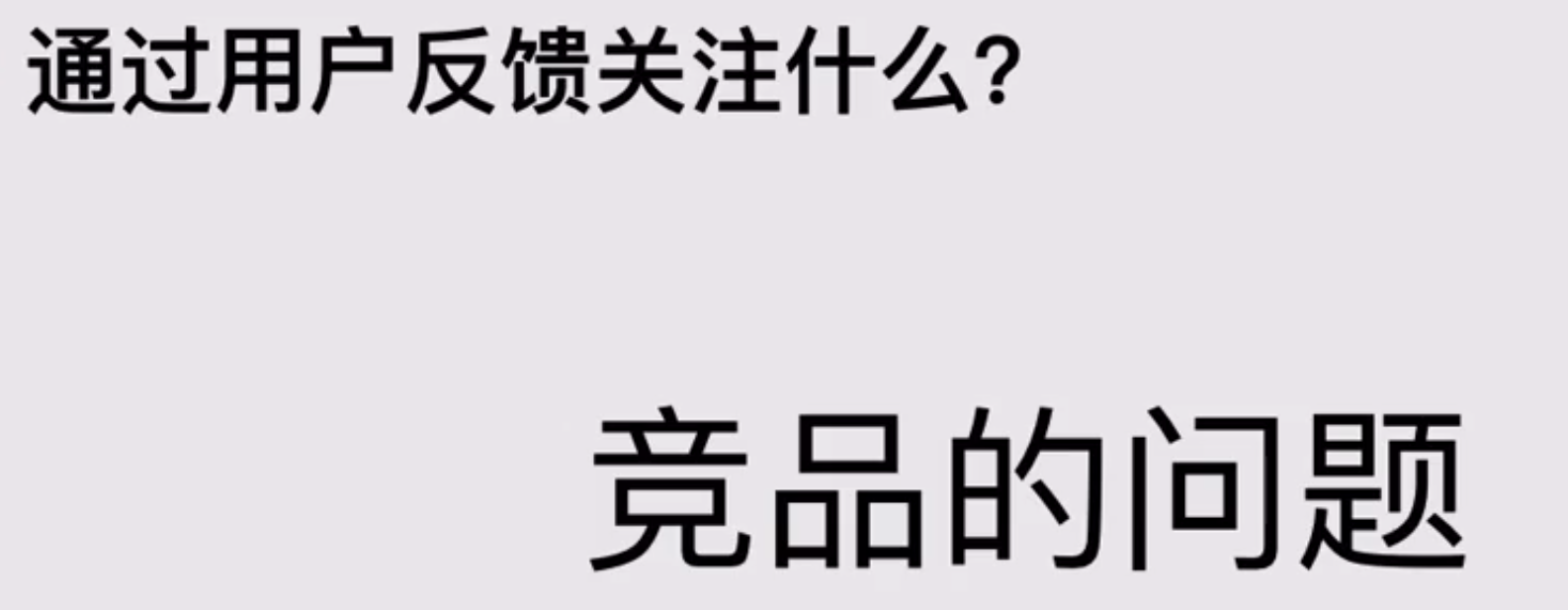
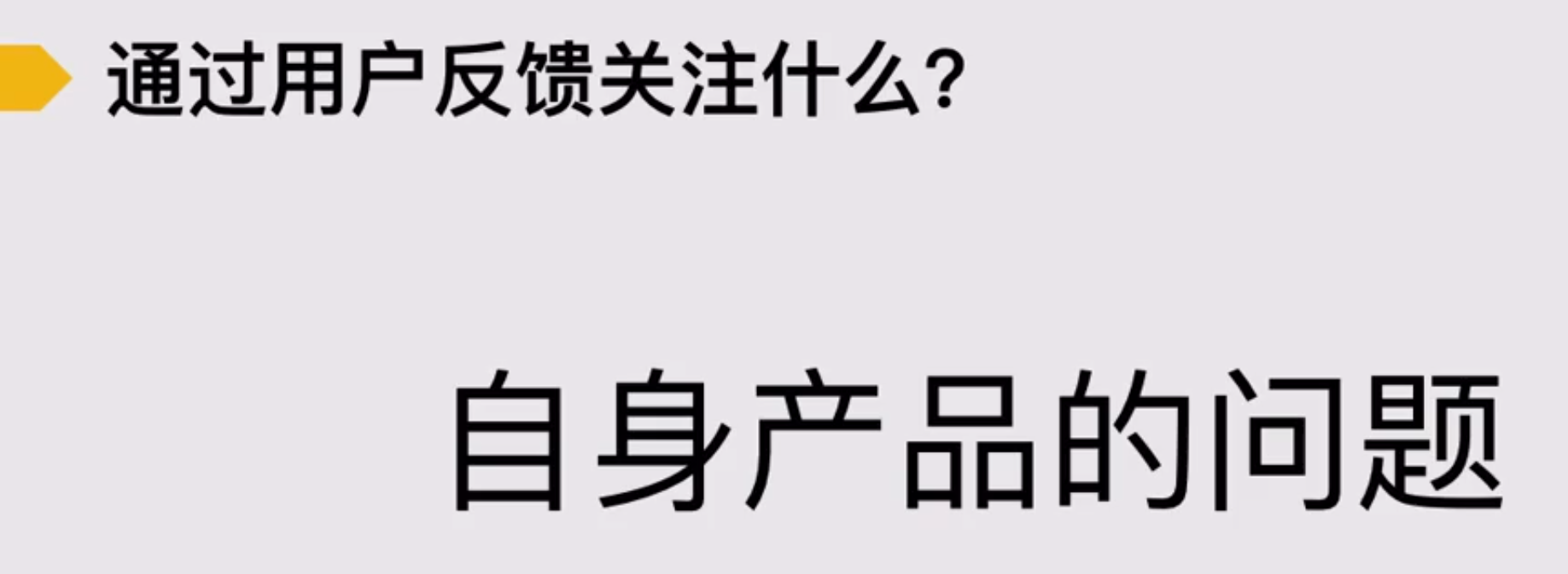
案例：你真的懂用户想要什么吗

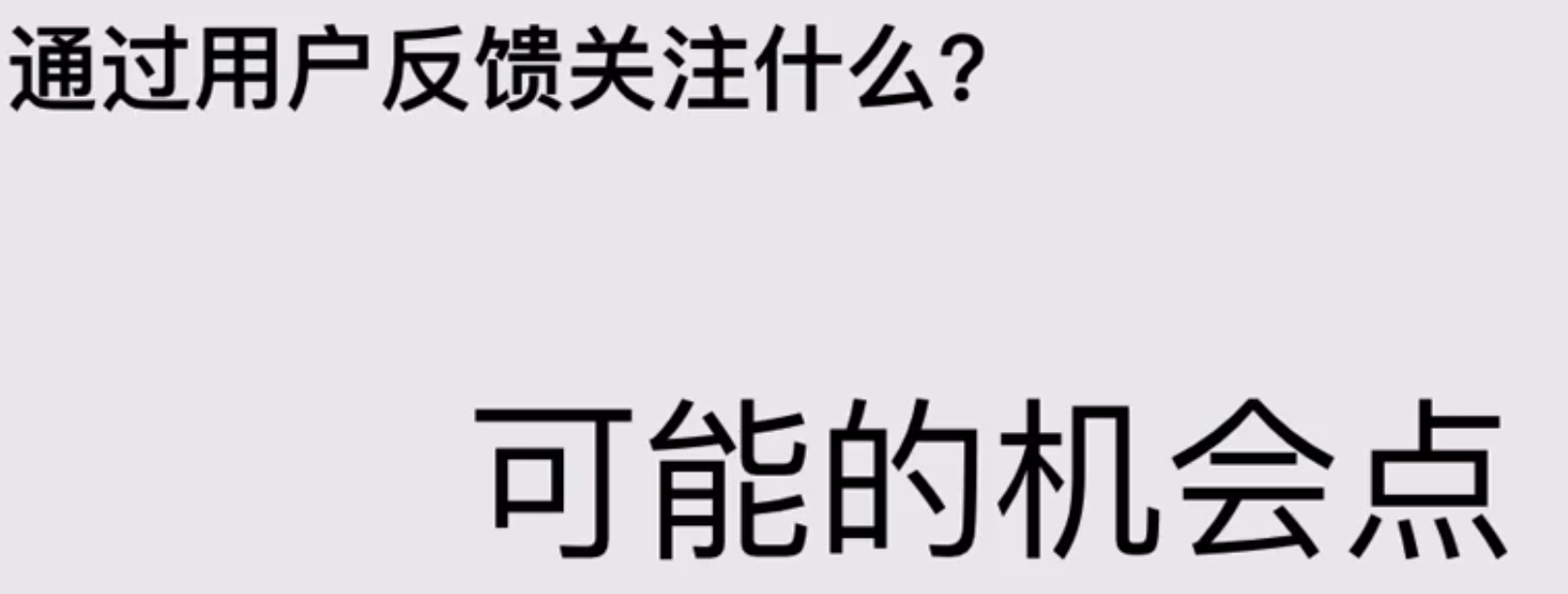




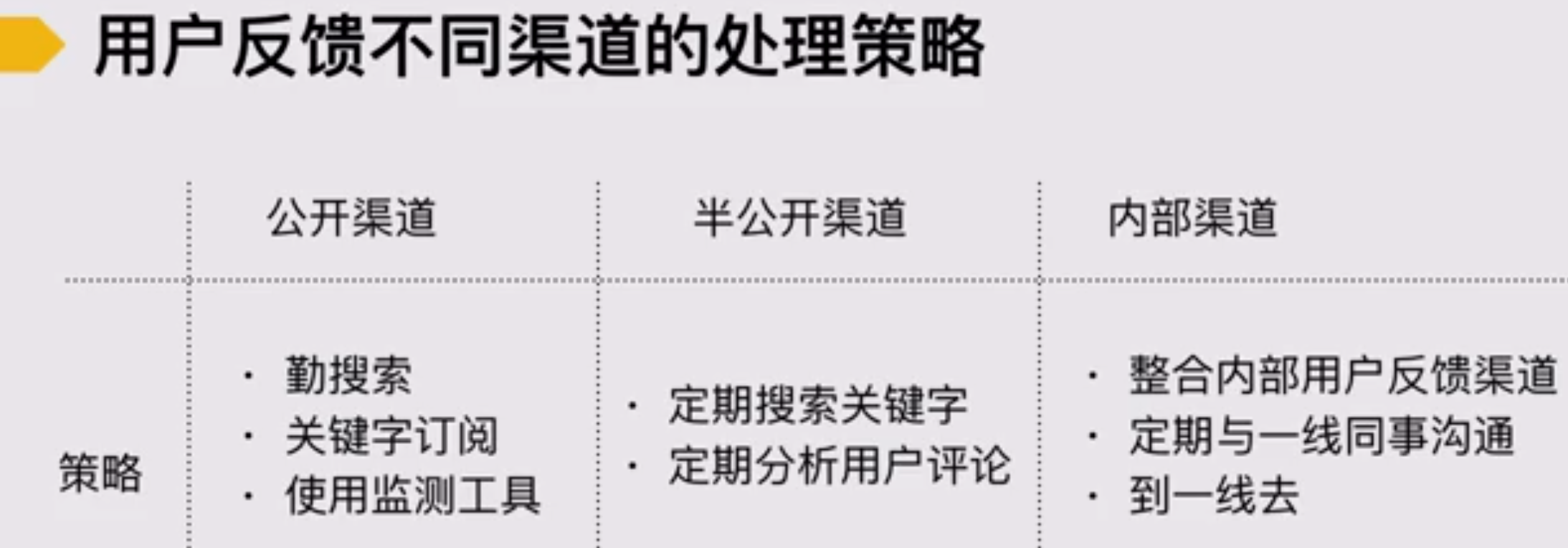
1. **发现用户问题**

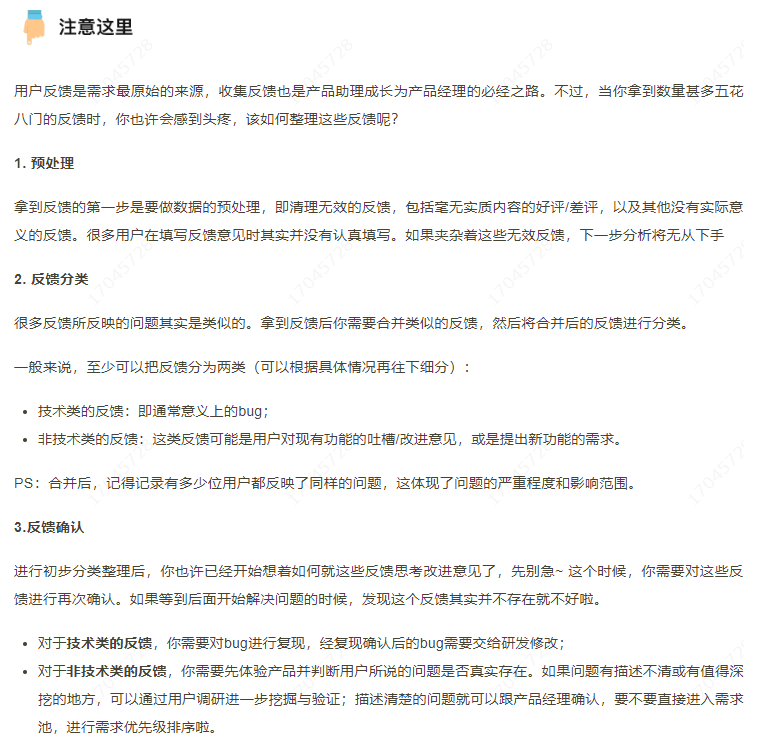
(1)如何通过用户反馈发现问题











**(2)发现用户问题如何处理不同渠道的反馈**

