Part 4: Reconciling disputes #4

⊙ Open   robertying-stripe opened this issue on Nov 16, 2023 · 0 comments

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In the real world, payment processing includes not just successful payments, but also unsuccessful ones. When payments are unsuccessful – for example, due to disputes – our financial partners send us settlements net of unsuccessful payments, and provide us a separate listing of unsuccessful and/or disputed payments. Please update your reconciliation report program to handle this situation.

You can enable disputes in a clearing file by POST-ing to `/submit_clearing_file` with an additional form field `allow_disputes=true`.

Note that disputes can come after a clearing batch has been settled. When a dispute comes before settlement, the settlement will not include the dispute; when the dispute comes after the settlement, it will be deducted from the next settlement.

Information about the clearing service

The service exposes the following endpoint for getting disputes:

- `/get_disputes` : GET from this endpoint to get a list of disputes

More documentation is available here