

# Jairo Orozco Cespedes

## Web Developer

Web Developer Proactive Self Taught.

Looking for a challenging position that allows me to implement my knowledge in different business areas.

### Employment History

#### Lead Generator at Pacific Calls Group, San jose

SEPTEMBER 2021 – FEBRUARY 2022

Show an exceptional service to clients by exceeding expectations.

Proficiency with technology and apply it to describe the products to customers.

#### Call Center Rep I at Concentrix, San jose

AUGUST 2017 – FEBRUARY 2018

Offer professional customer service in the way to communicate with customers.

Provide Troubleshooting based on the standards of the company.

Tracking and resolving the issues in the system.

#### Costumer Service Agent III at Sykes Costa Rica , San Pedro

OCTOBER 2015 – JULY 2017

Provide the highest standards of customer service, through the call flow and a positive attitude.

Selling the different products of ATT; DIRECTV, wireless, U verse TV.

Manager back up and floor support.

### Education

#### Alura Latam

AUGUST 2022 – MARCH 2023

I have the opportunity to study in the program of oracle of Alura Latam in which I learned more of technology and how to use Trello to de developed more organized.

#### Bachelor of Business Administration with emphasis in Human Resources at UMCA, San jose

2015



### Details

San jose, Costa Rica

70122195

[jairoor01@outlook.com](mailto:jairoor01@outlook.com)

### Links

[Portfolio](#)

[Linkedin](#)

[Github](#)

### Skills

HTML & CSS

JavaScript

Bootstrap

Git

Node.js

MySQL

Java

Python

Cloud Computing

### Hobbies

Playing videogames.

Art and Profesional

photography

Go to the beach.