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| --- | --- | --- | --- | --- | --- | --- | --- |
| Test Scenario | Test Case | Pre- Condition | Test Step | Test Data | Expected  Result | Actual  Result | Pass/Fail |
| Interaction | 1.Unsuccessful  Login  2.complaint not registered  3.No solution  4.successful complaint  5.invalid complaint | User has to register with his details  User has to register with his details  User has to register with his details  User has to register with his details  User has to register with his details | Wrong email password  Improper  Submission  Complaint  Not verified  Complaint  Verified  Complaint not regidtered | Id: Required  Pwd: Required   |  | | --- | | submit |   Id: Required  Pwd: Required   |  | | --- | | submit |   Id: Required  Pwd: Required   |  | | --- | | submit |   Id: Required  Pwd: Required   |  | | --- | | submit |   Complaint   |  | | --- | |  | | Unsuccessful  Login  Unsuccessful registration of complaint  Solution not found  Solution  Found  Complaint  Not registered | Unsuccessful  Login  Unsuccessful registration of complaint  Solution not found  Solution  Found  Complaint  Not registered | Pass  Pass  Pass  Pass  Pass |