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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Test scenaro | Test case | Pre-condition | Test step | Test data | Expected result | Actual result | | Pass/fail |
| User  intake | 1.valid user location  2.valid user id  3.categoy  4.valid Email  5.valid phone number | User has to register with his details | 1.First it checks membership of the user  2.valid user location  3.complaint location  User has to register with his assigned id  User may be an employee teacher business category should be updated  1.User Email is to be valid  2.Notification of complaint will be send to user Email  Valid user phone number for any user verification | Id:Reqired  Pwd:Required   |  | | --- | | submit |     Valid location   |  | | --- | | Register |   Id:Reqired  Pwd:Required   |  | | --- | | submit |   Error message  Id:Reqired  Pwd:Required   |  | | --- | | submit |   Category specified   |  | | --- | | update |   Id:Reqired  Pwd:Required   |  | | --- | | submit |   Phno:\*\*\*\*\*\*\*   |  | | --- | | Submit | | First the user has to fill all fields with valid location if any error like entering invalid data thenmessages are displayed  User can only login into the website with assigned id  Modified results are updated in database  Notifications of complaints  Verification of phone number | | Successful  Successful  Successful  Successful  Successful | Pass  Pass  Pass  Pass  Pass |