



## Work Experience

Sept. 2016 - Present

General Assembly

User Experience Design Student

During my time at General Assembly as a User Experience Design Student I have worked on 3 projects one of which was a group collaboration with 2 other design students. I conducted user research with interviews and surveys, created affinity maps and user flows with personas and created wireframes, prototypes and mockups, which allowed me to test usability and continue iterating. Everyday, I practice the skills that my previous careers helped me develop and perfect.

Jan. 2016 – Aug. 2016

SFSPCA

Veterinary Assistant

This veterinary hospital is a 24/7 emergency hospital where I once again practiced my interviewing skills in a high stress environment. When clients arrive for emergency services we triage them and extract information that will be helpful in diagnosing their pet's problem. It's important to ask the right questions and also work quickly and efficiently to make fast decisions about the severity of the situation. Because animals cannot tell us what's wrong it is our responsibility to observe their behavior and note the important details from their owners' answers.

Oct. 2015 - Dec. 2015

Nob Hill Cat Clinic

Receptionist/Veterinary Assistant

Jul. 2015 - Sept. 2015

Dog Care

MVP

This startup for on demand dog walking was my first experience implementing a minimum viable product to see if we could generate demand for the product during the two month long beta period.

Jul. 2012 – Jul. 2015

Pawsitive Tails

Dog Trainer, Dog Walker, School for Dog Walkers Manager

Although seemingly irrelevant, during my time as a dog trainer and behaviorist I practiced objective observation skills during private training sessions and interviewing skills during my client consults. I had to observe animal behavior within an antecedent and consequence pattern to know how to solve the problem. Then, I explained to my clients how the environmental context for which their dog's behavior occurred is a way to cultivate empathy.

Aug 2009 – May 2012

University of San Francisco

Community Office Manager

## Education

General Assembly

User Experience Design Immersive November 2016

- + Remind Me Mobile App
- + The Magic Toy Shop e-commerce website
- + The League of Women Voters' mobile app
- + Client project

Career Foundry

Web Developer Certificate August 2016

- + Front-end development: HTML, CSS, JS
- + Ruby on Rails
- + Web Responsive Portfolio
- + E-commerce site

B. A. Theology and Religious Studies

University of San Francisco 2012

May 2012

Cum Laude, Theta Alpha Kappa