

We thank you for your time spent taking this survey.
Your response has been recorded.

10/10**100.0%**

A Change that requires prior approval of the HAL Corporate Change Control Officer (CCCO) to implement is what type of Change?

1/1

Case 1

Case 2

Case 3

Case 4

A Change that requires notification to the HAL CCCO after the fact of implementation is what type of Change?

1/1

Case 1

Case 2

Case 3

Case 4

A Change that does NOT require any notification to the the HAL CCCO to implement is what type of Change?

1/1

Case 1

Case 2

Case 3

Case 4

All Team Change Officers must submit a correct and current copy of all change documents _____.

1/1

hourly by emailing the CISO.

daily through the CCC application.

at the end of every business day through physical mail.

in person at each change control meeting.

Unless required by business availability needs or documented as not requiring CCCO approval, any change to any HAL _____ or _____ must be approved by the HAL CCCO prior to implementation.

1/1

Service or Capability

Client or Server

Hardware or Software

None of These

When _____ available to seek and gain CCC approval, each HAL associate is empowered to make necessary changes for continued business operations that are consistent with the established risk management practices of the organizations. However, these changes must be _____ following the implementation of said change.

1/1

there is sufficient time / fully documented

there is not sufficient time / fully documented and reported at the next CM meeting

there is sufficient time / fully documented and reported electronically to the HAL CCC

None of These

In general, if a change is not known to be CASE _____ change, you should consider it CASE _____.

1/1

2 / 4

1 / 3

1 / 2 or 3

3 / 1 or 2

On some occasions, at the direction of the HAL CISO - as the Corporate Change Control Officer, may direct HAL employees to implement a rapid change protocol. When the protocol is in force, and only for the period specified, all change is to be considered _____ change

1/1

Case 1

Case 2

Case 3

Case 4

For ALL changes, the Team Change Control Officer MUST complete a Change _____, documenting all changes to all systems.

1/1

Request Form

Help Desk request

Journal entry

None of These

The Change Request Form must be submitted as a(n) _____, while Change Journals are stored _____.

1/1

email attachment/on HAL servers

hard copy / in the change log binder

.PDF / on the branch manager's workstation

none of these are correct

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