

t

CelcomDigi #Eratkanlkatan: Raya Video & Internet Pass
Modified on Thu, 20 Mar at 10:14 AM

1. What are the offerings?

Video Pass 2999GB
(4G+5G)

Raya Video Pass RM6 4 days Applicable to selected No
application (Youtube,
Netflix, Viu, iQiYi and
Disney+)

2999GB

RM8 4 days 2999GB (4G+5G) No
Internet Pass

2. Who is eligible for these passes?

All new and existing Prepaid and Postpaid subscribers.

3. When is the campaign period?
20th March 2025 to 28 April 2025.

4. How do I subscribe to these passes?

Prepaid Plans

1. Login to Celcom Life app

2. Select 'Add on'

Celcom Life app 3. Select 'One Time Pass'

4. Select <High-Speed Video Pass 2999GB (4G+5G)/2999GB Internet Pass (5G+4G) > to complete
purchase transaction.

1. Dial *118#

2. Select 'Internet Plan and Add-on'

Biru UMB 3. Select 'One Time Pass'

4. Select < High-Speed Video Pass 2999GB (5G+4G)/2999GB Internet Pass (5G+4G) > to complete
purchase transaction.

1. Login to MyDigi mobile application

2. Select 'Add on'

MyDigi app 3. Select 'One Time Pass'

4. Select < High-Speed Video Pass 2999GB (5G+4G)/2999GB Internet Pass (5G+4G) > to complete
purchase transaction

Kuning UMB 1. Dial *118#

2. Select 'Internet Plan and Add-on'

3. Select 'One Time Pass'

Postpaid Plans

Offer: High-Speed Video Pass 2999GB

1. Login to Celcom Life app

2. Select 'Add-Ons'

Celcom Life app 3. Select 'Video Pass'

4. Select < High-Speed Video Pass 2999GB (5G+4G)> to complete purchase transaction.

1. Login to MyDigi mobile application

2. Select 'Buy Add-Ons'

MyDigi app 3. Select 'Booster'

4. Select < High-Speed Video Pass 2999GB (5G+4G)> to complete purchase transaction

Offer: 2999GB Internet Pass (5G+4G)

1. Login to Celcom Life app

2. Select 'Add-Ons'

Celcom Life app 3. Select 'One Time Pass'

4. Select <2999GB Internet Pass (5G+4G)> to complete purchase transaction.

1. Login to MyDigi mobile application

2. Select 'Buy Add-Ons'

MyDigi app 3. Select 'Booster'

4. Select <2999GB Internet Pass (5G+4G)> to complete purchase transaction

5. How do I track my Internet pass?

You can track and manage your account via the Celcom Life or MyDigi app, depending on the application.

6. Can I do multiple purchases for these passes?

Yes, multiple purchases are allowed for these two passes.

7. What do I need to know about the Internet quota?

Upon full utilization, any subsequent usage will be deducted from the monthly Internet quota, or any other available quota. Otherwise, Internet usage will be throttled to the speed of 64Kbps.

8. How do I know if my purchase is successful?

You will receive a SMS upon successful purchase.

9. Is auto renewal available for these passes?

No. This is a one-time purchase add on.

t

11. Can I use these pass quota while roaming?

No. It is only applicable for domestic use only (within Malaysia). Internet usage while roaming is charged with roaming charges.

12. What happens to unused Internet quota?

Any unused Internet quota will be forfeited upon expiry.

13. When exactly does my passes expire?

These two passes will be valid until 11.59PM on the 4th day of the successful subscription.

14. I am not a CelcomDigi user, can I purchase these passes?

You must be registered as a CelcomDigi customer to subscribe to the passes.

About CelcomDigi

Resources

