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CelcomDigi #Eratkanlkatan: Sahur & Moreh Pass

Modified on Thu, 27 Feb at 10:04 AM

1. What are the offerings?

Sahur 7 days

RM7 2999GB (5G+4G N Pass (3am-9am) () ° Moreh 7 days . RM7 Unlimited 5G No Pass (9pm-3am)

2. Who is eligible for these passes?

All new and existing Prepaid and Postpaid subscribers.

3. When is the campaign period? 27th February 2025 to 28 April 2025.

4. How do | subscribe to these passes?

Prepaid Plans

- 1. Login to Celcom Life app
- 2. Select 'Add ons'

Celcom Life app 3. Select 'One Time Pass'

- 4. Select 'Sahur Pass 2999GB (5G+4G) / Moreh Pass Unlimited Internet (5G)' to complete purchase transaction.
- 1. Dial *118#
- 2. Select 'Internet Plan and Add-on'

Biru UMB 3. Select 'One Time Pass'

- 4. Select 'Sahur Pass 2999GB (5G+4G) / Moreh Pass Unlimited Internet (5G)' to complete purchase transaction.
- 1. Login to MyDigi app
- 2. Select 'Buy Add-Ons'

MyDigi app 3. Select 'One Time Pass'

- 4. Select 'Sahur Pass 2999GB (5G+4G) / Moreh Pass Unlimited Internet (5G)' to complete purchase transaction
- 1. Dial *118#
- 2. Select 'Internet Plan and Add-on'

Kuning UMB 3. Select 'One Time Pass'

4. Select 'Sahur Pass 2999GB (5G+4G) / Moreh Pass Unlimited Internet (5G)' to complete purchase transaction.

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- 1. Login to Celcom Life app
- 2. Select 'Add-Ons'

Celcom Life app 3. Select 'Internet Quota Add-On'

- 4. Select 'Sahur Pass 2999GB (5G+4G)' to complete purchase transaction.
- 1. Login to MyDigi mobile application
- 2. Select 'Buy Add-Ons'

MyDigi app 3. Select 'Booster'

4. Select 'Sahur Pass 2999GB (5G+4G)' to complete purchase transaction

Offer 2: Moreh Pass Unlimited Internet (5G)

- 1. Login to Celcom Life app
- 2. Select 'Add-Ons'

Celcom Life app 3. Select 'Internet Quota Add-On'

- Select 'Moreh Pass Unlimited Internet (5G)' to complete purchase transaction.
- 1. Login to MyDigi mobile application
- 2. Select 'Buy Add-Ons'

MyDigi app 3. Select 'Booster'

- 4. Select 'Moreh Pass Unlimited Internet (5G)' to complete purchase transaction
- 5. How do | track my Internet pass?

You can track and manage your account via the Celcom Life or MyDigi app, depending on the applicab

6. Can | do multiple purchases for these passes?

Yes, multiple purchases are allowed for these two passes.

7. What do | need to know about the Internet quota?

Upon full utilization, any subsequent usage will be deducted from the monthly Internet quota, or any oth Otherwise, Internet usage will be throttled to the speed of 64Kbps.

8. How do | know if my purchase is successful?

You will receive a SMS upon successful purchase.

9. Is auto renewal available for these passes?

No. This is a one-time purchase add on.

10. Am | able to do tethering / hotspot to another device(s) or desktop?

11. Can I use these pass quota while roaming?

No. It is only applicable for domestic use (within Malaysia). Internet usage while roaming is chargeable commitment at roaming charges.

12. What happens to unused Internet quota? Any unused Internet quota will be forfeited upon expiry.

13. When exactly does my passes expires? These two passes will be valid until 11.59PM on the 7th day of the successful subscription.

14. lam not a CelcomDigi user, can I purchase these passes?

You must be registered as a CelcomDigi customer to subscribe to the passes.

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