

AGNES CHU

PRODUCT MANAGER

agnes.p.chu@gmail.com | (503) 841-1852

www.agnespchu.com

github.com/chuagnes

linkedin.com/agnes-chu

EDUCATION

MIT Sloan School of Management
MBA, 2011 - 2013

- Teaching assistant for *Strategic Opportunities in Energy*; GMAT: 760
- Co-president of 2012-2013 Energy Club, Editor of MIT Entrepreneurship Review

University of Texas at Austin
BBA, 2003 - 2006

- Finance and Accounting; GPA: 3.76
- Entertainment reporter @ *The Daily Texan*; Treasurer of Music & Entertainment Committee

Hack Reactor
2017

- Full-stack software engineering immersion program
- Javascript, Node.js/Express, React, Angular, PostgreSQL, MongoDB, AWS

EXPERIENCE

Clover Health

San Francisco, CA

Product Operations Manager

8/16 - 2/17

- Built and managed a team of 11 to collect over 10,000 medical records, driving the end-to-end process of requirements definition, campaign roadmap, task-tracking, and integration into a centralized data warehouse
- Wrote product specs and conducted retro reviews for internal tools/processes that optimized medical record collection

Sunverge Energy

San Francisco, CA

Director, Finance & Operations

2/16 - 7/16

- Created and managed 2016 Annual Operating Plan, including product roadmap, in collaboration with senior leadership
- Reviewed product BOMs to lower manufacturing cost and coordinated manufacturing process with Sales (S&OP)
- Assisted Product and Engineering in leading scrums for daily stand-ups and writing PRDs

Nike, Inc

Portland, OR

Operations, Global Leadership Development Program

7/13 - 1/16

- Planned and managed demand for over \$200M annual revenue in Young Athletes apparel and Basketball socks
- Led cross-functional initiative to create a new Customer Operations organization and 5-year strategy for Nike China
- Increased on-time delivery of product to retail stores in Hong Kong/Taiwan by 40%

Deloitte, LLP

New York, NY

Product Management Intern, Innovation and Growth Group

Summer 2012

- Developed and managed the audit business intelligence feature on internal iPad app using natural language processing
- Collaborated closely with engineering team in India to increase accuracy of ontologies by 3x

International Market Strategy Consulting

Global

Product Marketing / Project Management

2009-2011

- **Enersureste:** Led solar water heater market study for the Board on where to expand in the Caribbean
- **SGAB/Environmental Society of Bolivia:** Managed 30 waste-pickers to make/sell 100+ artisan crafts, ↑ mo. income by 30%
- **Kiva:** Automated portions of the lending process, increasing efficiency by over 200% and increasing total number of loans

Liberty Energy Holdings (PE subsidiary of Liberty Mutual)

Boston, MA

Senior associate

2007 - 2009

- Screened/analyzed 30 oil & natural gas deals; collaborated with CEO to prepare presentations to the Board
- Modeled private and public company valuations and analysis of cost/profitability of portfolio

TECHNICAL SKILLS

STRONG: Javascript/ES6, React, Node/Express.js, PostgreSQL, Sketch, Amplitude, Google Analytics, Firebase, CSS/HTML, Git

EXPERIENCED: Angular, Backbone, Redis, Elasticsearch, Jira, Bookshelf, Mongoose, Knex, Python