

# Recommender Systems



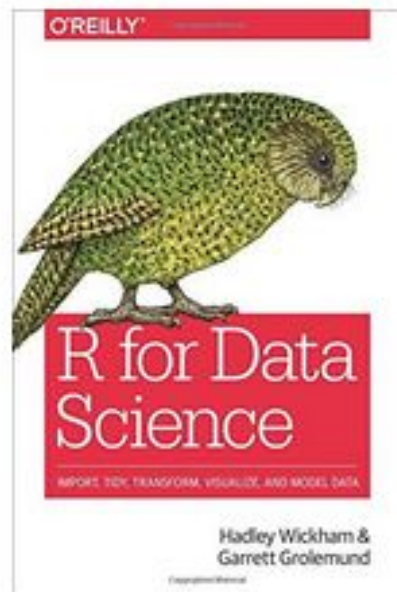
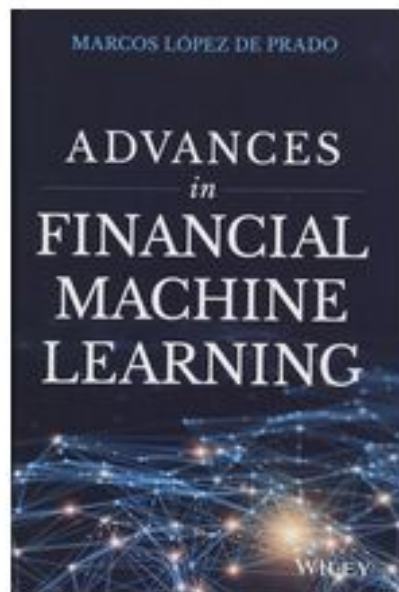
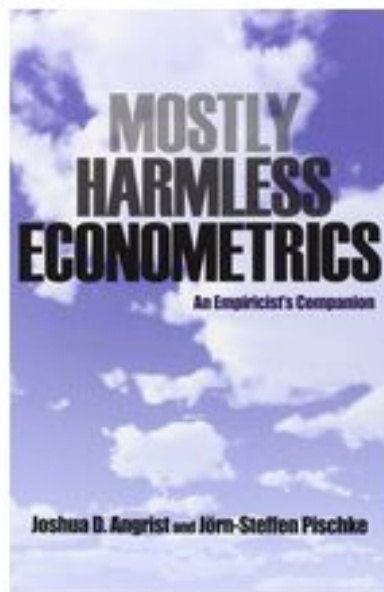
Week 11 - Day 02

**What is a  
recommender  
system?**

A model/system to recommend  
(usually) objects to users

**You use them  
very often**

## Recommendations for You, edoardo



## Recommended For You

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Back to the Future Part III

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### Back to the Future Part III (1990)

**PG** Adventure | Comedy | Sci-Fi

★★★★★ 7.4/10

Enjoying a peaceable existence in 1885, Doctor Emmet Brown is about to be killed by Buford "Mad Dog" Tannen. Marty McFly travels back in time to save his friend.

**Director:** Robert Zemeckis

**Stars:** Michael J. Fox, Christophe...

◀ Prev 6 Next 6 ▶

# House of Cards

★★★★★ 2013 TV-MA 1 Season R 5.1

Sharks gliding ominously beneath the surface of the water? They're a lot less menacing than this Congressman.



*This winner of three Emmys, including Outstanding Directing for David Fincher, stars Kevin Spacey and Robin Wright.*

NETFLIX



Because you watched Orange Is the New Black



Because you watched Red Lights



## Suggested Post

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**Daniel Kibblesmith**



@kibblesmith

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Amazon is a \$250 billion dollar company  
that reacts to you buying a vacuum by  
going THIS GUY LOVES BUYING  
VACUUMS HERE ARE SOME MORE  
VACUUMS

Online Magazines, Youtube,  
Carousell, Tripadvisor, Spotify, etc.

**Can you think  
about a baseline?**

The most popular object(s)!

# **Content-Based Filtering**

Recommend similar objects

Lord of the ring 1



Lord of the ring 2

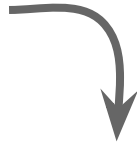


“Element of statistical learning”



“Statistical learning: introduction”

Romantic Movie



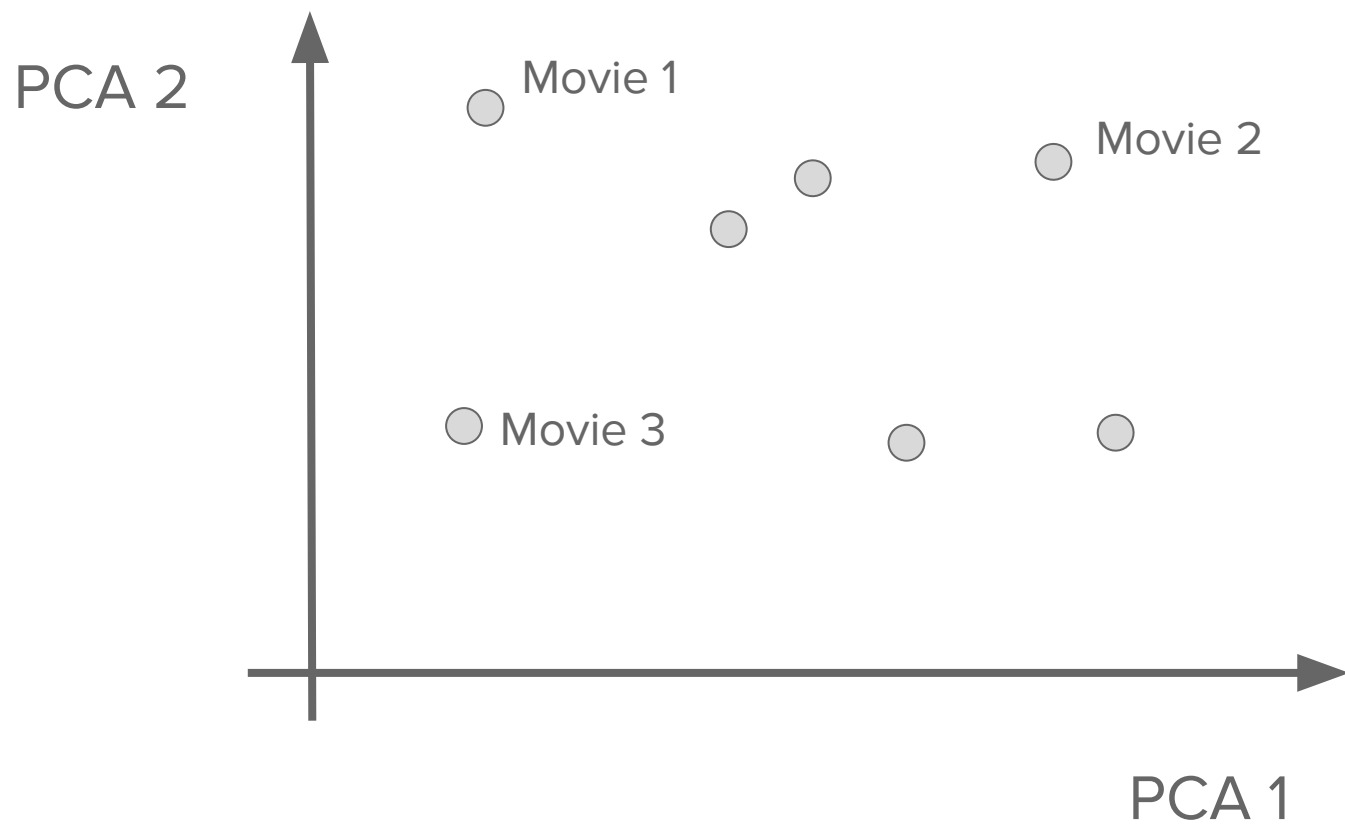
Good for kids



Movie 1 = [0, 8, 7, 1, 0, 2, 3]

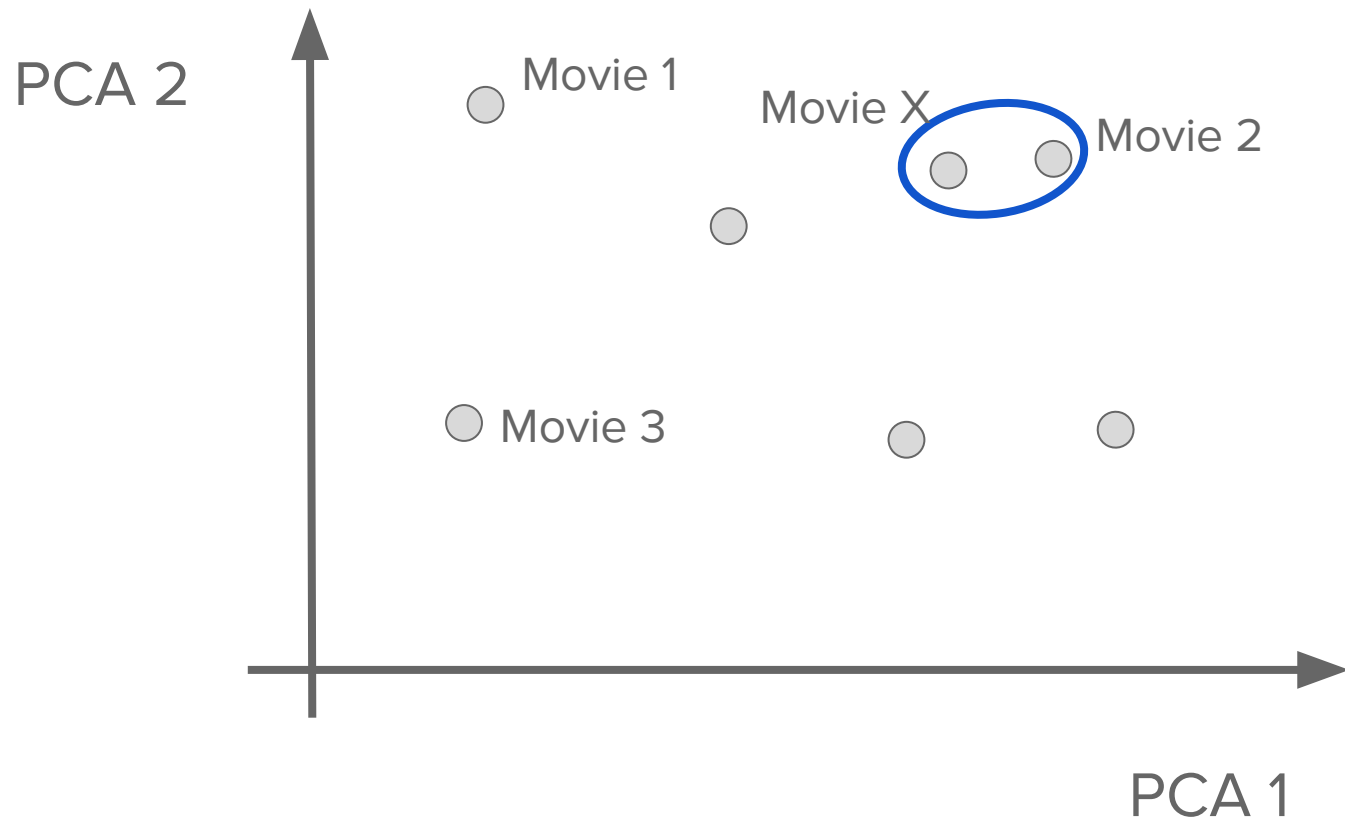
Movie 2 = [2, 1, 0, 0, 3, 3, 1]

Movie 3 = [8, 1, 2, 9, 0, 0, 2]



# Use case 1

Distance (movie, movie)



## **Use case 2**

Distance (user, movie)

Movie 1 = [1, 0, 3]

Movie 2 = [3, 0, 0]

Movie 3 = [0, 0, 2]

User = [1, 1, 2]

$$\text{User x Movie 1} = 1*1 + 0*1 + 3*2 = 7$$

$$\text{User x Movie 2} = 3*1 + 0*1 + 0*2 = 3$$

$$\text{User x Movie 3} = 0*1 + 0*1 + 2*2 = 4$$



# **Problem**

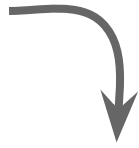
The object description  
is not always straightforward

# **Collaborative Filtering**

Recommend what similar users like

It doesn't care about  
describing the objects!

Rating “Lord of the ring”



Rating “La dolce vita”



User 1 = [0, 8, 7, 1, 0, 2, 3]

User 2 = [2, 1, 0, 0, 3, 3, 1]

User 3 = [8, 1, 2, 9, 0, 0, 2]

← 18,000 movies →

480,000 users

x	1	1	x	...	x
x	x	x	5	...	x
x	x	3	x	...	x
x	4	3	x	...	2
...	x	x	x	...	x
x	5	x	1	...	x
x	x	3	3	...	x
x	1	x	x	...	2

# Which movie would you recommend to User X?

	Movie 1	Movie 2	Movie 3	Movie 4	Movie 5
User 1	7	8	2	5	9
User 2	3	2	8	8	3
User X	8	7	3		

1. What are the most similar users?
2. What do they like?



Similarity scores

(jaccard, euclidean, etc.)

# **Content Vs. Collaborative**

Content = describe objects and find  
similar objects

Collaborative = find most similar users  
and check what they like

# Feedback

Collaborative Filtering Recom. Sys.  
are based on preferences/feedback

Explicit feedback

Vs.

Implicit feedback

Explicit = actively provided by users

Implicit = provided by users “without  
intention”

Amazon review: explicit or implicit?



Tinder swap: explicit or implicit?

Click on a FB ad: explicit or implicit?

# Implicit feedback are everywhere

- **Email impressions**
- **Email click-throughs**
- **Conversions**
- **Demographic**
- **Session lengths**
- **Login attempts**
- **Track plays**
- **Money spent**
- **Ad impressions**
- **Ad clicks**
- **Ad click-purchase**
- **Web “click depth”**
- **# of swipes**
- **Profile views**
- **Message initiations**
- **Poll Votes**
- **Friend / unfriend**
- **Follow / unfollow**
- **\*Like**
- **Post text**
- **Image EXIF**
- **Friends in common**
- **Message text**
- **Food purchases**
- **Geospatial data**
- **Store cameras**
- **Wifi logins / MAC**
- **Time series**
- **Objects in photos**
- **Driving record**
- **Credit history**
- **Topics most read**

Binary feedback (0/1)

Vs.

Numeric feedback (1,2,3,4,5)

# Cold Start

Collaborative:

User = [8,2,3,0,0,1]

What if a user has no ratings/reviews?

Cold start problem!



# Jaccard Similarity

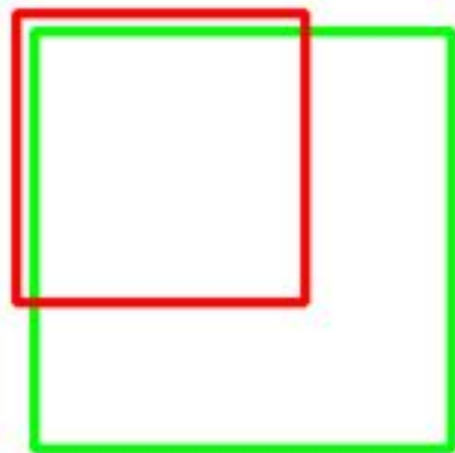
similarity(user1, user2) = 7.43

“Shared” Objects

$$J(A, B) = \frac{|A \cap B|}{|A \cup B|}$$

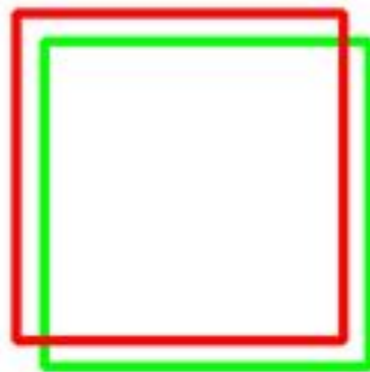
All objects

IoU: 0.4034



**Poor**

IoU: 0.7330



**Good**

IoU: 0.9264



**Excellent**

What's the similarity?

User 1 = {**Lotr1**, **Lotf2**, Bttf 1, Bttf 2}

User 2 = {**Lotr1**, **Lotf2**, Aven 1, Aven 2}

Shared objects = Lotr1, Lotr2

All objects = Lotr1, Lotr2, Bttf1, Bttf2, Av1,  
Av2

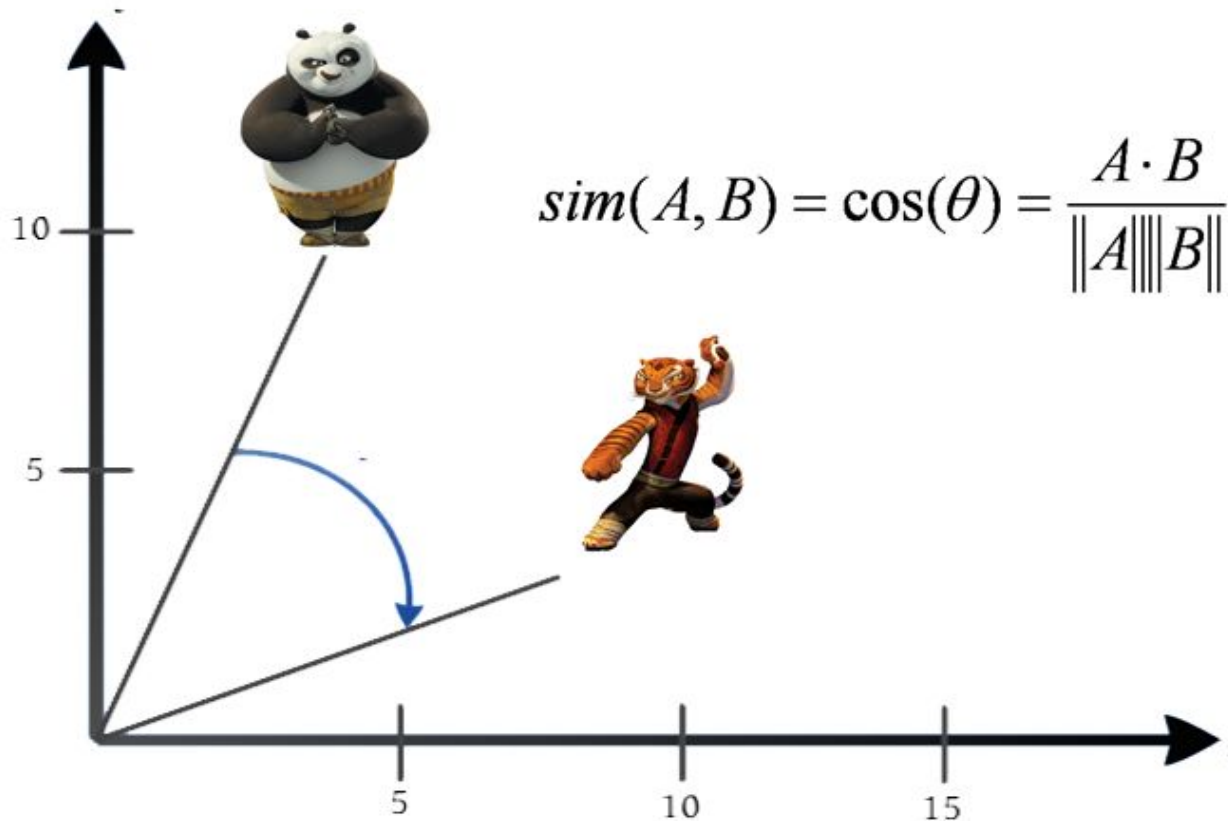
Jaccard =  $2/6$

# Cosine Similarity

Angle between two vectors



# Cosine Similarity



```
a = np.array([2, 0, 1, 1, 0, 2, 1, 1])  
b = np.array([2, 1, 1, 0, 1, 1, 1, 1])  
  
np.dot(a,b) / (np.sqrt(sum(np.square(a))) * np.sqrt(sum(np.square(b))))
```

# Testing

# **1. Offline**

Train + Test

Lord of the Ring



La Dolce Vita



User 1 = [4, 2, 3, 6, 9]



**Let's try to predict this**

Other common approach: Recall

## 2. Online



Put different models in production  
(test phase)

A/B testing + CLTV

Nice article about  
evaluation techniques

**Other aspects**

\$ Revenue \$

Serendipity

Diversity

Privacy



# Summary

- Rec.Sys. are everywhere
- Content vs. Collaborative
- Similarity Score
- Offline vs. Online testing
- Revenue, Serendipity, etc.