

Chua Kai Ling

Mobile: +65 9009 2151

Email: chuakailing@u.nus.edu

LinkedIn: www.linkedin.com/in/chuakailing2002

GitHub: <https://github.com/chuakailing2608>

Aug 2023 - Present	National University of Singapore <ul style="list-style-type: none">• Bachelor of Computing (Honours) in Information Systems• Second Major in Data Analytics	Singapore
Apr 2020 - May 2023	Ngee Ann Polytechnic <ul style="list-style-type: none">• Diploma with Merit in Financial Informatics• Diploma Plus in Advanced Computing Mathematics (CACM)• Cumulative GPA: 3.89/4.00	Singapore

Work Experience

Jan 2025 – Present	National University of Singapore <i>BT2102 Teaching Assistant</i> <ul style="list-style-type: none">• Led and managed classes of 30 students on database systems, SQL, and data visualization.• Prepared instructional materials and facilitated consultations to address student queries.• Supported students by resolving questions and ensuring understanding of key concepts.	Singapore
Oct 2024 – Present	The Shichida Method (S) Pte Ltd <i>Enrichment Coach</i> <ul style="list-style-type: none">• Conducted whole-brain development classes for children using interactive activities.• Maintained classroom engagement through memory training, critical thinking, and sensory exercises.• Communicate to parents on children's progress and classroom performance.	Singapore
Dec 2024 – Jan 2025	PricewaterhouseCoopers (PwC) Risk Services Pte. Ltd. <i>Digital Audit Intern</i> <ul style="list-style-type: none">• Audited internal software for 4 clients, evaluating IT systems for compliance with industry standards.• Assessed cybersecurity controls and executed risk analyses to identify potential gaps.• Addressed in mitigating risks, enhancing digital trust, and addressing compliance issues.	Singapore
May 2024 – Aug 2024	Konvy International Co. Ltd <i>Ecommerce Specialist Intern</i> <ul style="list-style-type: none">• Built Power BI dashboards to facilitate data-driven decision-making by cleaning and organizing data from platforms like Shopee, Lazada, and Konvy for analysis.• Managed key e-commerce metrics and identified process improvement opportunities.• Conducted an in-depth review of the Konvy app to identify opportunities for enhancing user experience.	Bangkok, Thailand
Sept 2022 – Apr 2024	SAP Asia Pte Ltd <i>Template Manager Specialist Intern</i> <ul style="list-style-type: none">• Maintained and tested contract templates within SAP systems.• Member of the Incident Support Team – Address Tickets created by the Internal Stakeholders regarding Contract Errors.• Member of the Variable Team – Served in the Development of Variables and Support Template Testing.• Member of the Formatting Team – Manage Template Formatting and Table Variable Formatting.	Singapore

Scholastic Achievements/Extracurricular Activities

Aug 2023 – Aug 2024 (National University of Singapore)	School Contributions <ul style="list-style-type: none">Member of NUS Technopreneurship Society StartIT	Singapore
Dec 2021	The ByteHackz 2021 Second Place <i>Business Concept:</i> Our concept involves developing a Telegram bot designed to streamline food ordering processes from local street vendors and small eateries. Through interactions on Telegram, customers can place orders and refine their choices based on location. We are intentionally excluding big F&B chains found on popular food delivery platforms such as Grab and Food Panda to focus on supporting and highlighting smaller F&B establishments during the pandemic. Beyond this, our bot offers convenient access for users seeking to buy food. Additionally, incorporating Telegram bots into group chats enables group members to view orders placed.	Singapore
Apr 2020 - May 2023 (Ngee Ann Polytechnic)	Scholarship <ul style="list-style-type: none">Ministry of Education Scholarship in 2021 - 2023Max Lewis Scholarship in AY22/23Ngee Ann Kongsai SAG Scholarship in AY21/22	Singapore
Apr 2020 - May 2023 (Ngee Ann Polytechnic)	Academic Achievements <ul style="list-style-type: none">Director's List for Diploma in FI Year 2 Semester 2Best Performance in Module (Fundamental of IT Professionals 2) in FI Year 2 Semester 2Director's List for Diploma in FI Year 2 Semester 1Director's List for Diploma in FI Year 1 Semester 2	Singapore
Apr 2020 - May 2023 (Ngee Ann Polytechnic)	School Contributions <ul style="list-style-type: none">Member of NP's ICT SocietyMember of NP's ICT Orion ClubMember of NP's The Christieara Program (TCP)Data Science Student Ambassador in 2022Class Representative in Y2S1, Y2S2 and Y3S1	Singapore

Skill Sets & Proficiency

Office Productivity	Microsoft Word, PowerPoint Microsoft Excel, Publisher	Proficient Proficient
Programming Language	C# Java Javascript MATLAB Python R	Intermediate Intermediate Intermediate Proficient Proficient
Database	PostgreSQL/Structured Query Language (SQL) Snowflake	Proficient Basic
Data Visualization	Jupyter Notebook (Anaconda) Tableau Power BI	Intermediate Proficient Proficient
Automation	UiPath	Intermediate
Customer Relationship Management Systems	Salesforce SAP ERP (Logistics Systems)	Basic Intermediate

	SAP CMS (Contacting Systems)	Proficient
Developer Systems	Android Studio	Basic
	DrJava	Intermediate
	IDLE	Intermediate
	NetBean	Intermediate
	VS Code	Intermediate
Web Development Skills	CSS	Basic
	HTML	Basic
UI/UX	Figma	Basic
Non-technical Skills	Accounting	Intermediate
	Agile Methodology	Proficient

Language Proficiency

Spoken	English – fluent; Mandarin – fluent
Written	English – proficient; Chinese – proficient

Additional Information

Other activities/interests	<p>My other interests include active participation in Floorball and Badminton, where I demonstrate teamwork, discipline, and a commitment to physical fitness. I am also passionate about picture and video editing, with experience in creating visually engaging and impactful content.</p> <p>Additionally, I serve as a Silver Generation Ambassador with the Silver Generation Office (SGO), conducting preventive health visits to seniors, promoting national support schemes, and advocating for healthy aging practices. Through this role, I have developed strong skills in communication, conflict resolution, and persuasion to effectively support seniors and foster community engagement.</p>
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