

Setting up Pritunl VPN

This can only be completed once you are fully signed into your new computer.

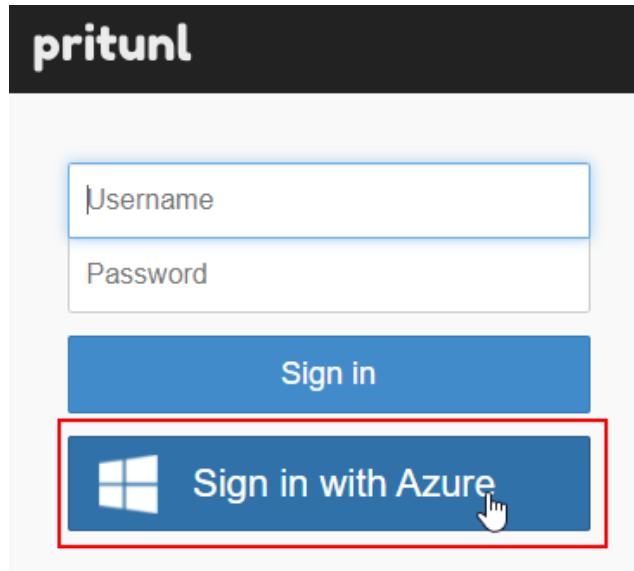
1. Install Pritunl by opening COA app store and selecting install. (If you do not see the COA App Store populate after some time please let us know by emailing helpesk@clearoneadvantage.com)

The screenshot shows the COA App Store interface. A red arrow points from the COA App Store icon at the top left to the 'Self Service Portal' window. The portal window displays a software catalog with a list of applications. The 'Pritunl' entry is highlighted with a red box and has a red arrow pointing to its 'Install' button in the 'Action' column. The table includes columns for Application Name, Description, Vendor, Installed At, Last Action - Status, Action, and Remarks.

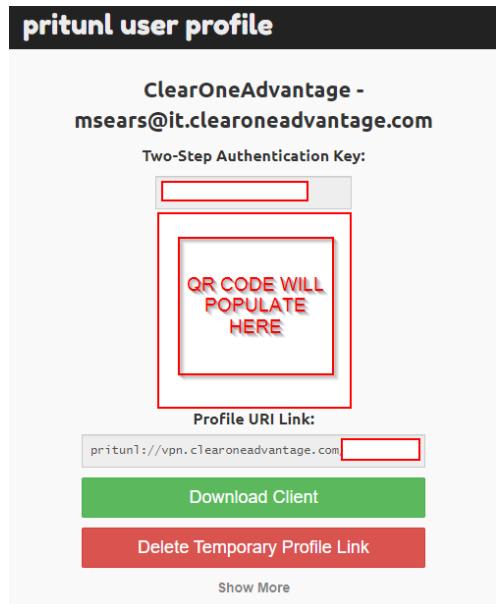
Application Name	Description	Vendor	Installed At	Last Action - Status	Action	Remarks
7 zip (x64) (19.00)	7 zip (msi) (x64) (19.00)	Igor Pavlov	Jan 07,2021 11:39AM	Install - Success	--Select--	The operation completed successfully.
Google Chrome (x64) (90)	Google Chrome (x64) (90.0.4430.72)	Google			Install	
Greenshot					Install	
Microsoft One drive (21.0)	Microsoft One drive (21.052.0314.0001)	Microsoft Corporation			Install	
Pritunl					Install	
SourceTree (3.0.15)	SourceTree (3.0.15)	Atlassian Inc			Install	
Update for Microsoft Team	Update for Microsoft Teams (Wide Install)	Microsoft			Install	
VLC Media Player (x64) (3)	VLC Media Player (x64) (3.0.12)	VideoLAN			Install	
Wazuh Endpoint Monitor			Jan 07,2021 00:42PM	Install - Success	--Select--	The operation completed successfully.

Please note: If you see that Pritunl has failed to install please disregard, the app will still be downloaded.

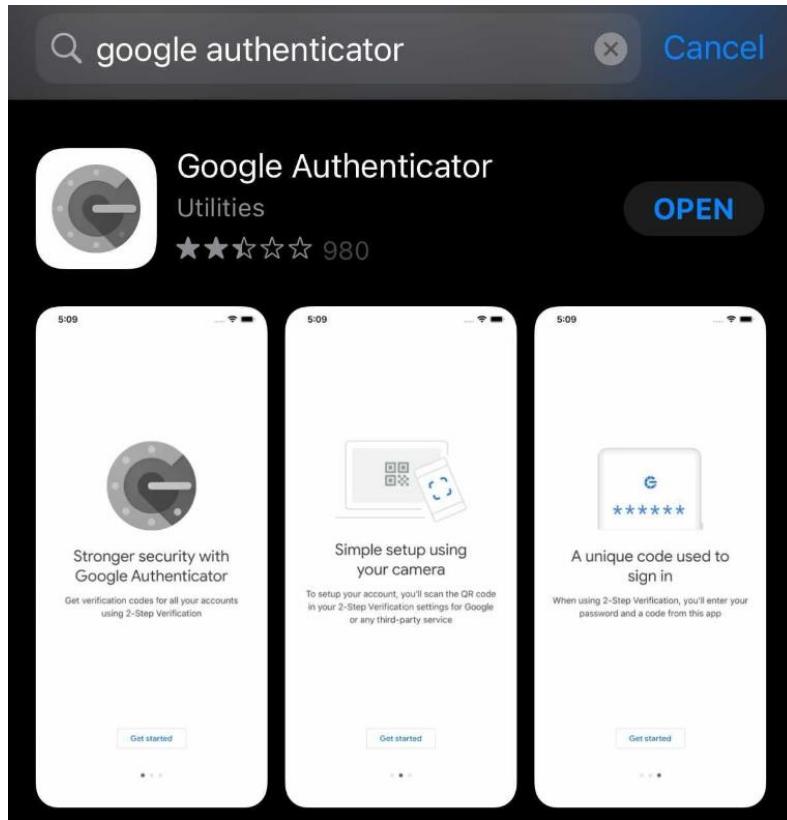
2. Go to vpn.clearoneadvantage.com and select “Sign in with Azure”



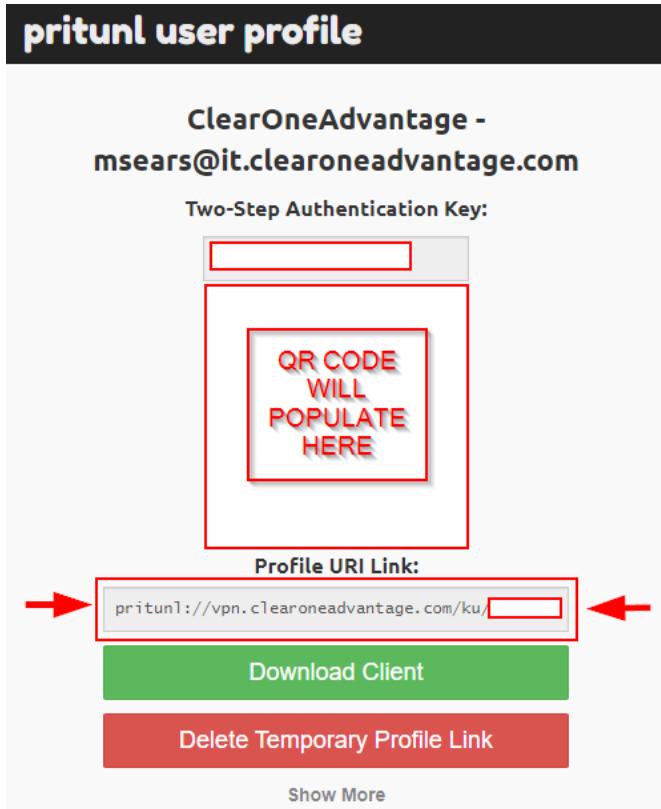
3. Sign in using your Teams email and the same password you used to login to AWS. You should see a screen similar to the one below. (Areas blanked out intentionally)



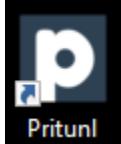
4. Once signed into the vpn site- Open your cell phones app or google play store and search/download “Google Authenticator”



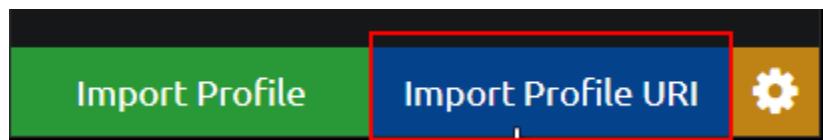
5. Open the Google Authenticator app and go through the initial setup, once you do you will be prompted to scan a QR code
6. Once you are prompted, scan the QR code from vpn.clearoneadvantage.com
7. After scanning you will see a 6 digit code populate, this code is the code you will need to connect to the VPN and will change every 30 seconds (for security purposes).
8. Copy the profile URI link from vpn.clearoneadvantage.com by either right clicking or using **ctrl + C**.



9. Open Pritunl



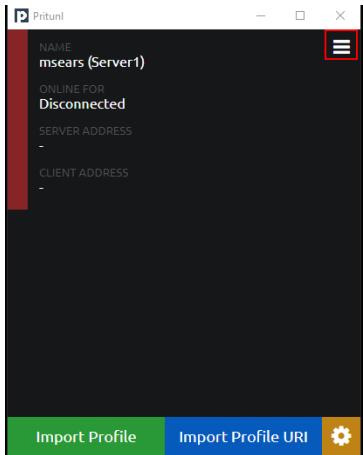
10. Select "Import Profile URI"



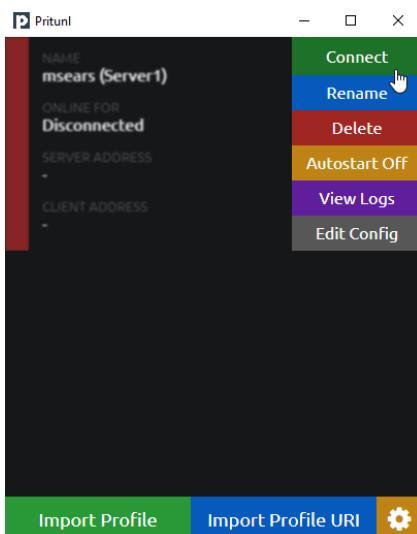
11. Paste the URI link you copied from the vpn site by using the Ctrl + V keys, then click "Import" (If you get an error when attempting to import, refresh vpn.clearonadvantage.com and copy the new URI that populates)



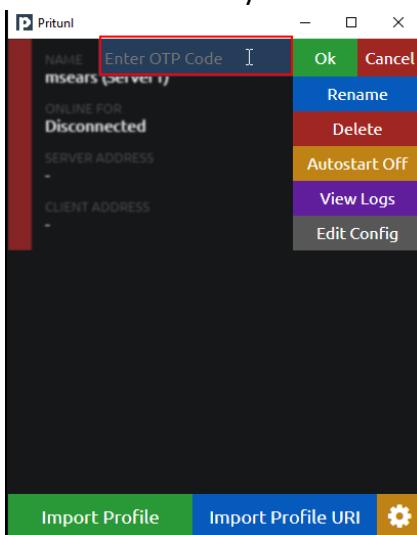
12. Select the 3 white bars at the top right of Pritunl



13. Click Connect



14. Open the google authenticator app on your cell and input the code that's there in Pritunl where it says "Enter OTP Code" (do NOT include a space). Then click Ok



You can verify that you are connected by checking the “Online for” timer

