

Subject: Contact Information	Product: Customer Loyalty Group	Approved on:
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Contact Information

Clear One Advantage

3500 Boston Street
Suite 413
Baltimore, MD 21224
500 N. Juniper Drive
Chandler, AZ 85224

CLG	888-768-4767
Client Relations (Retention)	888-744-9361
Manager Hotline (call or text)	410-593-0065
COA Client Outreach Number	410-942-9750
Sales	888-340-4697

Attorney Model Client Relations	443-853-1787
Attorney Model Sales	888-907-0572
Attorney Model Client Outreach Number	443.646.4744
Special Draft Team	888-690-0866
Baltimore Fax	443-279 -2785
Arizona Fax	480-504-6406
CNI	888-913-8784 Ext. #4
Global Holdings	800-398-7191
One Loan Direct	844-203-9846

LUSA

Topic	Warm Transfer to
Before Funding – client has questions or wants to add/remove an account	LUSA Inbound
After Funding – client has questions specific to their term, APR, etc (this is the only time we should use this line)	Lending USA Hot Transfer

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In the printed form this is an uncontrolled document. The official version can be found online.

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Any other questions	Refer to LUSA SOP
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