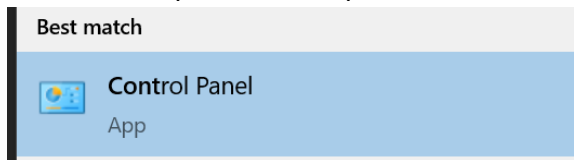
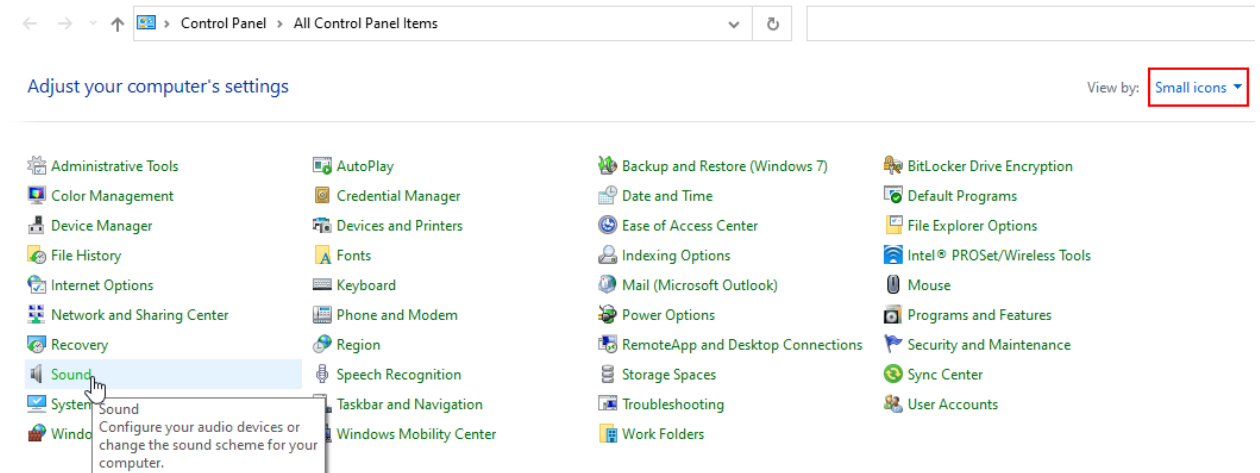


## Mic not working on headset

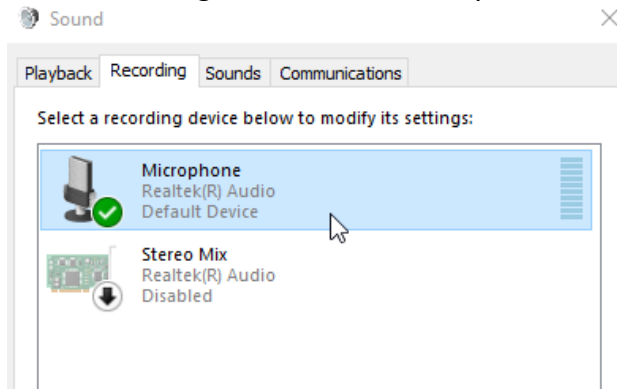
1. Search and open “control panel”



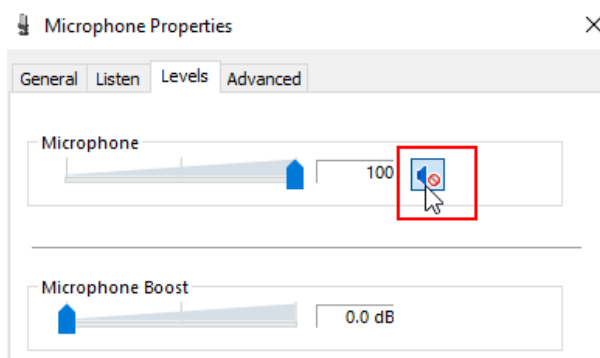
2. Double click on “sound”. You may need to change your view to “small icons” if you don’t see the sound option




3. Click “recording” tab & double click your headset mic (yours may look different)



4. Select the “Levels” tab and check if the mic is muted



5. Click on the mute option to unmute. You'll know if it's unmuted if the red  is gone.

