# **Data Modeling and Architecture**

# **Agenda**

- Problem Definition
- Learning Journey and Outcomes
- Data Pipeline and Architecture
- Data Understanding
- Data Definition
- Stored Procedures and Functions
- Views
- Quality Checks
- Summary

#### **Problem Definition**

#### **Business Context:**

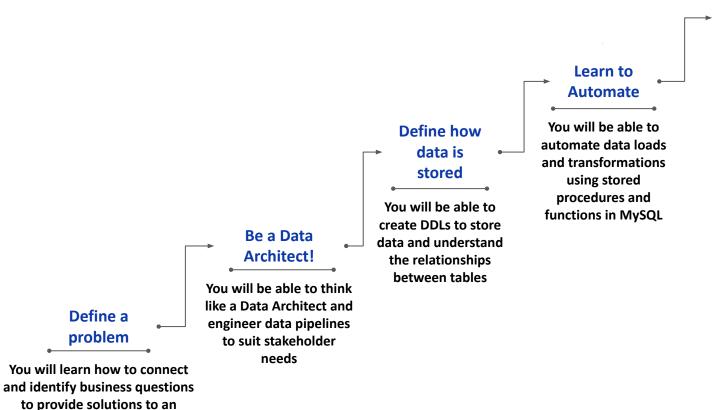
GL-Eats is a food delivery app that delivers orders in ~100 cities across multiple countries. Over the last few weeks, their revenue has dipped, and multiple Teams in GL-eats like Marketing, Delivery Operations, and Revenue Management are rushing to find answers to a lot of questions to solve this problem.

#### **Our Objective:**

As part of the centralized **Data and Analytics Team**, our goal is to **Architect a data pipeline in MySQL** to cater to all the questions asked by the various teams, by creating and maintaining a database through which we can ingest our data generated every week and finally create usable tables which can be readily queried by the business stakeholders to find answers to their questions.

#### **Learning Journey and Outcomes**

organization's Analytics needs



# Provide solutions to the business

You will be able to create logical tables (views) to cater to specific business needs

### Here are the business questions asked...

ratings and delivery ratings?

How many Orders do we get each Which Cities are our Vendor Are there specific cities that Restaurants located? What is the week? What is the trend across have a high rate of cancellation? Which are my high distribution? weeks? revenue generating What is the average number of What is the percentage of Are our Delivery Rating restaurants? Orders an Employee delivers? customers not satisfied with the decreasing across weeks? Are we giving higher Discounts for service? What the distribution of Customers by What is the average higher Order Costs? How many Employees Order Frequency across? Order Cost each are overworked and week? Is it trending delivering above the Do Customers who give a low Delivery Are cancellations more likely from low upwards or Rating in the previous week, tend to ordeted restaurants? acceptable limit? downwards? lesser next week? Do high orders come only from highly Do Customers who get a How many Customers have used What is the rated restaurants? higher Discount tend to our services so far, across distribution of What the average number of visits to a give a higher Delivery Countries? Restaurants across restaurant by an employee? Rating? Cuisines? What is the average Order Quantity each week? Is it What is the average rating of a customer? How has employee trending upwards or downwards? performance been What is the distribution of employees in a What is the cancellation rate by employee? by week? locality? What is the cancellation rate of a What is the WoW% of Revenue? customer? Is there a correlation between restaurant

Who are the high and low performing employees?

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#### **Questions related to Restaurants**

How many Orders do we get each Which Cities are our Vendor

What is the distribution of **Restaurants across Cuisines?** 

**Restaurants located? What is the** distribution?

delivering above the Do Customers who give a low Delivery Are cancellations more likely from low

#### Questions related to Delivery

**Are our Delivery Rating** decreasing across weeks?

How has employee performance been by week?

**How many Employees** are overworked and

acceptable limit?

What is the cancellation rate of a

customer?

of Orders an Employee delivers?

What is the average number

What the distribution of Customers by

delivering above the Do Customers who give a low Delivery Are cancellations more likely from low

Who are the high and low performing employees?

### **Questions related to Delivery and Restaurants**

a locality?

delivering above the Do Customers who give a low Delivery Are cancellations more likely from low

What is the distribution of employees in

Are there specific cities that have a high rate of cancellation?

Rating in the previous week, tend to or rated restaurants?

What the average number of visits to a restaurant by an employee?

Is there a correlation between restaurant

ratings and delivery ratings?

#### **Questions related to Delivery and Orders**

What is the percentage of customers not satisfied with the service?

Do Customers who get a higher Discount tend to give a higher Delivery Rating?

customer?

Do Customers who give a low Delivery Rating in the previous week, tend to order lesser next week?

What is the average rating of a

What is the cancellation rate of a customer?

#### **Questions related to Orders and Restaurants**

delivering above the Do Customers who give a low Delivery Are cancellations more likely from low

revenue generating restaurants?

Which are my high

Do high orders come only from highly

rated restaurants?

#### **Questions related to Orders and Customers**

How many Orders do we get each Which Cities are our Vendor week? What is the trend across weeks?

What is the average Order Cost each week? Is it trending upwards or downwards?

What the distribution of Customers by **Order Frequency across?** 

our services so far, across

delivering above the Do Customers who give a low Delivery Are cancellations more likely from low

**Countries?** 

What is the WoW% of Revenue?

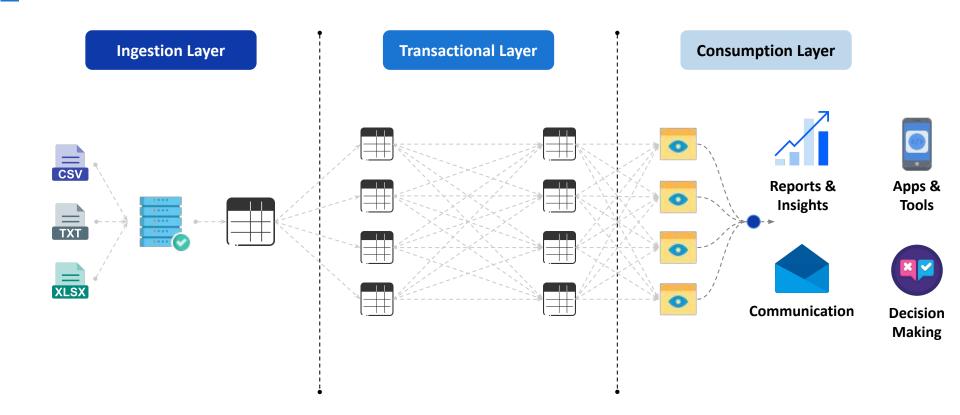
Are we giving higher Discounts for higher Order Costs?

**How many Customers have used** 

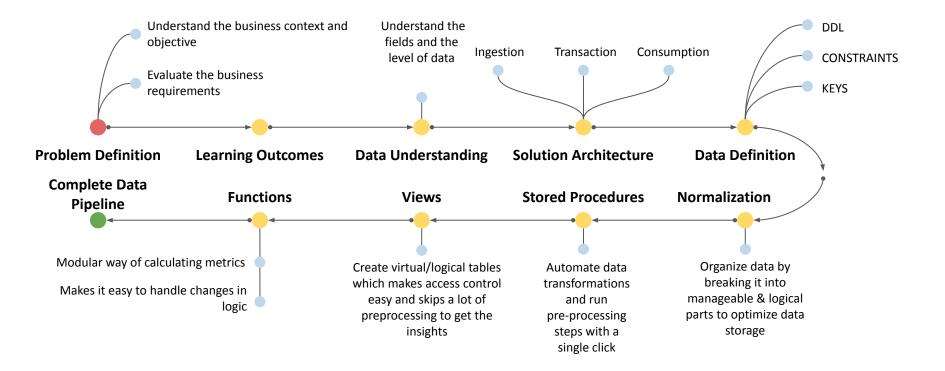
What is the average Order Quantity each week?

Is it trending upwards or downwards?

# What does a typical Data Pipeline look like?



#### **Summary**





**Happy Learning!** 

