

Why Buy Vacation Rental Insurance? INSTANT 554 INSURANCE

Even the best-planned vacation can be impacted by the unexpected. Illness...severe weather...car problems...delayed flights...lost luggage. Troubles can occur when you least anticipate them forcing you to cancel or interrupt your trip, lose your vacation investment, and incur unplanned expenses. And when you're away from home, things like medical emergencies and illness are even more difficult to manage.

Here are 5 real-life scenarios to think about:

- 1 Your 3-year old daughter develops a severe ear infection two days before your vacation. Can you cancel your trip and get reimbursed for your prepaid travel arrangements?
- 2 You spent over a year planning your vacation. Two days into the trip you're forced to evacuate due to an approaching hurricane. Who's going to pay for the unplanned expenses to get you back home? Will you get your money back for the unused travel arrangements for which you've already paid?
- 3 Your luggage never showed up at baggage claim and you just discovered you may not get it for another 24-48 hours. Now you must buy necessary personal items and clothing you'll need until it's returned to you. Can you get reimbursed for this?
- 4 You're driving on a scenic road in the mountains en route to your vacation home when your car breaks down. How will you get it towed?
- Solution of you're in a remote location and suffer a broken leg. How will you get to the nearest hospital to get the medical attention you require? Who will pay for the high costs involved in the evacuation since you're outside of your health plan's coverage area?

CSA Travel Protection plans provide important insurance coverage, benefits and 24-hour emergency assistance services to take care of you while traveling and protect your hard–earned investment.

Interested in protecting your vacation?

Contact your vacation rental company today!

About CSA Travel Protection®

CSA Travel Protection is dedicated to providing value-driven travel insurance and emergency assistance services to protect your investment and provide the peace of mind you deserve while traveling. Since its inception in 1991, CSA has developed a reputation for standing behind its customers and evolving products and services to meet their needs. Through superior customer service, extensive experience and industry-leading innovation, we're with you every step of the way – whenever and wherever you need us.

CSA Helping Travelers: A True Story

"As always, we have insured with you for many years and have been very satisfied with not only the lack of need for your service, (just knowing you are there means peace of mind) but the fact that you have always been there on the two times that we required loss protection. Your friendly services and caring ways—displayed not only on the phone in times of distress, but in the original booking of the insurance protection—make me understand why you are the leader in the industry."

- G.T., Tyler, TX

Plan Details

Insurance Coverage* (Underwritten by Stonebridge Casualty Insurance Company) Coverage **Overview** Trip Cancellation and Trip Interruption provide reimbursement for unused, nonrefundable trip cost. Trip Interruption also provides reimbursement for additional transportation costs. Some examples of covered reasons include: Covered sickness, injury, or death of you, a family member, domestic partner or traveling companion Mandatory hurricane evacuations • Your home residence made uninhabitable **Trip Cancellation/Trip Interruption** Jury duty • A terrorist act in your departure or 100% of Trip Cost destination city Travel arrangements canceled or delayed by the common carrier due to adverse weather, natural disaster or labor strikes Financial Insolvency of an airline, cruise line or other travel supplier Armed Services Leave Revocation Extension of School Year • Involuntary Termination of Employment or Layoff • Transfer of Employment of 250 miles or more Provides coverage if you are delayed **Travel Delay** \$600 Per Person during a trip for more than 12 hours due to a (\$200 Daily Limit Applies) covered reason. Provides coverage for the emergency **Baggage Delay** purchase of necessary items if baggage is \$200 Per Policy delayed for more than 24 hours. **Travel Accident** Provides coverage for loss of limb or life in (Accidental Death and Dismemberment) the event of an accident while traveling, or \$100,000 Per Person within 180 days of that event. If you become sick or injured on a trip, Emergency Assistance will provide benefits such as: arrange transportation to the **Emergency Assistance** nearest suitable medical facility; help the (Emergency Medical Transportation) guest return home, if medically necessary; \$50,000 Per Person provide round-trip economy air fare for a companion to visit you are alone and hospitalized for more than 7 days.

* Benefits and services are described on a general basis. For complete details, contact CSA for a sample certificate. Insurance coverage is provided to all travelers occupying the property, who must be residents of the United States or non-residents traveling to the United States.

Pre-Existing Medical Conditions

Pre-Existing Medical Conditions are accepted if you are not disabled at the time they pay for the plan cost, and if the plan is purchased by final trip payment.

Identity Theft Protection** (Provided by CSA's Designated Provider)	
Coverage and Services	Details
Identity Theft Insurance*** \$20,000	Provides fast and responsive recovery support to victims of identity theft by contacting credit reporting agencies and providing coverage for costs to restore a victim's credit profile. Coverage and services apply for six months starting on check-in date.
Identity Theft Recovery Services Included	

- ** Only available to the primary person on the reservation, who must be a resident of the United States.
- ***Identity Theft Insurance underwritten by Travelers Casualty and Surety Company of America and its property casualty affiliates, Hartford, CT 06183. Coverage for all claims or losses depends on actual policy provisions. Availability of coverage can depend on underwriting qualifications and state regulations. Coverage not available for residents of New York.

24-Hour Emergency Assistance Services

(Provided by CSA's Designated Provider)

All it takes is a free phone call from anywhere in the world for immediate aid 24/7.

- Embassy and Consular Services
- Emergency Cash Transfer
- Emergency Messaging
- Emergency Presciption Refill Assistance
- Legal Referral
- Lost Baggage Tracking
- Lost Ticket and Passport Assistance
- Medical Referral
- Nurse Help Line
- Pre-Trip Travel Advice
- Translation Services

than 50 miles away from the guest's home, it will

be towed to the guest's

home repair facility.

 Worldwide Medical Information

Concierge Services

(Provided by CSA's Designated Provider)

Provides assistance with arranging sporting, amusement park and entertainment ticketing, fine dining reservations, golf tee times and special events.

Vehicle Return Service (Provided by CSA's Designated Provider) Coverage and Services Details If guest's vehicle breaks down, it will be towed to the nearest service facility. If the facility cannot repair the vehicle and it is more

10-Day Free Look

Up to \$500

If you are not satisfied for any reason, you can simply return your Description of Coverage within 10 days of receipt. You should include a letter stating your desire to cancel. If you have not already left on their trip, you will receive a full refund.

Questions About Coverage?

Call CSA Travel Protection at 866-298-6846 and reference your vacation rental company.

CSA Travel Protection Customer Service Hours:

Monday through Friday 6 a.m. - 9 a.m Pacific Saturday and Sunday 6 a.m. - 3 p.m. Pacific

