```
In [2]: import pandas as pd
        import random
        import numpy as np
        import matplotlib.pyplot as plt
        import seaborn as sns
In [3]: df = pd.read excel(r"C:\Users\chuck\Documents\Datasets\Online Retail.xlsx")
        print(df)
              InvoiceNo StockCode
                                                            Description Quantity \
       0
                 536365
                           85123A
                                    WHITE HANGING HEART T-LIGHT HOLDER
                                                                                6
       1
                 536365
                            71053
                                                    WHITE METAL LANTERN
                                                                                6
       2
                 536365
                           84406B
                                         CREAM CUPID HEARTS COAT HANGER
                                                                                8
       3
                 536365
                           84029G KNITTED UNION FLAG HOT WATER BOTTLE
                                                                                6
                                         RED WOOLLY HOTTIE WHITE HEART.
       4
                 536365
                           84029E
                                                                                6
                    . . .
                               . . .
                                            PACK OF 20 SPACEBOY NAPKINS
       541904
                 581587
                            22613
                                                                               12
       541905
                 581587
                            22899
                                           CHILDREN'S APRON DOLLY GIRL
                                                                                6
                                          CHILDRENS CUTLERY DOLLY GIRL
                                                                                4
       541906
                 581587
                            23254
       541907
                 581587
                            23255
                                        CHILDRENS CUTLERY CIRCUS PARADE
                                                                                4
                                          BAKING SET 9 PIECE RETROSPOT
                                                                                3
       541908
                 581587
                            22138
                      InvoiceDate UnitPrice CustomerID
                                                                  Country
       0
              2010-12-01 08:26:00
                                         2.55
                                                  17850.0 United Kingdom
              2010-12-01 08:26:00
                                         3.39
                                                  17850.0 United Kingdom
       1
       2
              2010-12-01 08:26:00
                                         2.75
                                                  17850.0 United Kingdom
       3
              2010-12-01 08:26:00
                                         3.39
                                                  17850.0 United Kingdom
       4
              2010-12-01 08:26:00
                                         3.39
                                                  17850.0 United Kingdom
                                         . . .
       541904 2011-12-09 12:50:00
                                         0.85
                                                  12680.0
                                                                   France
       541905 2011-12-09 12:50:00
                                         2.10
                                                  12680.0
                                                                   France
       541906 2011-12-09 12:50:00
                                         4.15
                                                  12680.0
                                                                   France
       541907 2011-12-09 12:50:00
                                         4.15
                                                  12680.0
                                                                   France
       541908 2011-12-09 12:50:00
                                         4.95
                                                  12680.0
                                                                   France
       [541909 rows x 8 columns]
```

In [4]: df.head()

Out[4]:		InvoiceNo	StockCode	Description	Quantity	InvoiceDate	UnitPrice	CustomerID	Coui
	0	536365	85123A	WHITE HANGING HEART T- LIGHT HOLDER	6	2010-12-01 08:26:00	2.55	17850.0	Un Kingc
	1	536365	71053	WHITE METAL LANTERN	6	2010-12-01 08:26:00	3.39	17850.0	Un Kingo
	2	536365	84406B	CREAM CUPID HEARTS COAT HANGER	8	2010-12-01 08:26:00	2.75	17850.0	Un Kingc
	3	536365	84029G	KNITTED UNION FLAG HOT WATER BOTTLE	6	2010-12-01 08:26:00	3.39	17850.0	Un Kingc
	4	536365	84029E	RED WOOLLY HOTTIE WHITE HEART.	6	2010-12-01 08:26:00	3.39	17850.0	Un Kingt
	4 (Þ
In [5]:	#Remove null data								
	df.	dropna(inp	olace= True)						
In [6]:	5]: #Remove duplicate data								
	df.	drop_dupli	cates(inpla	ace =True)					
In [7]:	# Identify missing data								
		~_	= df.isnull	l().sum() ', missing_d	ata)				
S C I U C	Missing Data: InvoiceNo 0 StockCode 0 Description 0 Quantity 0 InvoiceDate 0 UnitPrice 0 CustomerID 0 Country 0 dtype: int64								

dtype: int64

```
In [8]: df.fillna(value={'CustomerID': 'Unknown'}, inplace=True)
 In [9]: #Correct data types
          df['InvoiceDate'] = pd.to datetime(df['InvoiceDate'])
In [10]: #Rename columns
          df.rename(columns={'InvoiceNo': 'Invoice Number', 'StockCode': 'Stock Code', 'Invoi
In [11]: df.head()
Out[11]:
             Invoice_Number Stock_Code Description Quantity Invoice_Date Unit_Price Customer_
                                              WHITE
                                           HANGING
                                                                2010-12-01
          0
                                                            6
                                                                                 2.55
                                                                                            1785
                     536365
                                 85123A
                                           HEART T-
                                                                   08:26:00
                                              LIGHT
                                            HOLDER
                                              WHITE
                                                                2010-12-01
          1
                     536365
                                  71053
                                                            6
                                                                                 3.39
                                                                                            1785
                                              METAL
                                                                   08:26:00
                                           LANTERN
                                             CREAM
                                              CUPID
                                                                2010-12-01
          2
                                                            8
                                                                                 2.75
                                                                                            1785
                     536365
                                 84406B
                                             HEARTS
                                                                   08:26:00
                                               COAT
                                            HANGER
                                            KNITTED
                                             UNION
                                                                2010-12-01
          3
                     536365
                                 84029G
                                           FLAG HOT
                                                            6
                                                                                 3.39
                                                                                            1785
                                                                   08:26:00
                                             WATER
                                             BOTTLE
                                                RED
                                            WOOLLY
                                                                2010-12-01
                     536365
                                 84029E
                                                            6
                                                                                 3.39
                                                                                            1785
          4
                                             HOTTIE
                                                                   08:26:00
                                              WHITE
                                             HEART.
In [12]: #Remove outliers
          upper_limit = df['Unit_Price'].quantile(0.95)
          df = df[df['Unit_Price'] < upper_limit]</pre>
In [13]: #Create new column Total Price of each invoice line
          df['Total_Price'] = df['Quantity'] * df['Unit_Price']
          df.head()
```

Out[13]:	Invoice_	_Number	Stock_Code	Description	Quantity	Invoice_Date	Unit_Price	Customer	
	0	536365	85123A	WHITE HANGING HEART T- LIGHT HOLDER	6	2010-12-01 08:26:00	2.55	1785	
	1	536365	71053	WHITE METAL LANTERN	6	2010-12-01 08:26:00	3.39	1785	
	2	536365	84406B	CREAM CUPID HEARTS COAT HANGER	8	2010-12-01 08:26:00	2.75	1785	
	3	536365	84029G	KNITTED UNION FLAG HOT WATER BOTTLE	6	2010-12-01 08:26:00	3.39	1785	
	4	536365	84029E	RED WOOLLY HOTTIE WHITE HEART.	6	2010-12-01 08:26:00	3.39	1785	
	4	_		_	_			•	
In [14]:	<pre>[14]: #Find range of years df['Invoice_Date'] = pd.to_datetime(df['Invoice_Date'], errors='coerce') df = df.dropna(subset=['Invoice_Date']) df['Year'] = df['Invoice_Date'].dt.year start_year = df['Year'].min() end_year = df['Year'].max() print(f"The data covers the years from {start_year} to {end_year}.")</pre>								
٦	Γhe data co	vers the	years from	2010 to 2011	ι.				
In [18]:				s in 'Invoic [nvoice_Numb		que()			
	<pre># Print th print(f'Th</pre>		of unique i	invoice numb	ers is: {	unique_invoic	e_numbers}	')	
1	The number	of unique	e invoice nu	mbers is: 21	L267				
In [19]:				s in 'Stock f['Stock_Cod		ne()			
	<pre># Print the result print(f'The number of unique Stock Code numbers is: {unique_stock_code_numbers}')</pre>								

The number of unique Stock Code numbers is: 3506

```
In [16]: # Calculate sales by month
          df['Invoice_Date'] = pd.to_datetime(df['Invoice_Date'], errors='coerce')
          df = df.dropna(subset=['Invoice_Date'])
          df['YearMonth'] = df['Invoice_Date'].dt.to_period('M')
          monthly_sales = df.groupby('YearMonth')['Total_Price'].sum().round(2)
          print(monthly_sales)
        YearMonth
        2010-12
                     485667.13
        2011-01
                     420911.86
        2011-02
                     389567.90
        2011-03
                     505915.58
        2011-04
                     378092.60
        2011-05
                     581693.27
        2011-06
                     548913.58
        2011-07
                     531920.66
        2011-08
                     568062.70
        2011-09
                     863461.58
        2011-10
                     871284.49
        2011-11
                    1033994.30
        2011-12
                     313013.37
        Freq: M, Name: Total_Price, dtype: float64
In [17]: # Plotting the monthly sales
          plt.figure(figsize=(15, 8))
          monthly_sales.plot(kind='line', marker='o')
          plt.title('Total Sales by Month')
          plt.xlabel('Month')
          plt.ylabel('Total Sales')
          plt.grid(True)
          plt.show()
                                                Total Sales by Month
         1.0
         0.9
         0.8
        Total Sales
         0.5
         0.4
         0.3
                         Feb
                                Mar
                                       Apr
                                              May
                                                      Jun
                                                                    Aug
                                                                           Sep
                                                                                  Oct
                                                                                         Nov
                                                     Month
In [43]: #Total Sales by Country
```

df['Total_Price'] = df['Total_Price'].round(2)

```
country_sales = df.groupby('Country')['Total_Price'].sum().reset_index()
country_sales = country_sales.sort_values(by='Total_Price', ascending=False)
country_sales
```

	Country	Total_Price
35	United Kingdom	6163088.93
23	Netherlands	270086.24
10	EIRE	213826.32
14	Germany	178670.51
13	France	166715.15
0	Australia	127043.05
32	Switzerland	47091.65
30	Spain	45620.53
31	Sweden	34987.91
19	Japan	34218.89
3	Belgium	31821.41
24	Norway	28525.56
26	Portugal	25083.91
12	Finland	17123.94
9	Denmark	16580.34
6	Channel Islands	16538.44
18	Italy	13864.54
7	Cyprus	9785.71
29	Singapore	8220.29
1	Austria	7824.77
25	Poland	5815.64
17	Israel	5736.55
16	Iceland	4078.95
15	Greece	3665.47
5	Canada	2899.74
36	Unspecified	2330.02
21	Lithuania	1661.06
33	USA	1576.37
22	Malta	1556.67
34	United Arab Emirates	1442.68

	Country	Total_Price
11	European Community	1038.65
20	Lebanon	984.68
4	Brazil	968.40
27	RSA	783.86
8	Czech Republic	667.72
2	Bahrain	443.30
28	Saudi Arabia	131.17

```
In [45]: # Calculate total sales by customer ID
    customer_sales = df.groupby('Customer_ID')['Total_Price'].sum().reset_index()
    customer_sales = customer_sales.sort_values(by='Total_Price', ascending=False)
    customer_sales
```

Out[45]:		Customer_ID	Total_Price
	1693	14646.0	265728.62
	4203	18102.0	222135.17
	3732	17450.0	185026.63
	55	12415.0	114243.58
	1885	14911.0	113638.49
	•••		
	2874	16252.0	-251.14
	3843	17603.0	-414.93
	3225	16742.0	-464.90
	2562	15823.0	-811.86
	1374	14213.0	-1192.20

 $4340 \text{ rows} \times 2 \text{ columns}$

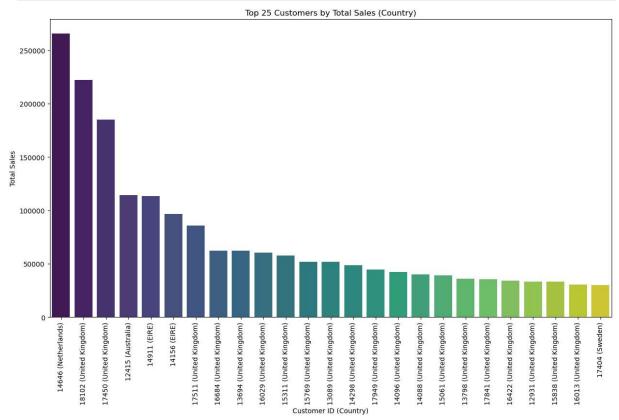
```
In [58]: # Calculate total sales by customer ID
    customer_sales = df.groupby(['Customer_ID', 'Country'])['Total_Price'].sum().sort_v

# Calculate top 25 customers by total sales
    top_25_customers = customer_sales.head(25).reset_index()

# Remove decimal points from Customer_ID
    top_25_customers['Customer_ID'] = top_25_customers['Customer_ID'].astype(int)

# Combine Customer_ID and Country for x-axis labels
    top_25_customers['Customer_Country'] = top_25_customers['Customer_ID'].astype(str)
```

```
# Plotting the top 25 customers
plt.figure(figsize=(15, 8))
sns.barplot(x='Customer_Country', y='Total_Price', data=top_25_customers, palette="
plt.title('Top 25 Customers by Total Sales (Country)')
plt.xlabel('Customer ID (Country)')
plt.ylabel('Total Sales')
plt.xticks(rotation=90)
plt.show()
```



```
In [26]: # Calculate sales by Stock_Code (top 25)

sales_by_stock_code = df.groupby(['Stock_Code', 'Description'])['Total_Price'].sum(
sales_by_stock_code = sales_by_stock_code.sort_values(by='Total_Price', ascending=F
top_25_stock_code = sales_by_stock_code.head(25)

print(top_25_stock_code)
```

```
3427
                 85099B
                                     JUMBO BAG RED RETROSPOT
                                                                 83056.52
        2492
                  47566
                                               PARTY BUNTING
                                                                 67498.95
        2689
                  84879
                              ASSORTED COLOUR BIRD ORNAMENT
                                                                 56331.91
        1842
                  23084
                                          RABBIT NIGHT LIGHT
                                                                 51042.84
        2559
                  79321
                                               CHILLI LIGHTS
                                                                 45728.51
        905
                  22086
                            PAPER CHAIN KIT 50'S CHRISTMAS
                                                                 41423.78
                                   BLACK RECORD COVER FRAME
        307
                  21137
                                                                 38990.63
        1183
                  22386
                                     JUMBO BAG PINK POLKADOT
                                                                 36437.78
        2091
                  23298
                                              SPOTTY BUNTING
                                                                 35026.74
        2569
                  82484
                          WOOD BLACK BOARD ANT WHITE FINISH
                                                                 34210.50
        2075
                  23284
                              DOORMAT KEEP CALM AND COME IN
                                                                 33930.37
        1492
                  22720
                          SET OF 3 CAKE TINS PANTRY DESIGN
                                                                 32368.14
        1710
                  22960
                                   JAM MAKING SET WITH JARS
                                                                 31611.72
        3429
                 85099F
                                       JUMBO BAG STRAWBERRY
                                                                 30120.83
        1261
                  22470
                                      HEART OF WICKER LARGE
                                                                 28290.15
        991
                  22178
                            VICTORIAN GLASS HANGING T-LIGHT
                                                                 28111.71
                                      HEART OF WICKER SMALL
        1260
                  22469
                                                                 28009.14
        101
                  20725
                                    LUNCH BAG RED RETROSPOT
                                                                 27050.40
        2038
                  23245
                                 SET OF 3 REGENCY CAKE TINS
                                                                 25961.35
        1498
                  22727
                                  ALARM CLOCK BAKELIKE RED
                                                                 25602.70
        1972
                                            JUMBO BAG APPLES
                  23199
                                                                 25117.05
        77
                                      DOORMAT RED RETROSPOT
                                                                 24872.05
                  20685
                          PAPER CHAIN KIT VINTAGE CHRISTMAS
        1654
                  22910
                                                                 24708.32
        1407
                  22629
                                         SPACEBOY LUNCH BOX
                                                                 24580.44
In [25]: # Plotting the top 25 Stock Code
         plt.figure(figsize=(15, 8))
         sns.barplot(x='Stock_Code', y='Total_Price', data=top_25_stock_code, palette="virid")
         plt.title('Top 25 Stock Codes by Total Sales')
```

85123A WHITE HANGING HEART T-LIGHT HOLDER

Description Total Price

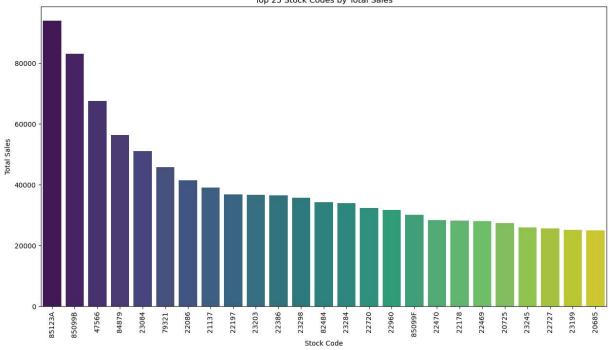
93767.80

Stock Code

plt.xlabel('Stock Code')
plt.ylabel('Total Sales')
plt.xticks(rotation=90)

plt.show()

3434



```
In [33]: # Remove decimal from Customer_ID
         df['Customer_ID'] = df['Customer_ID'].astype(int)
         # Ensure Invoice_Date is in datetime format
         df['Invoice_Date'] = pd.to_datetime(df['Invoice_Date'])
         # Calculate Recency
         current_date = df['Invoice_Date'].max() + pd.DateOffset(1)
         df['Recency'] = (current_date - df['Invoice_Date']).dt.days
         # Calculate Frequency and Monetary
         rfm = df.groupby('Customer_ID').agg({
              'Invoice_Date': lambda x: (current_date - x.max()).days,
              'Invoice_Number': 'nunique',
              'Total_Price': 'sum'
         }).reset_index()
         # Rename columns
         rfm.columns = ['Customer_ID', 'Recency', 'Frequency', 'Monetary']
         # Define RFM score function
         def rfm_score(x, p, d):
             if x \leftarrow p[d][0.25]:
                  return 1
             elif x <= p[d][0.50]:</pre>
                  return 2
             elif x <= p[d][0.75]:
                  return 3
             else:
                  return 4
         # Calculate RFM scores
         rfm['R_Score'] = rfm['Recency'].apply(rfm_score, args=(rfm[['Recency']].quantile([0
         rfm['F_Score'] = rfm['Frequency'].apply(rfm_score, args=(rfm[['Frequency']].quantil
         rfm['M_Score'] = rfm['Monetary'].apply(rfm_score, args=(rfm[['Monetary']].quantile(
```

```
# Combine RFM scores
rfm['RFM_Score'] = rfm['R_Score'].astype(str) + rfm['F_Score'].astype(str) + rfm['M'
# Display the RFM table with scores
print(rfm.head())
```

	Customer_ID	Recency	Frequency	Monetary	R_Score	F_Score	M_Score	\
0	12346	326	2	0.00	4	2	1	
1	12347	2	7	4078.95	1	4	4	
2	12348	75	4	1437.24	3	3	3	
3	12349	19	1	1287.15	2	1	3	
4	12350	310	1	294.40	4	1	2	

RFM_Score

- 0 421
- 1 144
- 2 333
- 3 213
- 4 412

In []: