

Connor Squires
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Summary of Qualifications:

- Able to think independently and quickly resolve problems.
- Expertise in anticipating and responding to customer needs.
- Extremely organized with attention to accuracy and detail.
- Ability to multi-task in high paced and stressful environments.

Professional Experience:

The Grand Pizzeria and Bar (Waiter)

- Opened and closed the restaurant.
- Handled a minimum section of 9 tables.
- Delt with customer complaints about food.
- Had extensive knowledge of every food and beverage item on the menu.

No Limit Hostels (Reception / Manager)

- Performed check-in and check-out of guests.
- Instructed guests of areas of interest around Barcelona depending on their likes.
- Upsold guests different activities around the city that were associated with the Hostel.
- Created a welcoming environment for guests of all nationalities so they would feel comfortable and enjoy the hostel experience.
- Trained new employees.
- Delt with all customer complaints / handled refunds.

Fox & Hounds (Waiter / Bartender)

- Was both Barman and Waiter during weekdays.
- Preformed table service.
- Acted as support and wait staff.

Bannisters Rooftop Pavillion (Waiter)

- Tableservice Waiter.
- Provided information on and preformed wine service on a large selection of Australian and International wines.
- Ran food and drinks to tables.
- Acted as support and wait staff.

Cupitt's Winery (Waiter)

- Tableservice Waiter in two course / three course menu setting.
- Preformed wine service and provided information on the Cupitt's range of wines and beers.
- Fine dining experience to guests inside the restaurant.

Nautilus Restaurant (Waiter)

- Tableservice Waiter in five course / seven course degustation menu setting.
- Preformed decanting service for wines.
- Fine dining experience to guests inside the restaurant.

Oaks Resort (Breakfast Manager)

- Setup breakfast buffet and bussed/cleared tables.
- Operated Italian coffee machine.
- Handled end of shift financial reports.

Employment

The Grand Pizzeria and Bar	Ottawa, ON	August 20, 2014 - August 21, 2017
No Limit Hostels	Barcelona, ES	Sept. 1st, 2017 - August 25th, 2018
Fox & Hounds	Mount Tamborine, QLD	October 27th - Dec 7th, 2018
Bendalong General Store	Bendalong, NSW	Dec 27th- February 10th, 2019
Bannisters Rooftop Pavillion	Mollymook, NSW	February 25th - July 14th, 2019
Cupitt's Winery	Ulladulla, NSW	March 18th - July 14th, 2019
Nautilus Restaurant	Port Douglas, QLD	July 22nd - November 4th, 2019
Oaks Resort	Port Douglas, QLD	September 7th - November 4th 2019

Education:

- Algonquin College
Graduate 2015, Television Broadcasting Diploma
- Northern Collegiate High School – Sarnia, Ontario
Graduate 2009, Ontario Secondary School Diploma