



Kevin Chu

Software Developer

About Me

Result driven Software Developer with a strong background in IT systems and a deep interest in software development. Committed to continuous learning, delivering exceptional service, and enhancing user experiences.

Tech Stack

- Python
- Java
- C++
- JavaScript/Node.JS
- HTML and CSS
- PostgreSQL and MongoDB
- Git/GitHub

Education and Training

- **University of New South Wales**
Bachelors (Honours) in Mechatronics Engineering
Completed in July 2021
- **ServiceNow**
Certified System Administrator
Completed in September 2022

My Contact

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- 🌐 <https://github.com/chukevh>

Professional Experience

Wipro Ltd.

Mar 2022 – Aug 2023

Project Engineer

- Provided first level technical support; acting as first point of contact to end users at AusNet Services offices all over Australia through calls, chats, and emails
- Created and documented all support incidents in the ServiceNow platform ensuring accuracy and up-to-date records
- Collaborated with other IT teams to escalate and resolve complex issues in a timely manner
- Actively contributed to the development and improvement of service desk processes and procedures

Graduate Software Developer Program

- Developed a web-based inventory management system to track and manage product inventory using Java and SQL
- Constructed HTML email templates while following design specifications to streamline the process of generating weekly emails for the staffing team
- Implemented integrated unit testing

Inside Out Nutritious Goods

Dec 2020 – Feb 2022

Engineering Intern

- Increased manufacturing plant efficacy by updating equipment through modelling and production of engineering components
- Assisted with production quality control by guiding and overlooking production workers
- Aided R&D by collaborating with NPD team to formulate innovative and original products
- Improved waste management by establishing procedures to offload organic by-product to clients for reuse

Projects and Extra Curriculum

Web Based Portfolio

- Built a personal web portfolio using vanilla HTML, CSS, and JavaScript to display my accreditation and achievements, hosted via an S3 Bucket on AWS.

CLI To Do List

- Completed a simple CLI application to create, update, and delete items in a terminal by a user using Node.JS and saved to a Mongo database.

Company Weekly Email

- Created a Python script to automate generating and distributing weekly email notices to listed emails in an SQL database.

Immersive Technology Hackathon (Runner Up)

- Completed an intensive 2-day team project to create a solution for training social workers
- Presented test demo for a virtual reality simulation to aid in supplementing the training process for trainees