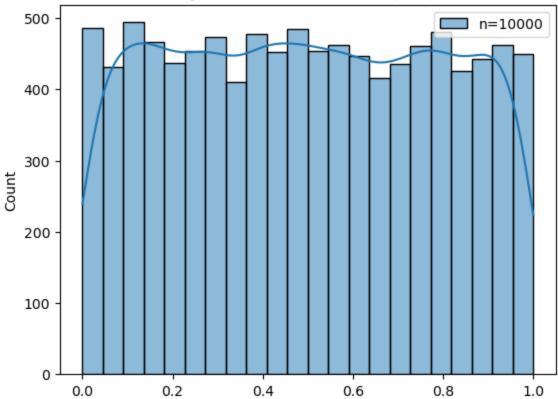
QUESTION 1

```
In [2]: import numpy as np
        import scipy.stats
        import seaborn as sns
        import matplotlib.pyplot as plt
        # Set random seed for reproducibility
        np.random.seed(0)
        # Sample sizes
        sample sizes = [10000, 50000]
        # Distributions
        distributions = [
            {"name": "Uniform (0, 1)", "dist": np.random.uniform, "params": (0, 1)},
            {"name": "Exponential (mean=1)", "dist": np.random.exponential, "params": (1,)},
            {"name": "Normal (mean=1, std=1)", "dist": np.random.normal, "params": (1, 1)}
        # Compute and plot for each distribution
        for distribution in distributions:
            dist name = distribution["name"]
            dist function = distribution["dist"]
            dist params = distribution["params"]
            for n in sample sizes:
                # Generate synthetic data
                synthetic data = dist function(size=n, *dist params)
                # Compute statistics
                mean = np.mean(synthetic data)
                variance = np.var(synthetic data)
                skewness = scipy.stats.skew(synthetic data)
                kurtosis = scipy.stats.kurtosis(synthetic data)
                # Theoretical values
                theoretical mean = np.mean(dist function(*dist params, size=n))
                theoretical variance = np.var(dist function(*dist params, size=n))
                theoretical skewness = scipy.stats.skew(dist function(*dist params, size=n))
                theoretical kurtosis = scipy.stats.kurtosis(dist function(*dist params, size=n))
                print(f"Distribution: {dist name}")
                print(f"Sample Size (n): {n}")
                print(f"Computed Mean: {mean:.4f}, Theoretical Mean: {theoretical mean:.4f}")
                print(f"Computed Variance: {variance:.4f}, Theoretical Variance: {theoretical va
                print(f"Computed Skewness: {skewness:.4f}, Theoretical Skewness: {theoretical sk
                print(f"Computed Kurtosis: {kurtosis:.4f}, Theoretical Kurtosis: {theoretical ku
                # Plot synthetic data
                sns.histplot(synthetic data, kde=True, label=f'n={n}')
                plt.title(f'Synthetic Data - {dist name}')
                plt.legend()
                plt.show()
       Distribution: Uniform (0, 1)
       Sample Size (n): 10000
```

Computed Mean: 0.4965, Theoretical Mean: 0.4952

Computed Variance: 0.0839, Theoretical Variance: 0.0837 Computed Skewness: 0.0111, Theoretical Skewness: 0.0158 Computed Kurtosis: -1.2024, Theoretical Kurtosis: -1.1969

Synthetic Data - Uniform (0, 1)

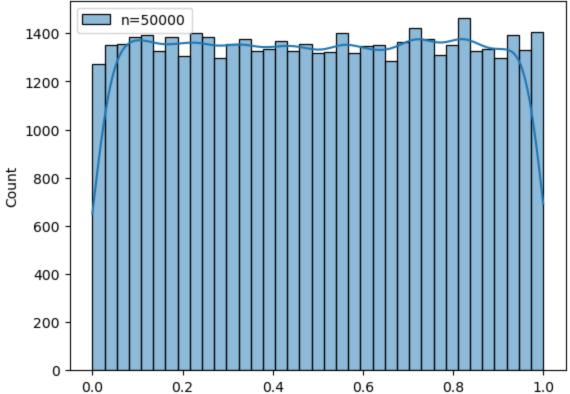


Distribution: Uniform (0, 1) Sample Size (n): 50000

Computed Mean: 0.5009, Theoretical Mean: 0.5019

Computed Variance: 0.0834, Theoretical Variance: 0.0829 Computed Skewness: -0.0003, Theoretical Skewness: 0.0040 Computed Kurtosis: -1.2056, Theoretical Kurtosis: -1.2015

Synthetic Data - Uniform (0, 1)



Distribution: Exponential (mean=1)

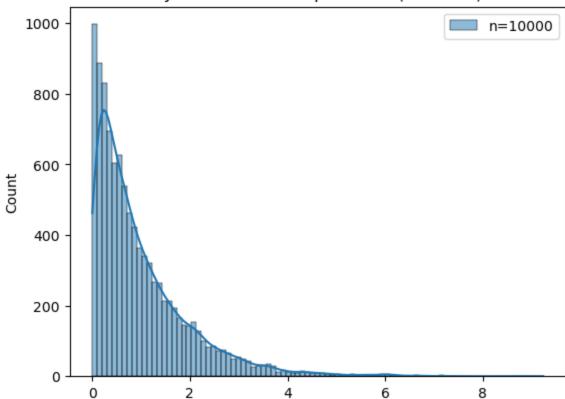
Sample Size (n): 10000

Computed Mean: 0.9855, Theoretical Mean: 0.9935

Computed Variance: 0.9810, Theoretical Variance: 1.0216

Computed Skewness: 2.0116, Theoretical Skewness: 1.9112 Computed Kurtosis: 5.9883, Theoretical Kurtosis: 5.0641

Synthetic Data - Exponential (mean=1)

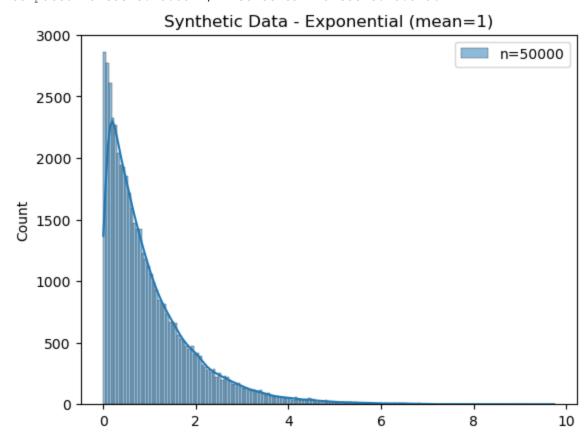


Distribution: Exponential (mean=1)

Sample Size (n): 50000

Computed Mean: 0.9965, Theoretical Mean: 1.0013

Computed Variance: 0.9963, Theoretical Variance: 0.9968 Computed Skewness: 2.0037, Theoretical Skewness: 1.9919 Computed Kurtosis: 5.8571, Theoretical Kurtosis: 5.5786



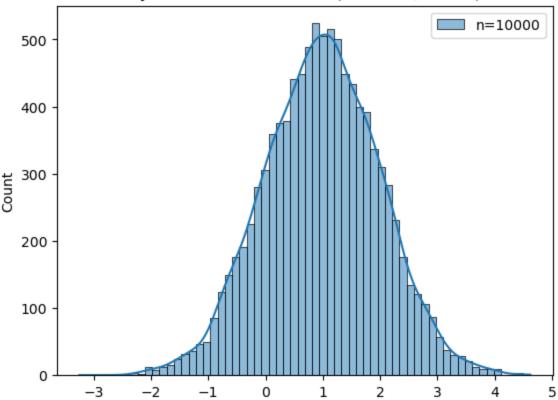
Distribution: Normal (mean=1, std=1)

Sample Size (n): 10000

Computed Mean: 0.9840, Theoretical Mean: 1.0011

Computed Variance: 1.0077, Theoretical Variance: 1.0046 Computed Skewness: -0.0239, Theoretical Skewness: 0.0259 Computed Kurtosis: 0.0135, Theoretical Kurtosis: -0.0202

Synthetic Data - Normal (mean=1, std=1)



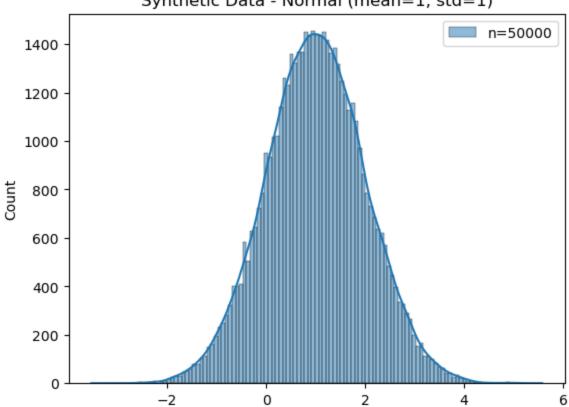
Distribution: Normal (mean=1, std=1)

Sample Size (n): 50000

Computed Mean: 1.0060, Theoretical Mean: 1.0014

Computed Variance: 1.0048, Theoretical Variance: 1.0045 Computed Skewness: 0.0217, Theoretical Skewness: 0.0029 Computed Kurtosis: 0.0110, Theoretical Kurtosis: -0.0148

Synthetic Data - Normal (mean=1, std=1)



Question 2

```
In [56]: import math
         # Given values
         lambda1 = 10  # Arrival rate for Terminal 1 passengers (customers/hour)
         lambda2 = 20  # Arrival rate for Terminal 2 passengers (customers/hour)
         mu1 = 30  # Service rate for Terminal 1 check-in (customers/hour)
        muS = 37.5  # Service rate for Security-Check (customers/hour)
         utilization security = 0.8 # Utilization for Security-Check
         average service time Terminal1 = 2.0 # Average service time at Terminal 1 check-in (min
         average service time Security = 1.6 # Average service time at Security-Check (minutes)
         # 1. Average service time at Security-Check (W Security)
         lambda total = lambda1 + lambda2
         # Calculate the service rate (mu) using utilization formula
        mu = lambda total / utilization security
         # Calculate the average service time at the Security-Check
         # 2. Performance metrics for Terminal 1 Check-in
         rho Terminal1 = lambda1 / mu1
         L Terminal1 = rho Terminal1 / (1 - rho Terminal1)
         W Terminal1 = L Terminal1 / lambda1
         Wq Terminal1 = W Terminal1 - 1 / mul
         LQ Terminal1 = lambda1 * Wq Terminal1
         # 3. Performance metrics for Security-Check
         L Security = lambda total / (muS - lambda total) # Utilization equals L for the M/M/1 q
         w security = 1/ (muS - lambda total)
         rho Security = utilization security # Utilization is the same as rho
         Wq Security = w security - (1/muS)
         LQ Security = lambda total * Wq Security
         # 4. Total average time spent by Terminal 1 passengers in the system
         total time Terminal1 = W Terminal1 + w security * 60
         # 5. Total average number of Terminal 1 passengers in the system
         us = 20 / utilization security
         12 = utilization security * 20/ (us-20)
         total customers Terminal1 = L Terminal1 + (L Security - 12)
         # 6. Average time spent by Terminal 2 passengers in the system
         # Since Terminal 2 passengers join the Security-Check queue, their average time is W Sec
         Avg term2 = w security
         # Output the results
         print("1. Average service time at Security-Check: {:.2f} minutes".format(W Security))
        print("2. Performance metrics for Terminal 1 Check-in:")
        print(" - ρ: {:.4f}".format(rho Terminal1))
        print(" - L: {:.4f}".format(L_Terminal1))
         print(" - LQ: {:.4f}".format(LQ Terminal1))
        print(" - W: {:.3f} minutes".format(W Terminal1))
         print(" - WQ: {:.3f} minutes".format(Wq_Terminal1))
         print("3. Performance metrics for Security-Check:")
         print(" - ρ: {:.4f}".format(rho Security))
        print(" - L: {:.4f}".format(L_Security))
         print(" - LQ: {:.4f}".format(LQ_Security))
        print(" - W: {:.2f} minutes".format(w security))
         print(" - WQ: {:.2f} minutes".format(Wq Security))
         print("4. Total average time spent by Terminal 1 passengers in the system: {:.2f} minute
```

- Performance metrics for Security-Check:
 p: 0.8000
 L: 4.0000
 LQ: 3.2000
 W: 0.13 minutes
- WQ: 0.11 minutes
 4. Total average time spent by Terminal 1 passengers in the system: 8.05 minutes
- 5. Total average number of Terminal 1 passengers in the system: 1.3000
- 6. Average time spent by Terminal 2 passengers in the system: 0.133 minutes

Question 3

When Seed = 3456

SINGLE SERVER QUEUE SIMULATION - Security Check In System MEAN INTERARRIVAL TIME 0.0333 MEAN SERVICE TIME 0.02667 STANDARD DEVIATION OF SERVICE TIMES 0.6 NUMBER OF CUSTOMERS SERVED 5000

P	0.8
MAXIMUM LINE LENGTH	29.0
Wq	0.13110534182051053 MINUTES
L	3.972708616246615
LQ	3.8156228455439996
PROPORTION WHO SPEND FOUR	
W	0.0
SIMULATION RUNLENGTH	165.00749801325458 MINUTES
NUMBER OF DEPARTURES	5000

When Seed = 4125

SINGLE SERVER QUEUE SIMULATION - Security Check In System MEAN INTERARRIVAL TIME 0.0333 MEAN SERVICE TIME 0.02667 STANDARD DEVIATION OF SERVICE TIMES 0.6 NUMBER OF CUSTOMERS SERVED 5000

```
P 0.8

MAXIMUM LINE LENGTH 26.0

W 0.13146791461182067 MINUTES

L 4.0010827906874145

LQ 3.8499191839621214

PROPORTION WHO SPEND FOUR

Wq 0.0

SIMULATION RUNLENGTH 164.2904202305116 MINUTES
```

When Seed = 4321

SINGLE SERVER QUEUE SIMULATION - Security Check In System

MEAN INTERARRIVAL TIME 0.0333 MEAN SERVICE TIME 0.02667 STANDARD DEVIATION OF SERVICE TIMES 0.6 NUMBER OF CUSTOMERS SERVED 5000 0.8 MAXIMUM LINE LENGTH 23.0 0.1425959191861246 MINUTES L 4.296501968591347 LQ 4.14812277636447 PROPORTION WHO SPEND FOUR 0.0 SIMULATION RUNLENGTH 165.94420324782973 MINUTES NUMBER OF DEPARTURES 5000

Queston 4

- 1. Two M/M/1 Queues with Arrival Rate λ and Service Rate μ : In this system, you have two independent M/M/1 queues, each with its own server, and each having an arrival rate of λ and a service rate of μ .
- 2. M/M/2 Queue with Arrival Rate 2λ and Service Rate μ for Each Server: In this system, you have a single M/M/2 queue with two servers, both having the same service rate μ , and the overall arrival rate is 2λ .

For Two M/M/1 Queues

- $\rho = \lambda/\mu$
- $L = \lambda / (\mu \lambda)$ or λW
- W = 1 / $(\mu \lambda)$ or I/λ
- $Wq = W 1/\mu$
- LQ = λ Wq or $\lambda^2/\mu(\mu \lambda)$

For M/M/2 Queue

- $\rho = 2\lambda/s\mu$
- $L = (2\lambda)Wq$
- $W = L/2\lambda$
- Wq = $LQ/2\lambda$
- LQ = (P of no customers x $P^s + 1$) / (s-1)!(s-p)^2

Lets take an example;

- Arrival rate (λ) = 3 customers per hour
- Service rate $(\mu) = 5$ customers per hour
- Number of servers = s

For the M/M/1 queues (two of them)

- Utilization (p): $\rho = \lambda / \mu = 3 / 5 = 0.6$
- Average Number of Customers in the System (L): $L = \lambda / (\mu \lambda) = 3 / (5 3) = 1.5$ customers
- Average Time a Customer Spends in the System (W): $W = 1 / (\mu \lambda) = 1 / (5 3) = 0.5$ minutes
- Average Time a Customer Spends Waiting in the Queue (WQ): 0.5 1 / 5 = 0.3 minutes
- Average Number of Customers in the Queue (LQ)= 3 * 0.3 = 0.9 customers

For the M/M/2 queues

- Queing intensity (p): $\rho = 2\lambda / \mu = 2 * 3 / 5 = 1.2$
- queing utilization = 60%
- Average Number of Customers in the System (L): 1.875
- Average Time a Customer Spends in the System (W): 0.313
- Average Time a Customer Spends Waiting in the Queue (WQ): 0.113
- Average Number of Customers in the Queue (LQ): 0.675

Since the average waiting time of custumers in the system and queue was lower for the M/M/2 queues when compared to the M/M/1 queues.

So the M/M/2 queues did better

Question 5

Assumptions and Approximations:

We will assume that the arrival rate of customers follows a Poisson distribution, and the service times follow an exponential distribution.

The service discipline is First-in-First-out (FIFO).

The system can accommodate a maximum of 4 washing stalls (c = 4).

There is room for only 3 cars to wait in the parking lot (N = 3).

Arrival rate = 34 cars per hour.

Percentage of customers choosing each option

• Rinse only: 20%

• Wash and rinse: 70%

• Wash, rinse, and wax: 10%

Service times for each option

• Rinse only: 3 minutes

Wash and rinse: 7 minutes

• Wash, rinse, and wax: 12 minutes

Service rates (µ) for each option

- Rinse Only: Service rate (μ) = 1 / 3 cars/minute (since it takes 3 minutes per car)
- Wash and Rinse: Service rate $(\mu) = 1 / 7$ cars/minute
- Wash, Rinse, and Wax: Service rate $(\mu) = 1 / 12$ cars/minute

<u>Utilization (ρ) for each service option</u>

- Rinse only: λ / (c μ _rinse) = (34/60) / (4 (20/3)) \approx 0.158.
- Wash and rinse: λ / (c μ _wash_rinse) = (34/60) / (4 (1/7)) \approx 0.170.
- Wash, rinse, and wax: λ / (c μ _wash_rinse_wax) = (34/60) / (4 (1/12)) \approx 0.212.

```
\rho_-total = \rho_-rinse + \rho_-wash_rinse + \rho_-wash_rinse_wax \rho_-total = 0.158 + 0.170 + 0.21 \rho_-total \approx 0.538

Now, let's calculate the utilization of the 4 stalls (c = 4): Utilization (U) = \rho_-total / c
U = 0.538 / 4
U = 0.1345

Now, let's calculate the utilization of the 4 stalls (c = 5): U_new = 0.538 / 5
```

Using erland b's formula B(c,p) to calculate theprobability of customer loss in the currecnt system when B(4,0.1345) the p_loss = 0.18886 when B(5,0.1076) the p_loss = 0.0721

When we compare the p_loss above,we will see that; In the current system (four stalls), approximately 18.86% of customers are lost. While, In the proposed system (five stalls), approximately 7.21% of customers are lost.

So therefore adding an additional stall in the proposed system reduces the rate at which customers are lost, making it a better option for accommodating more business

Question 6

U_new ≈ 0.1076

```
In [26]: # Parameters
        arrival rate = 1 # Patients per hour
        service rate = 4 # Patients per hour
        num stages = 3
        mean service time = 60 / service rate # 15 minutes per stage in minutes
         # Mean and Variance of Total Examination Time
        mean total examination time = num stages * mean service time
        variance total examination time = num stages * (mean service time ** 2)
         # Average Number of Delayed Patients (LQ)
         lq = arrival rate * ((arrival rate / service rate) / (1 - arrival rate / service rate))
         # Total Mean Time a Customer Spends in the System (W)
         total customers in system = num stages + lq
         total time in system = total customers in system / arrival rate * 60 # Convert to minut
         # Print the results
        print("Mean Total Examination Time: {:.2f} minutes".format(mean total examination time))
        print("Variance of Total Examination Time: {:.2f} minutes^2".format(variance total exami
        print("Average Number of Delayed Patients (LQ): {:.2f} patients".format(lq))
         print("Total Mean Time a Customer Spends in the System (W): {:.2f} minutes".format(total
```

```
Mean Total Examination Time: 45.00 minutes
Variance of Total Examination Time: 675.00 minutes^2
Average Number of Delayed Patients (LQ): 0.33 patients
Total Mean Time a Customer Spends in the System (W): 200.00 minutes
```

The total examination time is not exponentially distributed because it's the sum of three independent exponential random variables. The sum of exponential random variables does not follow an exponential distribution. Instead, it follows a gamma distribution. In this case, a gamma distribution with shape parameter (k) of 3 (due to three stages) and scale

Question 7

1. Mean (Expectation) of Y:

The expectation (mean) of a sum of random variables is equal to the sum of their individual expectations. So, using the linearity of expectation:

$$E[y] = E[x_1 + x_2 + x_3 + x_n]$$

 $E[x_1] + E[x_2] E[x_n]$
since all $E[x_1]$, have the same mean n, then $E[Y] = n * n$

1. Variance of Y:

The variance of a sum of independent random variables is equal to the sum of their individual variances. Using the property Var(X + Y) = Var(X) + Var(Y) for independent random variables:

 $Var(Y) = Var(x_1 + x_2 + x_3 + x_n)$ Since all $x_1, x_2, ..., x_n$ have the same variance σ^2 , we can rewrite this as:

 $Var(Y) = Var(x_1) + Var(x_2) Var(x_n)$

Using the property $Var(aX) = a^2 Var(X)$, where 'a' is a constant, we can simplify further:

$$Var(Y) = a^2 + a^2 + a^2 (n \text{ times})$$

$$Var(Y) = n \sigma^2$$

Therefore, the mean of Y is n times the mean of each X_i (η), and the variance of Y is n times the variance of each X_i (σ^2).

```
In [ ]:

In [ ]:
```