

# Christopher Hullman

**M: (omitted) | E: [cab011818@coderacademy.edu.au](mailto:cab011818@coderacademy.edu.au) | A: (omitted)** Availability: M-F, 24 hours – C Class Drivers Licence  
LinkedIn: <https://goo.gl/BbgvJ6>

**Career Portfolio:** <https://www.chullman.netlify.app>

I am a compassionate, well-mannered individual who takes pride in performing to the best of my ability and is not afraid to learn and grow. I possess 5+ years professional experience in IT support and administration, technical (inc. software) engineering, problem solving and technical analysis. Providing quality solutions and satisfaction to all my stakeholders is always paramount to me.

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## SKILLS & ATTRIBUTES

- Always try to attain maximum customer satisfaction. I love to please due to my strong people pleaser personality
- Strong technology literacy
- Values honesty, transparency and cultural and demographic diversity
- Strong written and verbal communication
- Entrusted to work independently and can integrate well in a team environment
- Ability to learn and retain new information quickly
- Upholds strict confidentiality and privacy in all services provided
- Relevant customer service experience in:
  - IT Help Desk level 1 and 2, systems administration and software customer support

## EDUCATION

**Certification III in Individual Support (Disability)**

Alffie

**Mar 2020 – Aug 2020**

**Full-stack Web Developer Course**

Coder Academy

**2018**

**Bachelor of Information Technology**

Southern Cross University

**Graduated 2011**

## EMPLOYMENT HISTORY

### **Coles Group**

**Jun 2021 - Current**

*Role: In-store Team Member*

Providing friendly and efficient customer service as a Coles supermarket team member where I am able to thrive in providing and developing my team and interpersonal interaction skills in a fast-paced environment.

### **Origin Energy**

**Dec 2019 – Jan 2020**

*Role: Data Analyst*

I researched into the development of SQL database queries against a relatively complex data warehouse schema to backfill missing important information.

### **Powerlink Virginia**

**Jan 2012 – Nov 2017**

*Role: Graduate Information Technologist*

I provided professional grade administration, support and development of IT tools and processes to add value to critical electrical transmission network systems. This is achieved all whilst fulfilling self-development through continuous research and learning of IT technologies and skills. As part of my extensive duties as a Graduate Information Technologist, I attained broad, yet competent understanding and skills of almost all areas of Information Technology.

Ultimately, I had provided competent IT related solutions within many IT disciplines.

*Achievement highlights:*

- Strived to meet 100% of all Service Level Agreement targets in customer support activities with excellent success
- Reported upon from multiple customers as providing a very well-mannered and friendly personality
- Saved potentially months of human labour costs, through process and activity automation
- Excelled in rapid learning and adoption of existing implemented third-party and in-house IT systems.
- Provide professional grade systems administration
- Support and development of IT tools and processes to add value to critical electrical transmission network systems
- Self-development through continuous research and learning of IT technologies and skills

- Attained broad, yet competent understanding and skills of almost all areas of Information Technology
- Key contributor to all phases of the software development life cycle of multiple development projects
- Create and implement a highly useable and intuitive web-based tool used for querying, collation and presentation of live electrical asset condition data
- Had successfully attained industry certifications, including Cisco Certified Network Associate (i.e., IT networks), and Red Hat Certified System Administration (i.e., Linux operating system)