

Chapter 7

Future Work

Snapstore is currently a minimal viable product. However, there is more work that needs to be done before it is fit for version control and for distribution. These improvements fall into two general categories: implementation and user study.

Implementation improvements include completing the implementation of the conceptual design and functionality goals of Snapstore, as well as improving the user interface. A user study needs to be done with real users to help improve the user interface and provide a quantitative evaluation of Snapstore's features, comparing them to features on existing systems.

7.1 Implementation

7.1.1 Functionality

The first area of functionality that needs to be addressed is the grouping and tagging of snapshots. This area is pivotal for more managerial and administrative parts of version control. Beyond their data structure creation, they will need to be maintained by their branch in the same way snapshots are. Any changes must be propagated to all users with access to their branch. Front end components that interact with these structures will also be needed.

The next feature that needs to be implemented is the ability to clone and merge

branches. This development is necessary for powerful parallel development. One potential interface problem we foresee is choosing which snapshots to clone over to the new branch. Users will be given the option to choose any subset of snapshots from every file to clone. Choosing these snapshots, from multiple cluttered snapshot graphs, might prove difficult.

The user should also be able to change the frequency with which snapshots are taken. This will help reduce the total amount of snapshots taken and clean up the snapshot graphs, making them easier to navigate.

A final feature is the ability to change the user's upstream location. This location is currently just a static value, pointing to a specific IP address, in the application, so it can be easily modified. However, this process will take work on the part of the end user to set up their own Snapstore server.

7.1.2 User Interface

The user interface, up until the writing of this paper, has been designed with function in mind, not aesthetics. Components have been aligned, and they are well labeled. However, no principles of good interface design have been consciously applied, and it overall has not been a strong focus. A redesign of the front end is necessary to garner a significant user base.

User interface design and conceptual design are related. Conceptual design dictates what concepts will appear in the interface and how they will interact with each other. User interface principles can be applied to simplify the interaction with these concepts.

However, user interface principles can also be applied in a way that confuses users. Concept overload (having one concept fulfill more than one purpose) might be applied to simplify the interface at the expense of confusing the user. This is the case with Dropbox's shared folder deletion [8]. It is important that future interface work not obscure the conceptual design that it is trying to show the user. It is the goal, after all, that this conceptual design becomes to user's mental model of the system.

Future iterations of the user interface should also minimize the amount of func-

tionality accessible through only the Snapstore application. Like Dropbox, Snapstore functionality should be accessible from native file managers like the Mac OS Finder. This accessibility should include file-specific functionality like reversion and accessing a file's snapshot graph.

Snapstore would also benefit from another Dropbox feature, a presence in the menubar. The Snapstore menubar icon would allow users to easily see recent changes to a branch, elect to work offline, and perform other network-related tasks.

7.2 User Study

A user study will of course test how well participants like the functionality provided by Snapstore and the interface used to provide it. An interesting result of these studies will be the differences and overlap between the high tech and low tech participants.

Thus far, we have evaluated Snapstore from a conceptual design theory perspective and from a personal, subjective perspective. However, in these user studies, we can gather more objective and quantitative data along with the subjective opinions of the study participants. We can measure the time it takes for participants to perform actions they are used to performing with their file sharing or version control system. With those numbers, we can quantify the benefits that Snapstore brings the end user.